

#### **4.11.15 Using the Order Manager GUI**

The Synergy IV Order Manager (OM) GUI provides operators with access to the Order Manager database. It has the same basic functionality of the Synergy III version, but with many enhanced and additional features. The GUI is based on web standards. It performs most of its functions by accessing the database directly, in contrast to most current ECS operator GUIs that interface with a server. The GUI allows operators to view and modify requests that have been placed on hold by the Order Manager Server because they require operator intervention, and resubmit requests or portions of a request that have failed. For Synergy IV, the OM GUI incorporates much of the Data Distribution (DDIST) GUI functionality in anticipation that the OM GUI will provide a more efficient and centralized interface that combines the functionalities of both GUIs. The System Management Subsystem (MSS) Order tracking GUI will still be independent of the OM GUI.

#### **Notes on Operator Capability Levels**

In accordance with new Operator GUI security standards, the OM GUI will implement two levels of permissions such that only Full Capability operators have the ability to configure parameters and perform certain actions, while Limited Capability operators are limited to basic functionality as outlined in this document. To accomplish this, the OM GUI disables inputs, buttons, and access to certain pages for Limited Capability Operators.

All screenshots in this document show pages accessible by Full Capability Operators, with the understanding that certain elements of the page will be visibly disabled in many pages. All functionality not available to Limited Capability Operators will be clearly outlined in this document.

The Synergy IV OM GUI provides Full Capability operators with the ability to:

- Monitor for Operator Interventions and modify request parameters associated with those interventions
- View Completed Interventions
- View list of all Distribution Requests, Ftp Push Distribution Requests or Staging Distribution Requests.
- Filter Distribution Requests by combinations of order id, request id, status, destination, media type, user id, first name, last name, e-mail address, or creation time.
- From any list of Distribution Requests, perform the following actions as appropriate: change priority, resubmit, suspend, resume or cancel a request.
- View detailed distribution request information and perform the following actions as appropriate: change priority, resubmit, suspend, resume or cancel the request.
- View details of an ECS Order
- View the profile of a user associated with an ECS Order.

- View suspended Ftp Push destinations and take the following actions as appropriate: resume dispatching.
- Suspend an active destination or view non-terminal requests for the destination..
- View details for suspended Ftp Push destinations including FTP Push Operations that caused the suspension and FTP Push Requests that are not in a terminal state.
- View, update and cancel bundling order information (link to NSBRV GUI).
- Monitor for Operator Alerts caused by FTP Push operations, Data Pool File System errors, Archive Server errors
- Monitor and suspend/resume processing queue states
- Monitor and suspend/resume staging states
- Monitor the current staging status by media type or FTP Push
- Configure OM Server and OM Database parameters
- Configure the aging parameters for each ECS Priority level
- Configure settings for each media type
- Define and configure FTP Push destinations, as well as the “policies” for those destinations
- Configure Archive Resource parameters
- Monitor for OM Server statistics
- Monitor for OM Staging statistics
- Get general and context-based help for all OM GUI functions

The Synergy IV OM GUI provides Limited Capability operators with the ability to:

- Monitor for Operator Interventions
- View Completed Interventions
- View list of all Distribution Requests, Ftp Push Distribution Requests or Staging Distribution Requests.
- Filter Distribution Requests by combinations of order id, request id, status, destination, media type, user id, first name, last name, e-mail address, or creation time.
- View detailed distribution request information.
- View details of an ECS Order
- View the profile of a user associated with an ECS Order.
- View suspended Ftp Push destinations

- View details for suspended Ftp Push destinations including FTP Push Operations that caused the suspension and FTP Push Requests that are not in a terminal state.
- View bundling order information (link to NSBRV GUI).
- Monitor for Operator Alerts caused by FTP Push operations, Data Pool File System errors, Archive Server errors, or Archive Tape errors.
- Monitor processing queue states
- Monitor staging states
- Monitor the current staging status by media type or FTP Push destination
- View OM Server and OM Database parameters
- View settings for each media type
- View Archive Resource parameters
- Monitor for OM Server statistics
- Monitor for OM Staging statistics
- Get general and context-based help for all OM GUI functions

#### **4.11.15.1 Starting the OM GUI**

Bring up the Web Browser and then access the URL for the OM GUI web page.

For example: <http://yourserver:portnumber/cgi-bin/index.html>

**Note:** The GUI will open itself in a new window and will close the parent window (if run on a Windows machine the parent window may not close).

#### **Browser Requirements**

For Synergy IV, the OM GUI is certified for use with Netscape 7.0 (and higher) and it is strongly recommended that only this browser be used. The OM GUI will not work with Netscape 4.78 or earlier.

#### **4.11.15.2 OM GUI Home Page**

The OM GUI Home Page screen shown in Figure 4.11.15-1 explains the basic services of the OM GUI. For the Synergy IV release, the navigation method has changed. There is a static frame to the left that allows for easier and more direct access to the desired pages. Due to the nature of this navigation method, the individual pages should not be viewed outside the frame environment. The navigation frame is also resizable if so desired.

#### **Login and Sessions**

The operator has the option of recalling a session by typing a name in the Login box in the left frame. This is only to recall particular session settings and is not intended for security in any way

(see the GUI Security section later in this document). If the login name does not exist, a new session is created. If the operator does not choose to login, a temporary session will be created that expires (by default) in 8 hours. This expiration period is configurable.



**Figure 4.11.15-1. Order Manager GUI Home Page**

**Note:** This screen shows that the operator is not logged in. The OMS GUI here is not using GUI Security.



**Figure 4.11.15-2. Order Manager GUI Home Page with Login**

**Note:** This screen shows the operator logged in as “ops01” using the OMS GUI proprietary login system – it is not using GUI Security in this example.

### 4.11.15.3 GUI Security

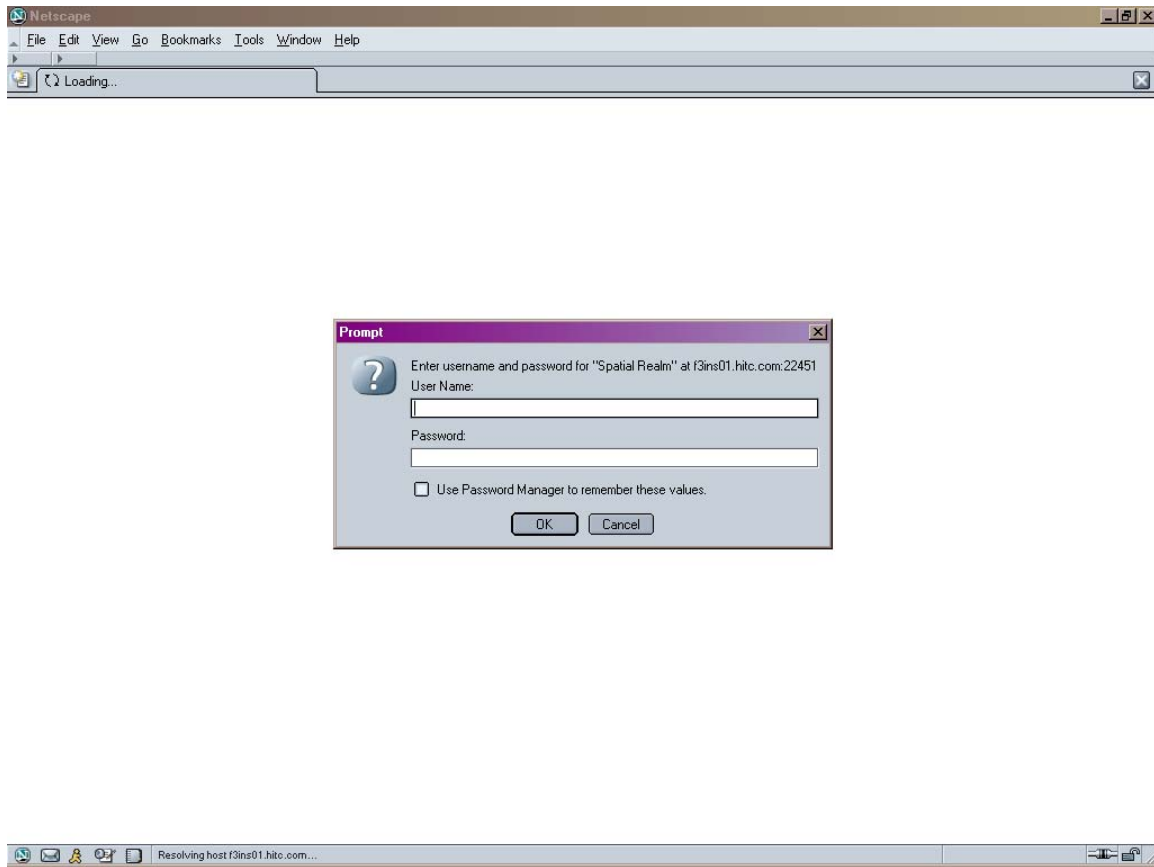
The OMS GUI can optionally be installed with the GUI Security feature enabled. If it is, you will be prompted for a user name and password once the GUI is started. This user name will also be used as the session identifier, so that the operator can recall session settings. See Figure 4.11.15-3 for an example of the login dialog box.

#### User Names and Passwords

The installation team will have to create user names and passwords using special utilities. The details on this are in a different document.

#### GUI Security Disabled

If GUI Security has not been installed, the operator can still “log in” using the OMS GUI’s proprietary login system (see “Login and Session” under section 4.11.15.2). See Figure 4.11.15-2 for an example of the login dialog box.



**Figure 4.11.15-3. GUI Security Login**

#### **4.11.15.2 Request Management Pages**

The Request Management section consists of several subsections that include a variety of capabilities allowing the operator to manage, modify, and monitor many aspects of a distribution request. For the Synergy IV release, the basic functionality of the Intervention pages remains the same, but there are some enhancements, such as the ability to view Operator Interventions based on Staging errors.

There is also a new capability that allows operators to monitor for “Alerts” – non-fatal warnings or errors that do not cause an Operator Intervention, but which otherwise might pose valuable to the operator. An example might be a suspended FTP Push destination.

#### 4.11.15.2.1 Open Interventions Page

From the navigation menu, click on “Request Management”, which will expand the menu, revealing several links (clicking it again will contract the menu). The operator may click on “**Open Interventions**”, to the Open Interventions page, containing a list of all the currently open Operator Interventions that require attention as shown in Figure 4.11.15-4.

OM GUI - DEV05 MODE - Netscape

Navigation

- Home
- Request Management
  - Open Interventions
  - Completed Interventions
  - Distribution Requests
  - FtpPush Distribution Requests
  - Staging Requests
  - Operator Alerts
- FtpPush Monitor
- OM Status Pages
- OM Configuration
- Help
- Logs

You are logged in as: omgui (read)

Log Out

Order Manager GUI

[ The OMS Server is running in S4 mode. ]

Mon Mar 29 14:56:12 2004

Open Interventions

Click on a request ID to view more details.

Listing

Show 100 rows at a time.

first | previous | Showing 1 - 100 of 143 | next | last

Order ID	Request ID	Media	Status	Worked By	Created	Acknowledged	Explanation(s)
3400002278	3400002402	scp	PENDING		Mar 29 2004 2:08PM		Maximum Granule Count Exceeded
3400001814	3400001950	FtpPull	PENDING		Mar 26 2004 4:55PM		Request Resubmitted
3400002085	3400002214	CDROM	IN-WORK	dcopelan	Mar 26 2004 3:00PM	Mar 26 2004 3:00PM	Invalid UR/Granule Not Found Request Resubmitted
3400002083	3400002212	8MM	PENDING		Mar 26 2004 1:58PM		Request Resubmitted
3400002289	3400002413	FtpPush	IN-WORK	jpino	Mar 25 2004 2:52PM	Mar 29 2004 1:23PM	Request suspended by Server
3400002288	3400002412	FtpPull	PENDING		Mar 25 2004 2:10PM		Maximum Granule Count Exceeded
3400002287	3400002411	scp	IN-WORK	dcopelan	Mar 25 2004 2:05PM	Mar 26 2004 2:11PM	Request suspended by Server
3400002286	3400002390	scp	PENDING		Mar 25 2004 2:04PM		Maximum Granule Count Exceeded
3400002284	3400002388	FtpPull	PENDING		Mar 25 2004 10:55AM		Maximum Granule Count Exceeded
3400002285	3400002409	DLT	PENDING		Mar 25 2004 10:29AM		Minimum Request Size Violation
3400002284	3400002408	DLT	PENDING		Mar 25 2004 10:29AM		Minimum Request Size Violation
3400002280	3400002404	FtpPush	IN-WORK	jpino	Mar 24 2004 9:26PM	Mar 25 2004 10:29AM	Failed staging (Fatal) Request suspended by Server
3400002279	3400002403	FtpPush	PENDING		Mar 24 2004 9:16PM		Failed staging (Fatal) Request suspended by Server
3400002155	3400002284	scp	PENDING		Mar 24 2004 11:38AM		Request suspended by Server 3400002272 3400002281 3400002282

**Figure 4.11.15-4. Open Interventions Page**

The listing will show the Request ID that caused the intervention, as well as the associated Order ID, media type, request status, the operator who worked the intervention (no name will be shown if it has not been worked on), creation time, acknowledgement time, and the short explanation of why the request caused the intervention. Note that the highlighted column heading indicates the currently sorted column. See Table 4.11.15-1 for descriptions of each field on this page.

**Table 4.11.15-1. Open Interventions**

<b>Field Name</b>	<b>Description</b>
Order ID	The Order ID associated with the Request. Clicking on the Order ID will display a “detail” of the Order information.
Request ID	The Request ID associated with the Intervention. Clicking on the Request ID will display a detail of the Intervention.
Media	The media type this Order/Request uses
Status	The current status of the Intervention. This can be one of: PENDING: No operator has been assigned nor any action has yet been taken for the Intervention IN-WORK: An operator has been assigned to an Intervention. This does not necessarily mean an action has been taken.
Worked By	The operator currently working the intervention. If no name appears, the Intervention has not been worked or reviewed. An operator must assign a name to the intervention before any modifications can be made.
Created	The Creation Date/Time of the Intervention
Acknowledged	The Date/Time that an action was first taken or when an operator assigned the intervention to a worker.
Explanation(s)	A description of the nature of the error. In the case of an FTP Push failure or Staging error, a special icon will appear to make it easily recognizable.



Navigation

Home

Request Management

FtpPush Monitor

OM Status Pages

OM Configuration

Help

Logs

You are logged in as: omgui (read)

Log Out

Order Manager GUI

[ The OMS Server is running in S4 mode. ]

Mon Mar 29 14:56:54 2004

Intervention For Request 3400002412

User Id: labuser

email: labuser@eos.hitc.com

Order ID	3400002288	Worked by	
Request ID	3400002412	Created	Mar 25 2004 2:10PM
Size (est, MB)	0.0001	Acknowledged	
Media Type	FtpPull	Status	Operator Intervention
Priority		User String:	
Explanations(s)	Maximum Granule Count Exceeded		

Worked by: omgui

Assign New Worker

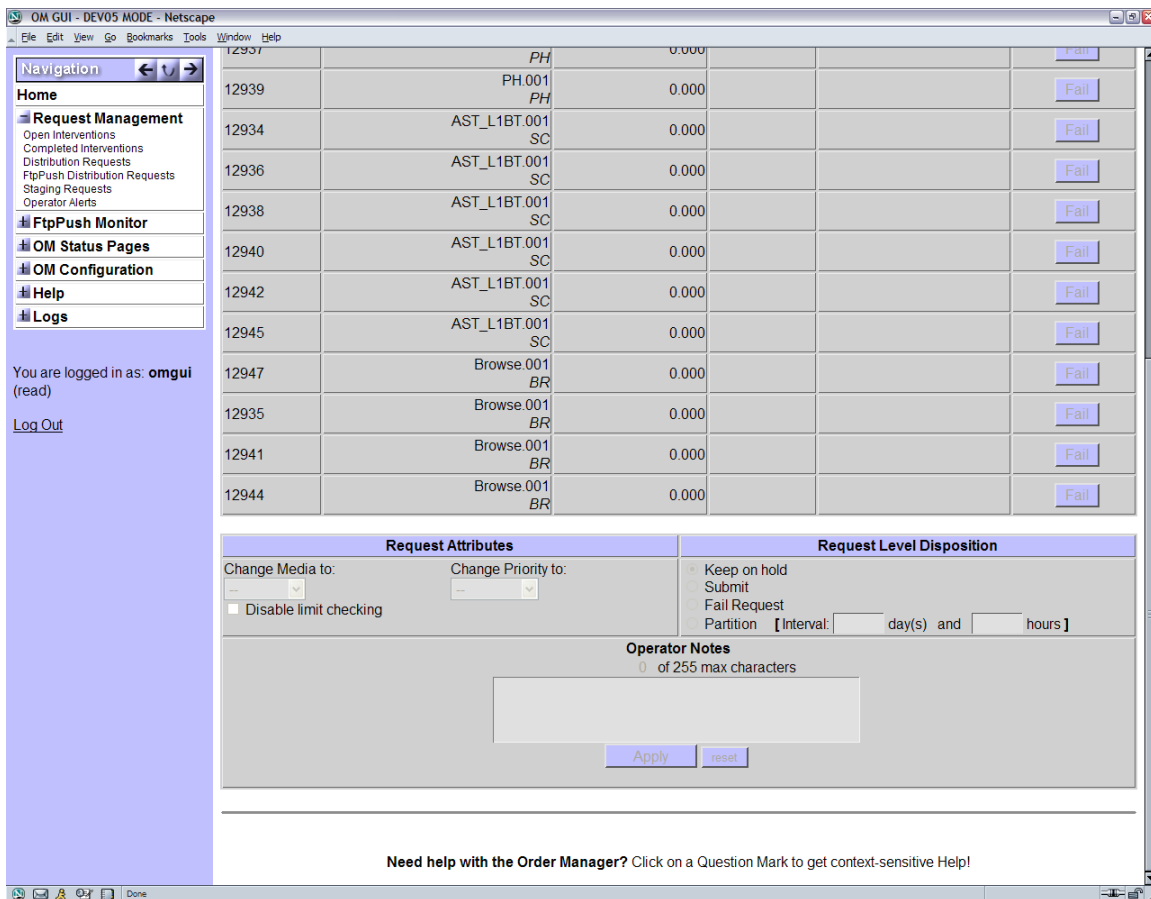
Granule List

first | previous | Showing 1 - 12 of 12 | next | last

DBID	ESDT Type	Size (MB)	Status	Explanation	Action
12937	PH.001 PH	0.000			Fail
12939	PH.001 PH	0.000			Fail
12934	AST_L1BT.001 SC	0.000			Fail
12936	AST_L1BT.001 SC	0.000			Fail
12938	AST_L1BT.001 SC	0.000			Fail
12940	AST_L1BT.001 SC	0.000			Fail
12942	AST_L1BT.001 SC	0.000			Fail
12945	AST_L1BT.001 SC	0.000			Fail
12947	Browse.001 BR	0.000			Fail
12935	Browse.001	0.000			Fail

**Figure 4.11.15-5. Open Intervention Detail (Part 1)**

**Note:** This screen shows that button and text boxes are disabled for limited-capability operators.



**Figure 4.11.15-6. Open Intervention Detail (Part 2)**

**Note for Limited Capability Operators:** The Open Intervention Detail page is limited to viewing the details of the intervention. No modifications may be made to the Request or Granules for the Request. The operator is also prevented from taking any action on the Intervention.

To view the details of an intervention, click on its Request ID. This will bring you to a separate page (Figure 4.11.15-5 and Figure 4.11.15-6) displaying all of the information on the previous listing, plus the user string (which would show the external request ID if the order source is the MTMGW), and the list of granules associated with the request.

From this page, the operator may take several actions to modify the request. First, any granule may be replaced with another by typing in a new granule ID and clicking “Apply”. The granules may also be failed by clicking the “Fail” button in the far right column on the row for that granule.

Please note that modifications to the granules are independent of the request attributes – i.e., any changes made will not affect the status of the request, and the request will still be in

“Intervention” status until the operator submits the request. See Table 4.11.15-2 for a description of each field on this page.

**Legend:**

FC = Full Capability operator only (the operator can only view this field or control)

all = This field or control does not have any restrictions

**Table 4.11.15-2. Open Intervention Detail Page (1 of 3)**

Field Name	Perm. Level	Description
User ID	all	The “owner” of this order, in most cases the person who originated the order. Clicking on the User ID will display a complete profile of the User.
Email	all	The e-mail address to which information about this order will be sent (e.g., a granule is failed or changed).
Priority	all	The ECS Priority level associated with this Request. These Priority levels are predetermined in the Data Pool. For example, a LOW priority might have a priority of 75. The Priority Levels can be viewed in the OM Configuration Pages under “Aging Parameters”.
Order ID	all	The Order ID associated with the Request.
Request ID	all	The Request ID associated with the Intervention.
Size (est., MB)	all	The estimated size in MB of the Request
Media	all	The media type this Order/Request uses
Status	all	The current processing status of the Request. The Status can be one of “Intervention” or “Suspended” (this applies only FTP Push destination errors that have caused an Operator Intervention).
Worked By	FC	The operator currently working the intervention. If no name appears, the Intervention has not been worked or reviewed. An operator must assign a name to the intervention before any modifications can be made.
Created	all	The Creation Date/Time of the Intervention
Acknowledged	all	The Date/Time that an action was first taken or when an operator assigned the intervention to a worker.
Explanation	all	A description of the nature of the error. In the case of an FTP Push failure or Staging error, a special icon will appear to make it easily recognizable.

**Table 4.11.15-2. Open Intervention Detail Page (2 of 3)**

Field Name	Perm. Level	Description
Granule List		
DBID	FC	The Database ID or “Granule ID” for the granule. This is not the full Granule ID as stored in the MSS or Order Manager Databases, rather it is the 16-digit ID as stored in the Data Pool database. The operator can change the DBID by entering the new one in the text box next to the current DBID and clicking apply. Granule IDs must be changed one at a time. Maximum DBID length is 16 digits
ESDT	all	The ESDT the granule is associated with, consisting of the ESDT short name and version ID.
Size (MB)	all	The size in MB of the granule.
Status	all	The current status of the granule. Statuses can be: SKIPPED: The granule has been skipped because it has failed validation (e.g., the granule was not found) NULL: This is the initial state, essentially meaning the status is OK TRANSFERRING: The granule is in the process of being pushed to a destination. SHIPPED: The granule has been delivered to the PDS to be put of a physical medium, or the granule has been pulled. FAILED: FTP Push transfer failure. HOLD: The granules may be placed on “HOLD” if it has failed validation or there are problems writing the granules to the media.
Explanation	all	Provides a more detailed explanation of the granule Status
Action	FC	If the granule is eligible to be failed a “Fail” button will be provided in this column
Request Attributes		
Disable Limit Checking	FC	When the request is submitted, the request size will not be taken into consideration. If the request was too small or too large, this option should be used to bypass these checks.
Change Media To	FC	Select the desired new media type for this request. If FtpPush is selected, the operator will be prompted for the FtpPush destination details on the next page. If the media type is being switched from an electronic to a physical medium (e.g., from FtpPull to CDROM), the operator will be prompted for the shipping details on the next page.
Update FTP Push parameters	FC	This option will only appear if the media type was originally FtpPush. When this option is checked, the operator will be prompted to change the existing FtpPush parameters on the next page.

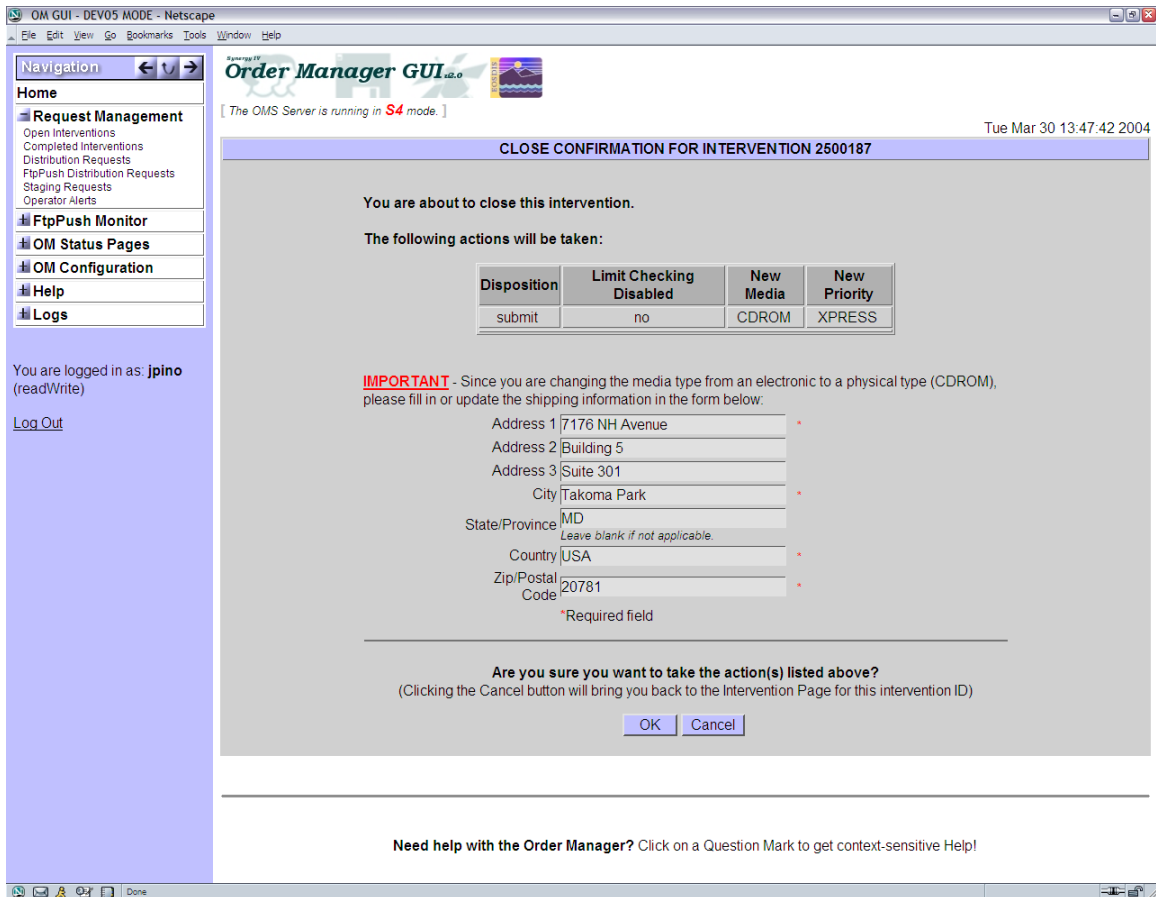
**Table 4.11.15-2. Open Intervention Detail Page (3 of 3)**

Field Name	Perm. Level	Description
Request Level Disposition		
Keep On Hold	FC	This will keep the request on “Hold” – i.e., in Intervention status, and will stay on hold until the operator submits or fails the request. This option also saves the operator notes.
Submit	FC	This is in effect re-submitting the request with the altered attributes. Once the request is submitted, the Intervention is closed out. When this option is selected, the operator will be prompted to confirm the disposition on the next page (and will possibly be prompted for further details of an altered Request Attribute).
Fail Request	FC	Selecting this option will fail the entire request and close out the intervention. The operator will be prompted for confirmation on the next page.
Partition	FC	This is in effect submitting the request but with the specification to partition it over the current partition size (see the Media Configuration section for more details on partitioning). If days and/or hours are provided, the request will be partitioned in this time interval. The days and hours fields must be whole numbers with no decimal fractions.
Operator Notes	FC	Up to 255 characters can be stored for notes. The notes will only be saved if a disposition is taken on the request, even if a request is failed. When a granule ID is changed, a record of the change is automatically appended in the notes.

### **Close Confirmation**

When the actions have been finalized, click “Apply” at the bottom of the screen. This will bring you to the Close Confirmation page (Figure 4.11.15-7), where the operator will be prompted to verify any actions he/she wishes to take. If the action warrants an e-mail (failed request, partition, modified granules), the operator may add text to the standard e-mail preamble that will be sent out to the configured e-mail address for that user. If the media type has been changed from FtpPush to a physical media type, the operator will be prompted for the shipping address. If the media type has been changed from a physical media type to FtpPush, the operator will be prompted for the FtpPush destination details. Figure 4.11.15-7 shows an example of a Close Confirmation screen with a failed request.

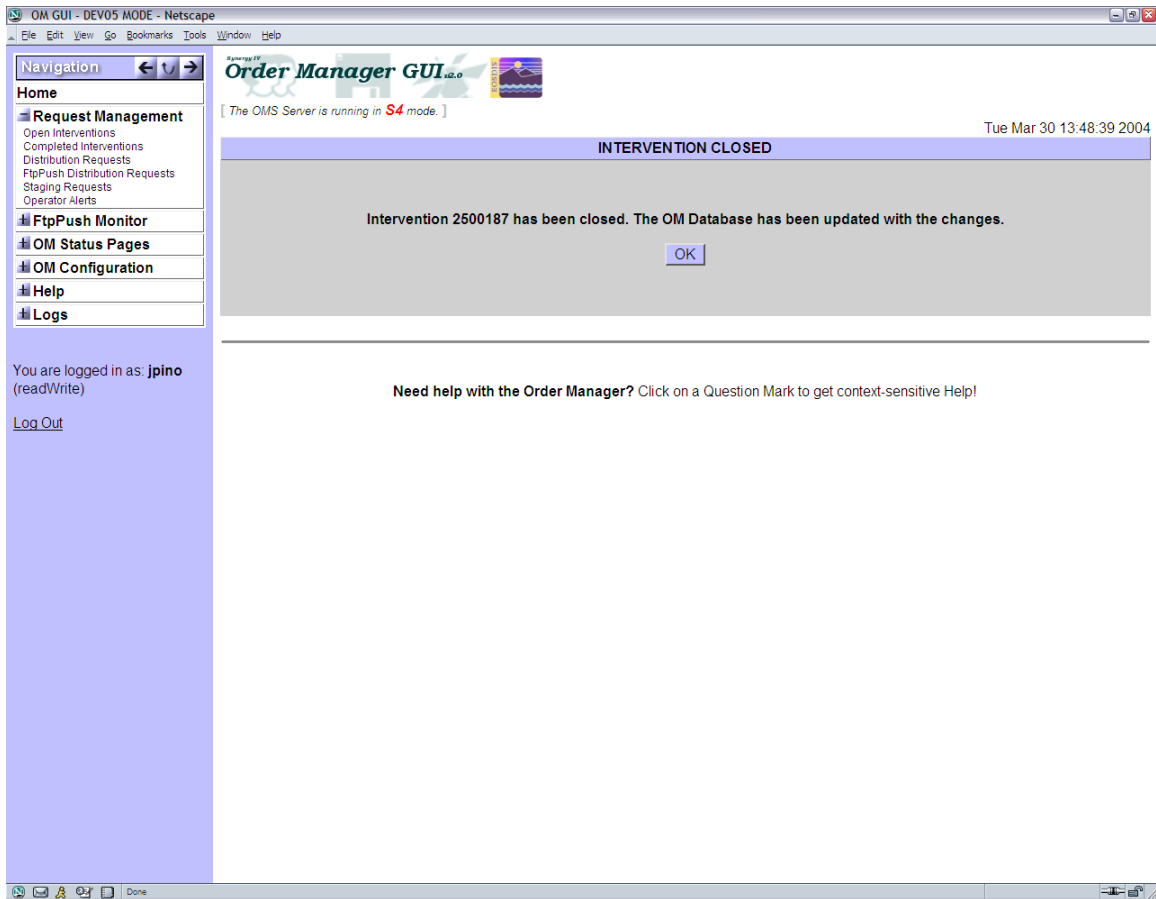
**Note:** Since Limited Capability operators cannot work on an Intervention, the Close Confirmation screen will not be accessible to them.



**Figure 4.11.15-7. Close Confirmation Page**

**Note:** This screen would not be visible to limited-capability operators.

After the operator has verified and confirmed the actions, the next screen shows the status of the submitted disposition. Figure 4.11.15-8 shows an example of a successful submission and verifies that the database has been updated with the changes. To get back to the Open Interventions listing, click OK.



**Figure 4.11.15-8. Close Confirmation Success Screen**

**Note:** This screen would not be visible to limited-capability operators.

#### Instructions for Working an Intervention

The following are the operator steps to work on an intervention.

1. If no one is currently working on the intervention, the button adjacent to the **Worked by:** field is labeled “Assign New Worker”. The operator can type in his or her name if he or she decides to work on this intervention. If there is already a worker assigned to the intervention, the button adjacent to the **Worked by:** field is labeled “Override Current Worker” and the operator can overwrite the displayed worker ID and click on the button. (The general rule is not to overwrite the name unless the previous worker is on vacation or is extremely busy. The change needs to be coordinated.)
2. First, the operator can choose to fail or edit granules (e.g., some granules which are inaccessible can be replaced by new granule DBID; the operator has the responsibility to choose the new granule and specify the new DBID in the entry field next to the old dbId). After the operator clicks on the **Apply** button for any granule to be failed or edited, a dialog

will display to confirm the change to the granule. After the confirmation, the page will be reloaded. The order of the list of granules will be resorted. (Note: Any granule changes will be permanent after the confirmation.)

3. Next, the operator chooses the disposition on the intervention. If desired, the operator can first choose the attributes for disposition. There are always three attributes: 1. **Disable Limit checking**, 2. **Change media to**, and 3. **Change Priority to**. A fourth attribute, **Update FtpPush Parameters** will appear if the media type is FTP Push. If the operator chooses the **Disable Limit checking** attribute, the request size limit checking will be disabled (when the **Apply Disposition Request** button is clicked to submit the request – see Step 5). If the operator chooses the **Change Media to** attribute, it is necessary to use the associated option button to select the new media selection from its drop-down list. The operator can choose to skip selecting the attributes. Finally, after choosing attributes (or skipping the selection of attributes), the operator can choose different dispositions. There are four kinds of dispositions:
  - **Keep on hold**. (Normally, the operator can use this disposition to add or update the operator notes on intervention. The intervention is not done.)
  - **Submit**. (The operator can use this disposition to release the intervention (a) without changing anything (just retry) (b) with limits disabled when selecting **Disable limit checking** attribute (c) changing the media when selecting **Change Media to** attribute (normally for the case that granule size exceeds media capacity) (d) retrying with any committed edits to the granules (see Step 2).)
  - **Fail request**.
  - **Partition** (Normally for the case that request size exceeds maximum request size).
4. The operator can also add to or edit the operator notes.
5. Then click the **Apply Disposition Request** button. A confirmation page will display to show the disposition information. For a failed request and granules, the additional e-mail text will display to allow operator to optionally add additional e-mail text. The default is to send e-mail for failed request or granules. However, the operator can choose not to send e-mail. For changing the media to FTP Push, a list of FTP push parameters is shown in the confirmation page.

#### 4.11.15.2.2 Operator Alerts Page

From the navigation menu, click on “Operator Alerts” to open the **Operator Alerts** page (Figure 4.11.15-9). By default, the filter is set to display all types of Alerts and the operator can filter the list for the various Alert types. The types of Operator Alerts that can be displayed are:

- FTP Push Destination Alerts (problems with the destination not causing an Operator Intervention)
- Data Pool File System Alerts
- Archive Server Alerts



- ECS Server Alerts – warnings about SDSRV or PDS errors

The list of alerts will also be sorted in ascending order by date (i.e., the oldest Alerts will appear first). For FTP Push Destination Alerts, the destination could be either a configured or a non-configured destination (not one in the Frequently Used Destinations list, as configured in the FTP Push Policy Configuration page).

The Alert details will be shown in the column adjacent to the Alert Message. This column will contain more specific information about the nature of the problem. For example an FTP Push Alert would show the IP address (or configured alias, if appropriate) and why the destination is having problems.

For FTP Push Alerts, a link will appear in the Alert Details Column, and the operator may click on this to view a listing of all requests associated with the suspended destination. The operator may then modify the request attributes manually. No detail page is available for other types of Alerts, as all of the pertinent details are already displayed.

Unlike an Operator Intervention, no specific action can be taken to close an alert. The Order Manager Server will automatically clear an Alert once all conditions related to the problem are satisfactory.

The screenshot shows the Order Manager GUI in Netscape. The navigation sidebar on the left includes links for Home, Request Management, FtpPush Monitor, OM Status Pages, OM Configuration, Help, and Logs. The main content area displays 'Operator Alerts' with a table listing alerts. The table has columns for Alert Info, Explanation, and Creation Time. Below the table is an 'AutoRefresh Control Panel' and a note about email notifications.

Alert Info	Explanation	Creation Time
DESTINATION:NAME:TETERET <a href="#">details...</a>	Max Retry Reached	Mar 16 2004 5:54PM
DESTINATION:NAME:LABTESTING <a href="#">details...</a>	Max Retry Reached	Mar 16 2004 5:41PM
DESTINATION:HOST:nonexist <a href="#">details...</a>	Max Retry Reached	Feb 17 2004 5:59PM
DESTINATION:HOST:t1dps01 <a href="#">details...</a>	Max Retry Reached	Feb 16 2004 6:23PM
DESTINATION:NAME:Origin Destination <a href="#">details...</a>		Jan 22 2004 3:57PM

Note: All operator alerts are also sent as email to: someone@billingagency.com [ [Change](#) ]

Need help with the Order Manager? Click on a Question Mark to get context-sensitive Help!

**Figure 4.11.15-9. Operator Alerts**

### 4.11.15.2.3 Completed Interventions Page

From the navigation menu under the **Request Management** subheading, the operator can click on “Completed Interventions” to open the **Completed Interventions** page (see Figure 4.11.15-10). This page displays all completed and closed out Operator Interventions. Once an intervention has been completed on by the operator in the **Open Interventions** page, the item in that list is moved to this page. Table 4.11.15-3 describes all the fields on this page.

OM GUI - DEV05 MODE - Netscape

Navigation

- Home
- Request Management
  - Open Interventions
  - Completed Interventions
  - Distribution Requests
  - FtpPush Distribution Requests
  - Staging Requests
  - Operator Alerts
- FtpPush Monitor
- OM Status Pages
- OM Configuration
- Help
- Logs

You are logged in as: omgui (read)

Log Out

Order Manager GUI

[ The OMS Server is running in S4 mode. ]

Mon Mar 29 14:58:33 2004

### Completed Interventions

Filter

Start Month: 03 Start Day: 28 Start Year: 2004 Start Hour: 14 Start Minute: 58

Worked By: ALL Completion Time: End Month: 03 End Day: 29 End Year: 2004 End Hour: 14 End Minute: 58 Apply Reset

Listing

first | previous | Showing - 1 of 1 | next | last

Order Id	Request Id	User ID	Size (MB)	Media	Worked By	Created	Completed	Disposition
3400002278	3400002402	labuser	0.0001	scp	jpino	Mar 25 2004 2:07PM	Mar 29 2004 1:52PM	Submit

first | previous | Showing - 1 of 1 | next | last

Need help with the Order Manager? Click on a Question Mark to get context-sensitive Help!

**Figure 4.11.15-10. Completed Interventions Page**

**Table 4.11.15-3. Fields on Completed Interventions Page**

Field Name	Description
Order ID	The Order ID associated with the Request. Clicking on the Order ID will display a “detail” of the Order information.
Request ID	The Request ID associated with the Closed Intervention. Clicking on the Request ID will display a detail of the Intervention.
User ID	The “owner” of this order, in most cases the person who originated the order. Clicking on the User ID will display a complete profile of the User
Size (est., MB)	The estimated size in MB of the Request
Media	The media type this Order/Request uses
Worked By	The operator who last worked on, resolved, or closed the Intervention.
Created	The Creation Date/Time of the Intervention
Completed	The Closure Date/Time of the Interventions
Disposition	The final action that was taken to resolve the Intervention

### Filtering The Completed Interventions List

At the top of the page, the operator may select the time parameters and worker ID by which to filter the list. Once the operator clicks “Apply” in the filter window, the Completed Interventions page is reloaded with the applied filter values.

### Completed Intervention Detail

By clicking on a Request ID, the operator can view the same details of an Intervention as contained on the Open Intervention Detail page (see Figure 4.11.15-11), except that the operator cannot take any action nor modify the Request in any way. To get back to the Completed Interventions listing, the operator may click “OK”.

When viewing the detail of a Completed Intervention, the operator may click on a User ID to view the User Profile or the Order ID to view the Order information. Table 4.11.15-4 describes each field on this screen.

**Table 4.11.15-4. Fields on Closed Intervention Detail Page (1 of 2)**

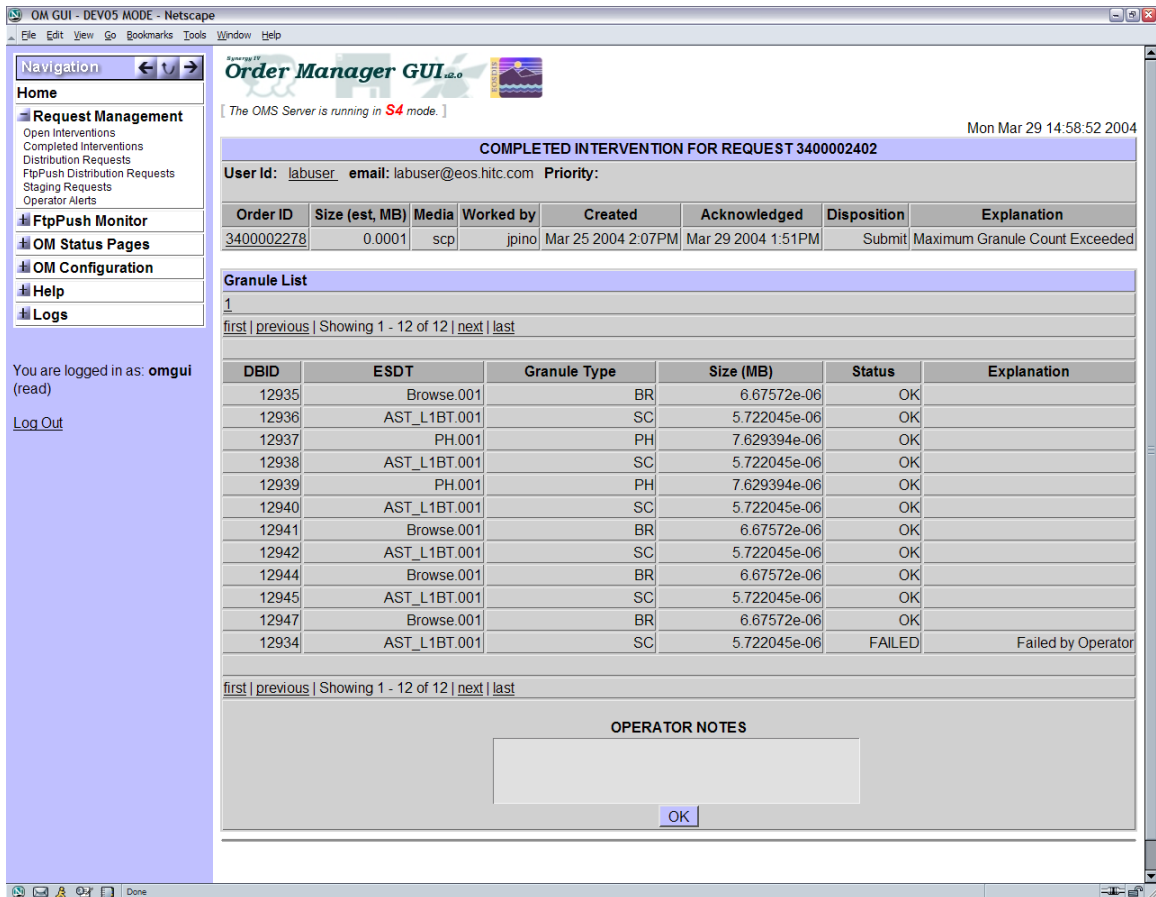
Field Name	Description
User ID	The “owner” of this order, in most cases the person who originated the order. Clicking on the User ID will display a complete profile of the User
Email	The e-mail address to which information about this order will be sent (e.g., a granule is failed or changed).
Priority	The ECS Priority level associated with this Request. These Priority levels are predetermined in the Data Pool. For example, a LOW priority might have a priority of 75. The Priority Levels can be viewed in the OM Configuration Pages under “Aging Parameters”.
Order ID	The Order ID associated with the Request. Clicking on the Order ID will display a “detail” of the Order information.

**Table 4.11.15-4. Fields on Closed Intervention Detail Page (2 of 2)**

Field Name	Description
Size (est., MB)	The estimated size in MB of the Request
Media	The media type this Order/Request uses
Worked By	The operator who last worked on, resolved, or closed the Intervention.
Created	The Creation Date/Time of the Intervention
Acknowledged	The Date/Time the Intervention was first worked on
Disposition	The final action that was taken to resolve the Intervention
Explanation	This is the explanation of any errors that occurred on the granule-level.
DBID	The Database ID or "Granule ID" for the granule. This is not the full Granule ID as stored in the MSS or Order Manager Databases, rather it is the 16-digit ID as stored in the Data Pool database.
ESDT	The ESDT the granule is associated with, consisting of the ESDT short name and version ID.
Granule Type	Identifies whether granule is a type of Science, Quality, Processing History, Browse, or DataPool
Size (MB)	The size in MB of the granule.
Status	<b>The current status of the granule. Statuses can be:</b> SKIPPED: The granule has been skipped because it has failed validation (e.g., the granule was not found) NULL: This is the initial state, essentially meaning the status is OK TRANSFERRING: The granule is in the process of being pushed to a destination. SHIPPED: The granule has been delivered to the PDS to be put of a physical medium, or the granule has been pulled. FAILED: FTP Push transfer failure. HOLD: The granules may be placed on "HOLD" if it has failed validation or there are problems writing the granules to the media.
Explanation	Provides a more detailed explanation of the granule Status
Operator Notes	This will contain a record of the DBID changes, plus any notes the operator may have manually typed in.

### Viewing Order Information

As with the **Open Interventions** page, the operator may click on an Order ID to view the details of the Order associated with the request.



**Figure 4.11.15-11. Completed Intervention Detail Page**

#### 4.11.15.2.4 Distribution Requests Pages

The subsections are:

- Distribution Requests
- FtpPush Monitor
  - o FtpPush Suspended Destinations
  - o FtpPush Distribution Requests
- Staging Requests

Lists of distribution requests also appear on the Order page, for bundling orders only, and on the Destination Detail page, requests not in a terminal state only. All actions that apply to other lists of distribution requests are available on these pages as well.

#### 14.11.15.2.4.1 View Distribution Requests

There are five pages that display a Distribution Requests list. These are:

- Distribution Requests (All)
- FtpPush Distribution Requests
- Staging Requests
- Ftp Push Monitor – Destination Detail (FTP Push Requests That Are Not In A Terminal State)
- Order Page – Bundling Orders only

These pages share many common features, which will be described in the next section followed by descriptions of unique features of each page.

#### 4.11.15.2.4.2 Distribution Requests Lists – Common Features

##### Request Lines

Each line of the request list shows pertinent fields for a specific request. A few fields are not shown in every list. These are specified in the unique features sections. Table 4.11.15-5 is a list of fields that appear for each request line.

**Table 4.11.15-5. Fields Displayed (1 of 2)**

Field Name	Data Type	Size	Description
Ord Typ	Character	8	“Regular” or “Bundled” or “MM”
Prc Mod	Character	8	Processing Mode, S3 or S4. Appears only if the request mode is different than the current OMS mode.
OrderId (all but Order page)	Integer	8	UID for this order created internally. This is a link to the Order page for this order.
RequestId	Link/Integer	10	UID for a request created in MSS. This is a link to the Request Detail page.
Request Size(MB)	Integer	8	Cumulative size of granule science/metadata files in MB. Formatted as follows: for zero value – “0”, for value > 0 and < .5 – “< .5”, for all other values - rounded to the closest integer.
Gran Cnt	Integer	8	Number of granules associated with the request
Complete (Staging Request Page)	Integer	8	Number of granules that have completed staging
Complete (FTP Push Requests Page)	Integer	8	Number of granules that have completed FTP Push

**Table 4.11.15-5. Fields Displayed (2 of 2)**

Field Name	Data Type	Size	Description
Media. (All but FtpPush Requests and Destination Detail pages).	Character	8	Type of media associated with the request
Priority (s3)	Character	6	If the request is not in a terminal state and has not been submitted to PDS, this is a list of possible request priorities. The current priority of the request is highlighted.  Otherwise, the current priority is displayed and cannot be changed.
Apply (priority) Button	Button	n/a	Click to change the priority of the request to the selected value.
Request Status	Character	21	MSS status of the request. If the status is "Operator Intervention" and an OMS intervention exists, the status will be a link to the Intervention Detail page for the intervention.
Resource Class	Character	9	Resource class is an indicator of resource utilization based on archive resource demand. Values are: Cheap, Moderate, or Expensive
ESDT	Character	12	Earth science data type
UserId	Character	8	Identification of the user submitting the request. This is a link to the User Profile page for the userId
Resub Cnt	Integer	5	Number of times specified request has been resubmitted.
Created	Date/Time	19	Date/time the request was created
Last Update	Date/Time	19	Date/time the request was last updated
Actions	Buttons	8	One button for each Action for which the request is eligible. See section "Actions" for details

## Navigation

The operator can scan through the list of requests by clicking on navigation links. These links permit selecting a specific starting row of requests or jumping to the **first**, **next**, **previous** or **last** block. The operator can jump to a specified row by entering the row number in the box in the **Go directly to row \_\_\_ of nnnn rows** line and clicking on the **OK** button. The number of requests

displayed on a page is configurable. Table 4.11.15-6 provides descriptions of the navigation fields for the Distribution Requests page.

**Table 4.11.15-6. Request Management Page Navigation Field Descriptions**

Field Name	Data Type	Size	Entry	Description
Go directly to row (line no.) of nnnn	Integer	5	Optional	Line number of request to display at the top of the list
OK	Button	n/a	Optional	Refreshes the list starting with request line entered.
first	Link	n/a	Optional	Selects first block of requests
<previous	Link	n/a	Optional	Selects previous block of requests
next>	Link	n/a	Optional	Selects next block of requests
last	Link	n/a	Optional	Selects last block of requests
Show nn rows at a time	Drop down list	3	Optional	Number of rows(nn) to display in the Distribution Requests listing. Default value is taken from the configuration file.

## Refresh

This page will be refreshed by default every 5 minutes. The operator can change the refresh rate by selecting from the pull down list. The operator can also choose to suspend refresh by clicking the **AutoRefresh Control Panel** on/off button. If any field is changed the new value is stored and the page refreshes immediately. See Table 4.11.15-7 for Field Descriptions.

**Table 4.11.15-7. Request Management Page Refresh Field Descriptions**

Field Name	Data Type	Size	Entry	Description
AutoRefresh Control Panel [ON/OFF ]	Toggle switch	n/a	Optional	Turns auto-refresh on or off depending upon the current state.
Auto-refresh screen every (minutes)	Integer	2	Optional	Interval in minutes for screen auto-refresh

## Filters

The list of current filters for the displayed request list is shown at the top of the page. To change these filters, the operator clicks on the **Change Filter** button. This will cause a pop-up window to appear containing fields for changing the various filters. Once the operator has selected the desired filters and clicks the **Apply Individual Filters**, the **Apply Combined Filters** or the **Apply Defaults** button, the Distribution Requests list will be refreshed with the new filters. The Distribution Requests Filters page field descriptions are shown in Table 4.11.15-8.



**Table 4.11.15-8. Distribution Requests Filter Page Field Descriptions (1 of 2)**

Field Name	Data Type	Size	Entry	Description	Default Value
Individual Filters – only one item from this group may be entered					
Order ID	Integer	11	Optional	Order ID of requests to be selected.	None
Request ID	Integer	11	Optional	Request ID of request to be selected.	None
E-Mail	Character	15	Optional	E-Mail address of requests to be selected.	None
First Name	Character	12	Optional	First Name of requests to be selected.	None
Last Name	Character	12	Optional	Last Name of requests to be selected.	None
Clear Button	Button	n/a	Optional	Clears value in any field in this group and disables the Apply Individual Filters button.	n/a
Apply Individual Filters	Button	n/a	Optional	Applies the field in Individual filter group which has text entered.	n/a
Combined Filters – these filters will be “anded”. At least one value for Status and Media Type is required.					
Creation time from/to	Character	n/a	Required Defaults need not be changed	Select from pull-down lists to specify a starting date and time and an ending date and time for filtering	To: current date/time.  From current date/time minus 24 hours.
Status Select - All	Button	n/a	Optional	Selects all status values in the status scrolling list.	n/a
Status Select - None	Button	n/a	Optional	De-selects all status values in the status scrolling list. The warning message “A selection must be made..” is highlighted until a selection for status is made.	n/a
Status Select List	Scrolling List	n/a	Optional	Clicking on an entry in the list selects it if it is de-selected or de-selects it if it is selected. Any number of entries may be selected.	All statuses are selected.

**Table 4.11.15-8. Distribution Requests Filter Page Field Descriptions (2 of 2)**

Field Name	Data Type	Size	Entry	Description	Default Value
Media Type Select - All	Button	n/a	Optional	Selects all media type values in the media type scrolling list.	n/a
Media Type Select - None	Button	n/a	Optional	De-selects all media type values in the media type scrolling list. The warning message "A selection must be made .." is highlighted until a selection for media type is made.	n/a
Media Type Select List	Scrolling List	n/a	Optional	Clicking on an entry in the list selects it if it is de-selected or de-selects it if it is selected. Any number of entries may be selected.	All Media Types are selected.
User ID	Character	8	Optional	User ID, entered to specify a user ID for filtering.	None
Apply Combined Filters	Button	n/a	Optional	Applies above "Combined" filters to the request list.	n/a
<b>General Buttons</b>					
Set Defaults	Button	n/a	Optional	Sets all filter selections to their default values on the Filters page.	n/a
Apply Defaults	Button	n/a	Optional	Sets all filter selections to their default values on the Filters page and applies these values to the corresponding requests List Page.	n/a
Close Window	Button	n/a	Optional	Closes the Requests Filter window.	n/a

Any attributes that the operator selects/entered will be remembered for the duration of the session, but only those in the group whose Apply button has been clicked will be used to filter the distribution requests list. There are two categories of filtering attributes, Individual Filters and Combined Filters. Either Individual Filters or Combined Filters can be applied at one time

To select Individual Filters, the operator enters one of the five fields displayed, Order ID, Request ID, E-Mail, First Name and Last Name. If a value is entered in a field, the other four fields will be disabled. To clear the entered field and enable all fields, delete the entered value or click on the Clear button. A click on the Apply Individual Filters button applies the entered field entries and reloads the Distribution Requests window.

To select Combined Filters, the operator selects or enters values for the desired attributes. The Creation Date Filters are initially set to: End Time - the current date/time, and Start Time - 24 hours before the current. date/time If initial (default) date/time values are not changed, they will update to the current time whenever they are applied. The operator can change these attributes by clicking on the down triangle, which appears next to the value of each attribute, and then clicking on a value from the drop-down list that is displayed. The drop-down lists show all possible values for month, day, hour and minute. For year, only the current year and one year previous are shown for selection.

At least one value must be selected for each of Status and Media Type attributes. The selected/entered attributes are “anded” for filtering. This means that only requests having all of the selected attributes will be displayed. If at least one value for each of Status and Media Type is not selected, the warning message “A selection must be made ...” is highlighted and the Apply Combined Filters button is disabled until the required values are selected.

The Status Select and Media Type Select lists initially display all possible statuses/media types for a request with all values selected. The operator can click on the **None** button to deselect all entries in a list or **All** button to select all entries again. Also, the operator can click on an individual status/media type entry in the scrolling list to select or deselect it. If the entry was selected, it will be deselected. If the entry was deselected, it will be selected. Any number, more than 0, or combination of statuses or media types may be selected. To select multiple values from one list, hold down the Ctrl key while clicking on values after the first. To select a range of values from one list, click on the value at the start of the range and then hold down the Shift key while selecting the value at the end of the range.

All Combined Filter attributes will be applied when the operator clicks the Apply Combined Filters button at the lower right corner of the group. The Distribution Requests window will be reloaded filtered by the selected/entered attributes.

The three buttons at the bottom of the window are Set Defaults, Apply Defaults and Close Window.

- **Set Defaults** restores the default values to all filter attributes as they were when the session first began. The distribution requests page is not updated. The operator may make additional changes to the filters before applying them to the distribution requests page.
- **Apply Defaults** restores the default values to all filter attributes on the Filter page, as they were when the session first began and also applies these values to the distribution requests page.

- **Close Window** closes the Request Filters window. It does not affect the Distribution Requests window.

The Distribution Requests Filters window remains open until the operator clicks the Close Window button at the bottom of the window or until its corresponding distribution requests page is replaced by another page.

## Sorting

The request list can be sorted by clicking on the column header links **Request ID**, **Order ID**, **Destination**, **FtpPush Complete**, **Request Status**, **Capacity Class**, **User ID**, **Created** and **Last Update** wherever they appear.

## Actions

**Note:** Limited Capability operators are not allowed to execute actions for requests

The operator can execute the following actions for any request that is eligible for the action by clicking on the button of the action. The action buttons will appear for only actions for which the request is eligible.

**Resubmit** for any request with a terminated status (including cancel, abort, aborted and shipped). Resubmitting a request in this way opens a new intervention for the request so that the operator can set various parameters (see Close Confirmation paragraph under Section 4.11.15.2.1).

**Suspend** for anyS4 request which: still needs to be staged or granules for the request still need to be pushed

**Resume** for anyS4 request: which was suspended by the OM GUI operator or while the processing of new requests by the OMS is suspended

**Cancel** aS4 request that is not in a terminal state and while granules for the request still need to be staged or while granules for the request still need to be pushed.

Table 4.11.15-9-8 explains the actions and the criteria for a request to be eligible for each action.

**Table 4.11.15-9. Eligibility Criteria for Each Action**

Action	Description	Criteria for Eligibility
Resubmit	Opens a new intervention for the request and loads the "Intervention Detail" page for subsequent action.	The request is in a terminated status (including cancel, abort, aborted and shipped)
Suspend	Suspends the request. The request is suspended, the distribution requests page is reloaded and the highlighted message "Suspended" is displayed in the Action column for the request.	The request is not in a terminated status  And is for S4  And is not currently suspended,  And granules still need to be staged or Ftp pushed.
Resume	Resumes the request. A small popup window, "Confirm Resume for Request ID", appears for entry of the Worker name and Reason for Action. When login security is on, the operator's login id is inserted in the Worker name field. When the operator clicks the 'Apply "Resume Action" ' button, the request is resumed, the distribution requests page is reloaded and the highlighted message "Resumed" is displayed in the Action column for the request.	The request is not in a terminated status  And is for S4  And is suspended  And was suspended by the operator  Or is a new request and processing of new requests is suspended
Cancel	Cancels the request. A small popup window, "Confirm Cancel for Request ID", appears for entry of the Worker name and Reason for Action. When login security is on, the operator's login id is inserted in the Worker name field. When the operator clicks the 'Apply "Cancel Action" ' button, an action is queued for the Order Manager server to cancel the request. The distribution requests page is reloaded and the highlighted message "Cancelling" is displayed in the Action column for the request. No other action buttons will be shown. When the OM Server subsequently completes the cancel action and the distribution requests page is reloaded, the "Cancelling" message will be gone and a "Resubmit" button will be displayed.	The request is in a terminated status and is for S4.

### Change Priority

**Note:** Limited Capability operators are not allowed to change the priority of a request.

The priority of an S4 request can be changed while the request is not in a terminal status and the request has not been “Submitted to PDS.” The operator can change the priority of a distribution request by clicking on its Priority value and selecting the desired new priority value from the drop-down list. Then the operator must click on the associated **Apply** button. Once the new priority has been applied, the priority cell will display the highlighted message “Priority Changed”.

## **Links**

**OrderID** The operator can view the detailed information for the order to which a distribution request belongs by clicking on its OrderID.

**RequestID** The operator can view the detailed information for a distribution request by clicking on its Request ID.

**UserID** The operator can view the detailed information about the user who submitted the order containing the distribution request by clicking on its UserID.

## **Refresh Control**

This page will be refreshed by default every 5 minutes. The operator can change the refresh rate by selecting from the pull down list. The operator can also choose to suspend refresh by clicking on the Suspend refresh radio button.

### **4.11.15.2.4.3 Distribution Requests Lists – Unique Features**

#### **Distribution Requests Page**

The operator may **Suspend New Requests** or **Resume New Requests** by clicking on the corresponding button.

DM GUI - DEV05 MODE - Netscape

Order Manager GUI

[ The OMS Server is running in S4 mode ]

Wed Mar 31 15:56:59 2004

**Distribution Requests**

**Current Filters**

Order ID: None Request ID: None E-Mail: None First Name: None Last Name: None  
 Creation Time: Start: Feb 2 2003 14:43 End: Feb 3 2004 14:43  
 Media Type: FtpPush Status: All

**Options**

Change Filter Suspend New Requests

**Listing**

Go directly to row:  of 10 row Show:  rows at a time.

first | previous | Showing 1 - 10 of 10 | next | last

Ord Typ	OrderID	RequestID	Request Size(MB)	Gran Cnt	Media	Priority	Request Status	ESDT	UserID	Resub Cnt	Created	Last Update	Actions
Regular	3400001883	3400002025	< 5	1	FtpPush	HIGH	Transferring	AST_L1BT.001	ECSGuest	0	Jan 29 2004 6:02PM	Jan 29 2004 6:03PM	Suspend Cancel
Regular	3400001880	3400002022	< 5	1	FtpPush	HIGH	Queued	AST_L1BT.001	ECSGuest	0	Jan 29 2004 5:43PM	Jan 29 2004 5:43PM	Suspend Cancel
Regular	3400001879	3400002021	< 5	1	FtpPush	HIGH	Queued	AST_L1BT.001	ECSGuest	0	Jan 29 2004 4:44PM	Jan 29 2004 4:44PM	Suspend Cancel
MM	3400001872	3400002014	< 5	1	FtpPush	HIGH	Operator Intervention	AST_L1BT.001	labuser	0	Jan 29 2004 12:02PM	Jan 29 2004 12:04PM	Cancel
Regular	3400001871	3400002013	< 5	1	FtpPush	HIGH	Transferring	AST_L1BT.001	ECSGuest	0	Jan 29 2004 11:18AM	Jan 29 2004 2:30PM	Suspend Cancel
Regular	3400001841	3400001983	< 5	1	FtpPush	HIGH	Transferring	AST_L1BT.001	ECSGuest	0	Jan 16 2004 1:46PM	Feb 4 2004 10:57AM	Suspend Cancel
Regular	3400001840	3400001982	< 5	1	FtpPush	HIGH	Transferring	AST_L1BT.001	ECSGuest	0	Jan 16 2004 12:44PM	Jan 16 2004 1:05PM	Suspend Cancel
Regular	3400001839	3400001981	< 5	2	FtpPush	HIGH	Operator Intervention	AST_L1BT.001	ECSGuest	0	Jan 16 2004 12:36PM	Mar 23 2004 5:58PM	Cancel
Regular	3400001838	3400001980	< 5	1	FtpPush	HIGH	Staging	AST_L1BT.001	ECSGuest	0	Jan 16 2004 11:45AM	Jan 16 2004 11:45AM	Suspend Cancel
Regular	3400001784	3400001919	< 5	1	FtpPush	NORMAL	Transferring	AST_L1BT.001	ECSGuest	0	Jan 8 2004 4:34PM	Jan 12 2004 5:16PM	Suspend Cancel

first | previous | Showing 1 - 10 of 10 | next | last

**AutoRefresh Control Panel** [ OFF ]  
 Refresh screen every  minutes  
 AutoRefresh: C on R off

Figure 4.11.15-12. Distribution Requests List Page

## FtpPush Distribution Requests

The FtpPush Distribution Requests page does not have a filter for media type. For each request in the list, values for destination, completion status and resource class are shown. The operator can sort the list by completion status and resource class by clicking on the corresponding column headings.

OM GUI - DEV05 MODE - Netscape

Order Manager GUI

[ The OMS Server is running in S4 mode ]

Wed Mar 31 15:57:26 2004

**FTP Push Distribution Requests - S4**

**Current Filters**

Order ID: None Request ID: None E-Mail: None First Name: None Last Name: None  
 Creation Time: Start: Mar 30 2004 3:57PM End: Mar 31 2004 3:57PM Status: All

**Options**

Change Filter

**Listing**

Go directly to row:  of 18 row Show  rows at a time

first | previous | Showing 1 - 18 of 18 | next | last

Ord Typ	OrderID	RequestID	Destination Host Name	Request Size(MB)	Gran Cnt FtpPush Complete	Priority	Request Status	Resource Class	ESDT	UserID	Resub Cnt	Created	Last Update	Action
Regular	3400002358	3400002473	EDFTEST pdps1	11	20 17	NORMAL	Transferring	C	AST_L1BT.001	ECSGuest	0	Mar 31 2004 3:49PM	Mar 31 2004 3:50PM	Suspend Cancel
Regular	3400002358	3400002472	EDFTEST pdps1	< 5	19 19	NORMAL	Shipped	C	AST_L1BT.001	ECSGuest	0	Mar 31 2004 3:49PM	Mar 31 2004 3:50PM	Resubmit
Regular	3400002357	3400002471	EDFTEST pdps1	< 5	19 19	NORMAL	Shipped	C	AST_L1BT.001	ECSGuest	0	Mar 31 2004 3:49PM	Mar 31 2004 3:50PM	Resubmit
Regular	3400002356	3400002470	EDFTEST pdps1	< 5	15 5	NORMAL	Staging	C	AST_L1BT.001	ECSGuest	0	Mar 31 2004 3:49PM	Mar 31 2004 3:52PM	Suspend Cancel
Regular	3400002355	3400002469	EDFTEST pdps1	< 5	2 2	NORMAL	Shipped	C	AST_L1BT.001	ECSGuest	0	Mar 31 2004 3:42PM	Mar 31 2004 3:42PM	Resubmit
Regular	3400002354	3400002468	EDFTEST pdps1	11	20 17	NORMAL	Queued	C	AST_L1BT.001	ECSGuest	0	Mar 31 2004 3:10PM	Mar 31 2004 3:10PM	Suspend Cancel
Regular	3400002353	3400002467	EDFTEST pdps1	< 5	19 19	NORMAL	Shipped	C	AST_L1BT.001	ECSGuest	0	Mar 31 2004 3:10PM	Mar 31 2004 3:11PM	Resubmit
Regular	3400002352	3400002466	EDFTEST pdps1	< 5	19 19	NORMAL	Shipped	C	AST_L1BT.001	ECSGuest	0	Mar 31 2004 3:10PM	Mar 31 2004 3:11PM	Resubmit
Regular	3400002351	3400002465	EDFTEST pdps1	< 5	15 7	NORMAL	Queued	C	AST_L1BT.001	ECSGuest	0	Mar 31 2004 3:10PM	Mar 31 2004 3:17PM	Suspend Cancel
Regular	3400002350	3400002464	EDFTEST pdps1	< 5	19 19	NORMAL	Shipped	C	AST_L1BT.001	ECSGuest	0	Mar 31 2004 3:01PM	Mar 31 2004 3:05PM	Resubmit
Regular	3400002349	3400002463	EDFTEST pdps1	< 5	19 19	NORMAL	Shipped	C	AST_L1BT.001	ECSGuest	0	Mar 31 2004 3:01PM	Mar 31 2004 3:05PM	Resubmit

Figure 4.11.15-13. FtpPush Distribution Requests Screen

## Staging Requests

The Staging Requests page displays for each request in the list, values for completion status and resource class. The operator can sort the list by completion status and resource class by clicking on the corresponding column headings. Only S4 requests are shown.



**Order Manager GUI**  
[ The OMS Server is running in S4 mode ]

Wed Mar 31 15:57:57 2004

**Staging Distribution Requests - S4**

**Current Filters**  
Order ID: None Request ID: None E-Mail: None First Name: None Last Name: None  
Creation Time: Start: Mar 30 2004 3:57PM End: Mar 31 2004 3:57PM  
Media Type: ALL  
Status: Active, Bundling, Expired, Not Found, Partitioned, Pending, Prep for Distribution, Queued, SDGRV Staging, Shipped, Staging, Subset Staging, Submitting, Terminated, Transferring, Waiting for Shipment

**Options**  
Change Filter

**Listing**  
Go directly to row: [ ] of 19 row Show [20] rows at a time.  
first | previous | Showing 1 - 19 of 19 | next | last

Ord Typ	OrderID	RequestID	Request Size(MB)	Gran Cnt	Media	Priority	Request Status	Resource Class	ESDT	UserID	Resub Cnt	Created	Last Update	Actions
Regular	3400002359	3400002473	11	20	FtpPush	NORMAL	Transferring	C	AST_L1BT.001	ECSGuest	0	Mar 31 2004 3:49PM	Mar 31 2004 3:50PM	Suspend Cancel
Regular	3400002358	3400002472	< 5	19	FtpPush	NORMAL	Shipped	C	AST_L1BT.001	ECSGuest	0	Mar 31 2004 3:49PM	Mar 31 2004 3:50PM	Resubmit
Regular	3400002357	3400002471	< 5	19	FtpPush	NORMAL	Shipped	C	AST_L1BT.001	ECSGuest	0	Mar 31 2004 3:49PM	Mar 31 2004 3:50PM	Resubmit
Regular	3400002356	3400002470	< 5	14	FtpPush	NORMAL	Staging	C	AST_L1BT.001	ECSGuest	0	Mar 31 2004 3:49PM	Mar 31 2004 3:52PM	Suspend Cancel
Regular	3400002355	3400002469	< 5	2	FtpPush	NORMAL	Shipped	C	AST_L1BT.001	ECSGuest	0	Mar 31 2004 3:42PM	Mar 31 2004 3:42PM	Resubmit
Regular	3400002354	3400002468	11	20	FtpPush	NORMAL	Queued	C	AST_L1BT.001	ECSGuest	0	Mar 31 2004 3:10PM	Mar 31 2004 3:10PM	Suspend Cancel
Regular	3400002353	3400002467	< 5	19	FtpPush	NORMAL	Shipped	C	AST_L1BT.001	ECSGuest	0	Mar 31 2004 3:10PM	Mar 31 2004 3:11PM	Resubmit
Regular	3400002352	3400002466	< 5	19	FtpPush	NORMAL	Shipped	C	AST_L1BT.001	ECSGuest	0	Mar 31 2004 3:10PM	Mar 31 2004 3:11PM	Resubmit
Regular	3400002351	3400002465	< 5	15	FtpPush	NORMAL	Queued	C	AST_L1BT.001	ECSGuest	0	Mar 31 2004 3:10PM	Mar 31 2004 3:17PM	Suspend Cancel
Regular	3400002350	3400002464	< 5	19	FtpPush	NORMAL	Shipped	C	AST_L1BT.001	ECSGuest	0	Mar 31 2004 3:01PM	Mar 31 2004 3:05PM	Resubmit
Regular	3400002349	3400002463	< 5	19	FtpPush	NORMAL	Shipped	C	AST_L1BT.001	ECSGuest	0	Mar 31 2004 3:01PM	Mar 31 2004 3:05PM	Resubmit

**Figure 4.11.15-14. Staging Requests List Page**

#### 4.11.15.2.4.4 Distribution Request Details Page

The operator can click the request ID in any **Distribution Requests** page to display the detailed information for a request, as shown in Figure 4.11.15-15.

The operator can click the **UserID** link to view the user profile for that user or click on the **OrderID** link to view the ECS order page.

The operator can change the priority of certain requests. **For a complete description of this feature see section 4.11.15.2.4.2 Distribution Requests Lists – Common Features. Note:** Limited Capability operators cannot change the priority of a request.

For Ftp Push requests, the operator can Edit FtpPush Parameters by clicking on the corresponding button. This causes the Edit FtpPush Parameters page to be displayed. **Table 4.11.15-10** provides field descriptions for the entry of these values. **Note:** This feature is disabled for Limited Capability operators. Also, the operator can click Destination/Host Name to view the Destination Detail page..

The operator can perform actions for which the request is eligible. See Section 4.11.15.2.4.2 **Distribution Requests Lists – Common Features**, for a description of actions and the types of requests they apply to.

The operator can scan through the granule list by clicking on navigation links. These links permit jumping to the **first**, **next**, **previous** or **last** block. The number of granules displayed in the table can be changed by clicking a value from the “Show xx rows at a time” drop-down list. If the Distribution Request information at the top of the page indicates that the request is associated with a bundling order, the Granule List at the bottom reflects the contents of the current bundle.

OM GUI - DEV05 MODE - Netscape  
[ The OMS Server is running in 34 mode ]  
Mon Mar 29 15:01:11 2004

**DISTRIBUTION REQUEST 3400002432**

Userid	ECSGuest	Orderid	3400002308
E-mail	dkang	Order Type	Regular
Request Size (MB)	< .5	Ext. RequestId	Not available
# Granules	2	Priority	NORMAL Apply
# Granules Staged	2	Request Status	Queued
Receive Date/Time	Mar 29 2004 10:55AM	Resubmit Count	0
Start Date/Time	Mar 29 2004 2:09PM	Media Type	DVD
Last Update	Mar 29 2004 2:08PM	Resource Class	C
End Date/Time	Not available	Suspend Cancel	

You are logged in as: omgui (read)  
[Log Out](#)

MAILING ADDRESS	SHIPPING ADDRESS	BILLING ADDRESS
Title: First Name: Di Middle Initial: Last Name: Kang Email: dkang Organization: Address: ttt  City: ttt State/Province: ttt Country: ttt Zip/Postal code: ttt Telephone: 3019250811 Fax:	Title: First Name: Di Middle Initial: Last Name: Kang Email: dkang Address: ttt  City: ttt State/Province: ttt Country: ttt Zip/Postal code: ttt Telephone: 3019250811 Fax:	Title: First Name: Middle Initial: Last Name: Email: Organization: Address:  City: State/Province: Country: Zip/Postal code: Telephone: Fax:

**Granule List**

Go directly to row  of 2 row Show 20 rows at a time.

first | previous | Showing 1 - 2 of 2 | next | last

DB ID	DPL ID	ESDT	Size(MB)	Granule Status	Completion Time	Explanation
12817	7639	MI1B2E.002	0.0682	STAGED		
12819	7678	MI1B2E.002	0.0682	STAGED		

first | previous | Showing 1 - 2 of 2 | next | last

**Figure 4.11.15-15. Distribution Request Details Page**

#### 4.11.15.2.4.5 Edit FtpPush Parameters Page

**Note:** This page is not accessible to Limited Capability operators.

The Edit FtpPush Parameters Page displays a list of FTP Push parameters which can be edited by the operator. The operator can enter or change the value of any of the parameters displayed. The operator then clicks on one of the buttons at the bottom of the page. Button actions are:

- Change This Request – changes the FtpPush Parameters for the request listed and returns to the Request Detail Page.
- Change All Requests - changes the FtpPush Parameters for all requests for the destination listed and returns to the Request Detail Page.
- Cancel – cancels all changes to FtpPush Parameters and returns to the Request Detail FtpPush Page.

Figure 4.11.15-16 shows the Edit FtpPush Parameters Page.

The screenshot shows a web browser window titled "OM GUI - DEV05 MODE - Netscape". The page is titled "Edit FTP Push Parameters for Request Id 3400001981". The left sidebar contains a "Navigation" menu with options: Home, Request Management (with sub-items: Open Interventions, Completed Interventions, Distribution Requests, FtpPush Distribution Requests, Staging Requests, Operator Alerts), FtpPush Monitor, OM Status Pages, OM Configuration, Help, and Logs. Below the menu, it says "You are logged in as: jpino (readWrite)" and "Log Out".

The main content area has a header bar with the title. Below it, an "IMPORTANT" notice states: "Since you are updating the FTP Push parameters, please provide the new information pertaining to its destination:". The form fields are as follows:

Destination Name	OTHER	
FTP Node	origin	The destination host name
FTP Address	abuser	The FTP user name, a.k.a, "address"
Password	*****	
Confirm Password	*****	
User String	ABCD	
Destination Directory	/devdata1/DEV01/PushArea	

Below the form, a confirmation message asks: "Are you sure you want to take the action(s) listed above? (Clicking the Cancel button will bring you back to the Request Detail Page)". At the bottom, there are three buttons: "Change This Request", "Change All Requests", and "Cancel".

At the very bottom of the page, there is a link: "Need help with the Order Manager? Click on a Question Mark to get context-sensitive Help!".

**Figure 4.11.15-16. Edit FtpPush Parameters Page**

**Table 4.11.15-10. Field Descriptions for Edit FtpPush Parameters Page**

Field Name	Data Type	Size	Entry	Description
FTP Node	Varchar	20	Required	The Unix hostname of the FTP recipient
FTP Address	Varchar	14	Required	The Unix login ID of the FTP recipient
Password	Varchar	15	Required	The Unix password for the FTP recipient
Confirm Password	Varchar	15	Required	The Unix password verification for the FTP recipient
User String	Varchar	255	Optional	String to be inserted into the FTP parameters
Destination Directory	Varchar	255	Required	The pathname of the Unix directory where the acquired files are to be stored

#### **4.11.15.2.6 FTP Push Monitor**

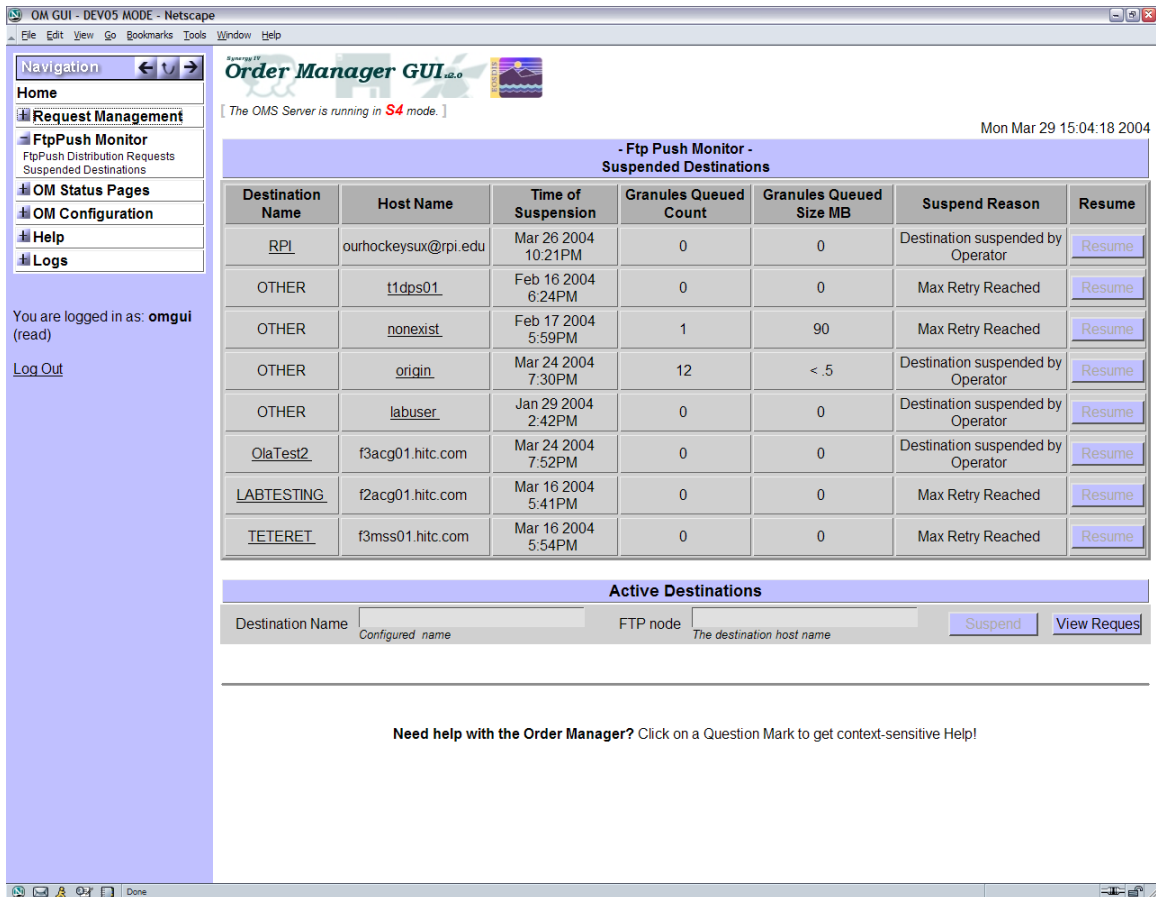
##### **4.11.15.2.6.1 Suspended FTP Push Distribution Destinations Page**

**Note:** Limited Capability operators cannot take any actions on this page.

The FTP Push Distribution Destinations Displays a list of suspended FTP Push Destinations. The operator can see details for a destination by clicking the name of the destination (for a configured destination) or the hostname (for a non-configured destination) to be viewed. This displays the Ftp Push Monitor – Destination Details page described in Section 4.11.15.2.6.3 FTP Push Destinations Detail Page.

The operator can **Resume** Dispatching to a destination by clicking its **Resume** button.

The Active Destinations section allows the operator to enter either a Destination Name or Ftp Node (hostname) and either suspend the destination or see the Ftp Push Monitor – Destination Details page for the destination. An S3 destination cannot be suspended.



**Figure 4.11.15-17. Suspended Destinations page**

**Note:** Limited Capability operators cannot take any actions on this page.

The FTP Push Distribution Destination Detail Page displays a **Suspend/Resume** button, a list of FTP Push Operations that Caused the Suspension of the destination and a list of FTP Push Requests That Are Not In A Terminal State for the destination.

The Suspend/Resume button is labeled **Resume** if the destination is suspended and **Suspend** if the destination is active. Clicking this button will suspend or resume the destination.

For a description of the list of FTP Push Requests, see section 4.11.15.2.4.3. View Distribution Requests.

#### 4.11.15.2.6.3 FTP Push Distribution Destinations Detail Page

**Note:** Limited Capability operators cannot take any actions on this page.

The FTP Push Distribution Destinations Detail Page displays a list of FTP Push Operations that Caused the Suspension of the destination selected and a list of FTP Push Requests That Are Not In A Terminal State for the destination selected.

For a description of the list of FTP Push Requests see section 4.11.15.2.4.3.

The screenshot shows the Order Manager GUI with the following components:

- Navigation Menu:** Home, Request Management, FtpPush Monitor, OM Status Pages, OM Configuration, Help, Logs.
- Page Header:** Order Manager GUI, [ The CMS Server is running in S4 mode ], Wed Mar 31 15:59:02 2004.
- Section Title:** Ftp Push Monitor - Suspended Configured Destination S4, Destination Name OTHER, Host Name origin.
- Table 1: FTP Push Operations that Caused the Suspension**

Request Id	ECS Granule Id	DPL Granule Id	Last Update	Size (MB)	Explanation
3400001981	12058	7809	Mar 22 2004 2:47PM	0.0060	Failed by Operator
3400001982	12058	7809	Dec 8 2003 6:12PM	0.0060	Failed transferring
3400002175	13075	8363	Dec 8 2003 6:12PM	0.0415	Failed by Operator
3400002180	13075	8363	Dec 8 2003 6:12PM	0.0415	Failed transferring
3400002194	13075	8363	Dec 8 2003 6:12PM	0.0415	Failed transferring
3400002245	13216	8610	Dec 8 2003 6:12PM	0.0023	Ftp Login Errors
- Table 2: FTP Push Requests That Are Not In A Terminal State**

Ord Typ	OrderID	RequestID	Request Size(MB)	Gran Cnt	Priority	Request Status	Resource Class	ESDT	UserID	Resub Cnt	Created	Last Update	Actions
Regular	3400001837	3400001979	0	0	HIGH	Operator Intervention		AST_L1BT.001	ECSGuest	0	Mar 12 2004 2:35PM	Mar 12 2004 2:35PM	Cancel
Regular	3400002116	3400002245	< 5	1	EXPRESS	Operator Intervention	C	AST_L1BT.001	kcde	0	Mar 4 2004 4:09PM	Mar 6 2004 12:17AM	Cancel
Regular	3400002085	3400002194	< 5	3	NORMAL	Transferring	C	AST_04.001	ECSGuest	0	Feb 25 2004 2:27PM	Feb 26 2004 3:04PM	Suspend, Cancel
Regular	3400002062	3400002191	90	1	EXPRESS	Operator Intervention	C	MISL0DF.001	kcde	0	Feb 25 2004 2:04PM	Feb 25 2004 2:05PM	Cancel
Regular	3400002051	3400002180	< 5	3	NORMAL	Queued	C	AST_04.001	ECSGuest	0	Feb 24 2004 4:19PM	Feb 24 2004 4:31PM	Suspend
Regular	3400002050	3400002179	< 5	1	NORMAL	Operator Intervention		AST_04.001	ECSGuest	0	Feb 24 2004 3:24PM	Feb 24 2004 3:24PM	Cancel
Regular	3400002049	3400002178	< 5	1	NORMAL	Operator Intervention		AST_04.001	ECSGuest	0	Feb 24 2004 3:22PM	Feb 24 2004 3:22PM	Cancel
Regular	3400002048	3400002177	< 5	1	NORMAL	Operator Intervention	C	AST_04.001	ECSGuest	0	Feb 24 2004 3:20PM	Feb 24 2004 4:30PM	

Figure 4.11.15-18. FTP Push Distribution Destinations Detail Page

#### 4.11.15.2.7 OM Queue Status Page

**Note:** Limited Capability operators cannot change queue states. No actions can be taken on this page.

This comes under the “OM Status Pages” subsection of the navigation menu. The operator may click on this to expand the menu, revealing several links. Click on “OM Queue Status” to open the **OM Queue Status** page shown in Figure in 4.11.15-19.

This screen allows the operator to monitor the current settings of all media and electronic distribution queue states, the e-mail queue, staging. This page has been enhanced since the

Synergy III version in that it allows control over more queues and processing options than before.

The operator can also monitor whether the Order Manager Server is up or down and can infer whether the PDS and SDSRV are up or down by noting the “S” status (**SUSPENDED BY SERVER**) in the screen (e.g., if the Order Manager FTP Push and FTP Pull queues are suspended by the Order Manager server, it is likely that the SDSRV is down). Other states are “A” (**Active**) and “O” (**Suspended by Operator**). The operator can suspend or resume the queue by selecting the **Suspend** or **Resume** option from the drop down list and then clicking on the **Apply** button. The page is refreshed every 5 minutes by default. The operator can change the refresh rate by selecting from the pull down list. The operator can also choose to suspend refresh by clicking on the **Suspend refresh** radio button. Table 4.11.15-11 provides a description of the OM GUI Queue Status fields.

OM GUI - DEV05 MODE - Netscape

Order Manager GUI

[ The OMS Server is running in S4 mode. ]

Mon Mar 29 15:05:54 2004

**OM Queue Status**

Current Request Processing States

The OM Server is: UP

ALL ( A ) ?	PDS ( A )	SDSRV ( A )	EMAIL ( A )	STAGING
Change State	Change State	Change State	Change State	Change State
FtpPull ? ( A )	--	Change State	--	--
FtpPush ? ( A )	--	Change State	--	--
CDROM ? ( A )	Change State	--	--	--
DLT ? ( A )	Change State	--	--	--
DVD ? ( A )	Change State	--	--	--
8MM ? ( A )	Change State	--	--	--
scp ? ( A )	--	Change State	--	--
Archive Servers				
Archive1 ( A )	--	--	--	Change State
Archive2 ( A )	--	--	--	Change State
Archive3 ( A )	--	--	--	Change State
Archive4 ( A )	--	--	--	Change State
f3drg01 ( A )	--	--	--	Change State
f3acg01 ( A )	--	--	--	Change State

Apply Reset

**Legend:**  
A = Active   S = Suspended by Server   O = Suspended by Operator

**AutoRefresh Control Panel [ ( A ) ]**  
Refresh screen every 5 minutes

**Figure 4.11.15-19. OM Queue Status Page**

**Note:** This screen shows the drop-down lists are disabled for limited-capability operators.

**Table 4.11.15-11. OM GUI Queue Status Field Descriptions**

Field Name	Description
ALL QUEUES	Changes all of the top-level Queues and Staging Status to Suspend All or Activate All
PDS	Changes all of the media queues for PDS to Suspend or Activate
SDSRV	Changes all of the media queues for SDSRV to Suspend or Activate
E-mail	Suspends/Activates the EMAIL queue.
Staging	Suspends/Activates the General Staging. Does not change the Staging state selections for each of the Archive Servers.
Ftp Pull	Suspend/Activate FTP Pull queue
Ftp Push	Suspend/Activate FTP Push queue
CD-ROM	Suspend/Activate CD-ROM queue
DLT	Suspend/Activate DLT queue
DVD	Suspend/Activate DVD queue
8mm	Suspend/Activate 8mm queue
scp	Suspend/Activate scp queue
Archive Servers	For each Archive Server, allows the operator to Suspend/Activate the Staging Status for each Server.

#### **4.11.15.2.8 Staging Status Pages**

The Staging Status pages show a summary of the volume and number of granules that are currently in Staging. The Staging information is broken down into four categories:

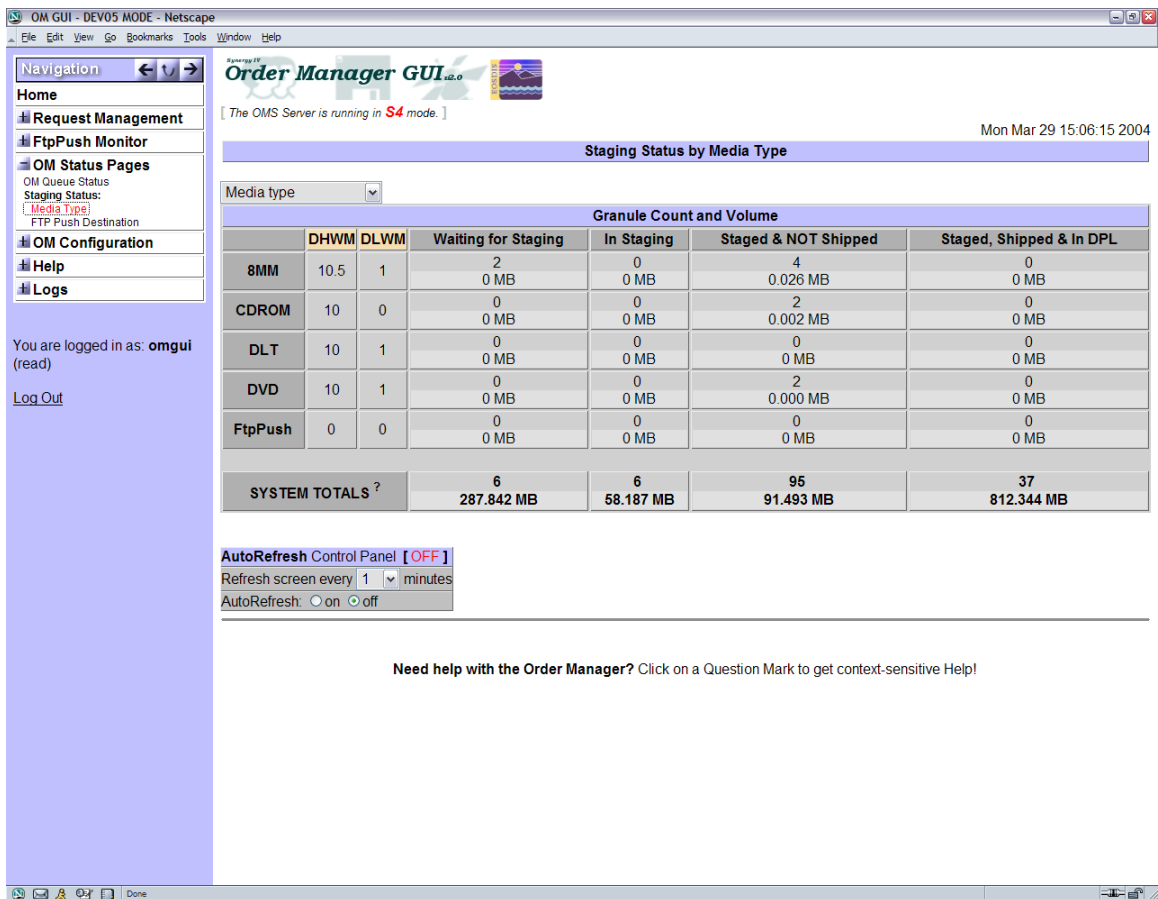
- Granules waiting for Staging
- Granules in Staging
- Granules that have been Staged but not yet shipped
- Granules that have been staged and shipped

The Staging Status information is categorized by media type – one page for FtpPush, and another for all other media types (physical media and FtpPull).

#### **Staging Status by Media Type**

Click on “Media Type” under the **Staging Status Pages** subsection of **OM Status Pages**. This will show a detailed summary of number and volume of granules in their various Staging states, as shown in Figure 4.11.15-20. Next to each media type is also the target low and high Watermarks, see Table 4.11.15-12 for more details on Watermarks. These Watermarks are configurable by full-capability operators in the Media Configuration page.





**Figure 4.11.15-20. Staging Status by Media Type**

**Table 4.11.15-12. Watermark Descriptions**

<b>Watermark</b>	<b>Meaning</b>	<b>Description</b>
DHWM	Data High Watermark	<p>The maximum volume of data in staging or already staged but not yet shipped. If the data volume and number of requests is above the DHWM, it is assumed the media devices have plenty of work to keep them busy.</p> <p>Generally, it is ideal to try to keep the amount of work that is in staging or staged just below the high water mark of each output queue. This achieves a good balance among FTP output connections (or in the case of physical media, their various output devices).</p> <p>The Data High watermarks can be exceeded in the interest of optimizing the use of the archive drives or to get high priority work through distribution quickly. For example, an idle archive would be dispatched even if this means the DHWM would be exceeded.</p>
DLWM	Data Low Watermark	<p>The minimum volume of data that should be in staging or already staged but not yet shipped. If the data volume is below the DLWM, the media devices may soon become idle.</p> <p>This is mainly used for dispatching high priority work. Since it is a good idea to try to keep the queues at their high water marks, the output queues generally might be fairly full. As a result, a high priority request might have to wait until some of data gets worked off and the queue falls below that high watermark. But high priority requests should go through at a fast pace.</p>

### **Staging Status by FTP Push Destination**

Click on “Ftp Push Destination” under Staging Status Pages in the OM Status Pages menu. This page will display a list of the currently configured FTP Push destination names, along with the IP address and destination directory (see Figure 4.11.15-21). Each of these destinations has individual RHWM, DWHM, and DLWM settings, as well their own Staging Status numbers. This screen shows the number and volume (in MB) of granules that are:

- Waiting for Staging
- In Staging
- Already Staged but not yet shipped
- Staged and “shipped” (i.e., pushed)

OM GUI - DEV05 MODE - Netscape  
[ The OMS Server is running in **S4** mode. ]  
Mon Mar 29 15:06:25 2004

**Staging Status by FTP Push Destination**

FTP Push destination ▼

	DHWM	DLWM	Granule Count and Volume			
			Waiting for Staging	In Staging	Staged & NOT Shipped	Staged, Shipped & In DPL
Clarkson	1000	1001	0 0 MB	0 0 MB	0 0 MB	0 0 MB
Columbia University	30	25	0 0 MB	0 0 MB	0 0 MB	0 0 MB
Cooper Union	0	4	0 0 MB	0 0 MB	0 0 MB	0 0 MB
Cornell	0	5	0 0 MB	0 0 MB	0 0 MB	0 0 MB
EDFTEST	10	2	0 0 MB	1 58.149 MB	8 0.048 MB	11 0.066 MB
Fordham University	0	5	0 0 MB	0 0 MB	0 0 MB	0 0 MB
James Pino University	0	100	0 0 MB	0 0 MB	0 0 MB	0 0 MB
LAB TESTING	101	50	0 0 MB	0 0 MB	0 0 MB	0 0 MB
NYU	0	5	0 0 MB	0 0 MB	0 0 MB	0 0 MB
OTHER	101	57	3 229.693 MB	2 0.038 MB	19 90.743 MB	10 360.959 MB
OlaTest	101	50	0 0 MB	0 0 MB	0 0 MB	0 0 MB
OlaTest2	101	50	0 0 MB	0 0 MB	0 0 MB	0 0 MB
RIT	0	5	0 0 MB	0 0 MB	0 0 MB	0 0 MB
RPI	5	15	0 0 MB	0 0 MB	0 0 MB	0 0 MB
SUNY Buffalo	10	20	0 0 MB	0 0 MB	0 0 MB	0 0 MB
SUNY at Stony Brook	0	5	0 0 MB	0 0 MB	0 0 MB	0 0 MB

**Figure 4.11.15-21. Destination Listing For Staging Status**

#### 4.11.15.2.9 OM Configuration Pages

**Note:** For all types of configuration pages, Limited Capability operators can only view configuration parameters. The ability to update parameters will be disabled.

This section contains many enhancements and additions to the Synergy III version. Under the **OM Configuration** menu are several configuration pages that allow full-capability operators to configure the Order Manager Server or Database, as well as make fine-tuning adjustments to optimize performance.

#### Aging Parameters

To access this page, click “Aging Parameters” under the **OM Configuration** menu. This page displays parameters that affect how Distribution Requests are aged over time (see Figure 4.11.15.22). The aging parameters are configurable for each ECS Priority Level (XPRESS, VHIGH, HIGH, NORMAL, and LOW). Below is a description of each parameter.

Age Step: The aging rate by which the effective priority of a request increases for every hour it has been waiting. The range is 0-100, including decimal fractions. If this parameter is set to 0, waiting requests will never increase in priority.

For example, if the Age Step is set to 5.5 and a request with an initial priority of 100 waits 10 hours to be pushed, then the request will increase in priority by a factor of 5.5 every hour until it has been delivered:

Hour 0:        priority = 100

Hour 1:        priority = 105.5

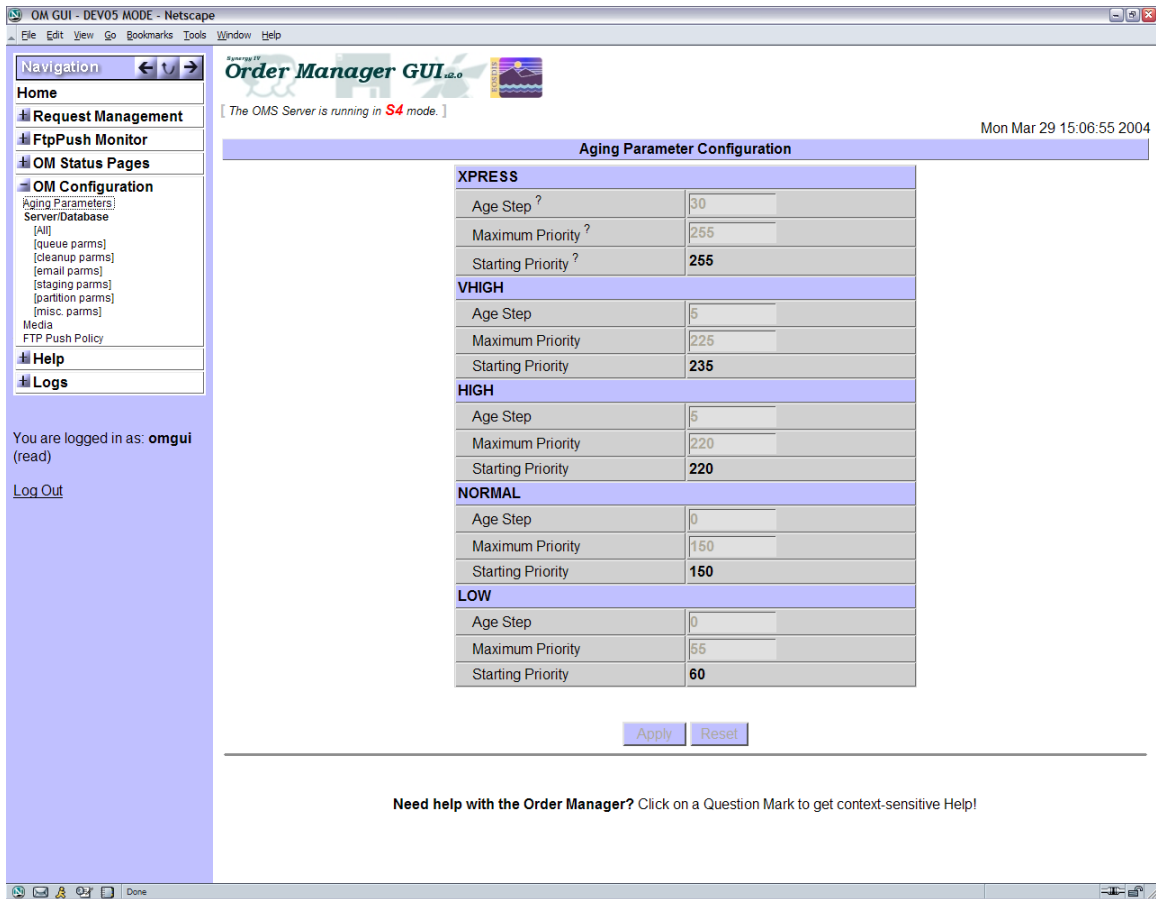
Hour 2:        priority = 111

.

.

Hour 10:       priority = 155

Maximum Priority The maximum priority a request can attain through this aging process. For example, if Maximum Priority were set to 130, then in the example above, once the request had reached a priority of 130, it would not go any higher (i.e., at Hour 10 it would still be 130).



**Figure 4.11.15-22. Aging Parameter Configuration**

## Server/Database Configuration

These are values that affect how the OM Server and Database run (see Figure 4.11.15-23 and Figure 4.11.15-24). The page displays the current value of the configuration parameters and provides a text input box to change them. To the far right is a description of each parameter.

These parameters are dynamically loaded into the page, meaning that the parameters displayed are those that the operator can modify. If a configuration parameter is added in the Database, it will also be displayed on the screen. See Table 4.11.15-13 for a description of these parameters.

## Drop-Down Lists

Some parameters are not editable text fields, but drop-down lists containing the possible values for that field. This is to protect the OMS Server from acting in an undesirable way as a result of using an unexpected value. For example Global Staging Status is one such field – it *must* be “S” or “A” for the OMS Server to function properly.

OM GUI - DEV05 MODE - Netscape

File Edit View Go Bookmarks Tools Window Help

Navigation

Home

Request Management

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OM Status Pages

OM Configuration

Aging Parameters

Server/Database

[all]

[queue parms]

[cleanup parms]

[email parms]

[staging parms]

[partition parms]

[misc. parms]

Media

FTP Push Policy

Help

Logs

You are logged in as: omgui (read)

Log Out

Order Manager GUI v2.0

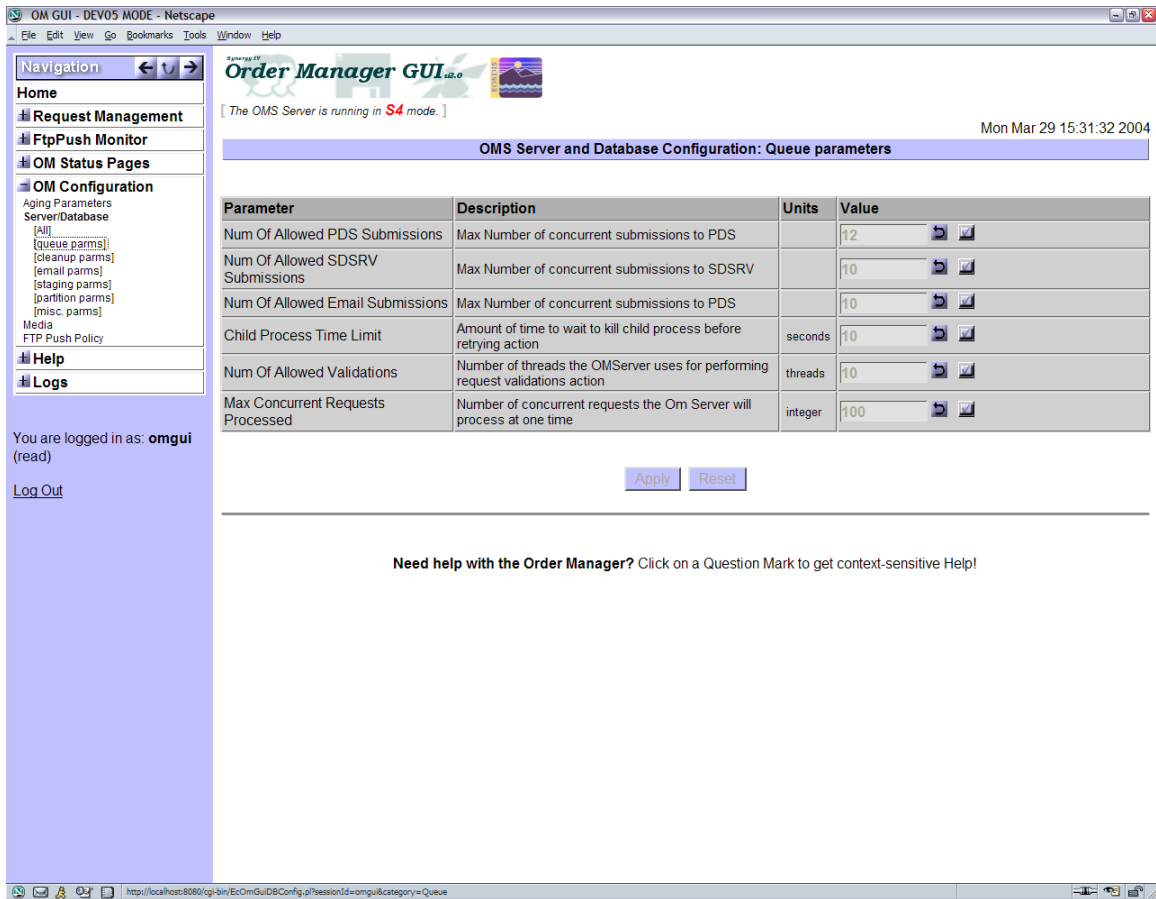
[ The OMS Server is running in S4 mode. ]

Mon Mar 29 15:07:15 2004

OMS Server and Database Configuration: All parameters

Parameter	Description	Units	Value
Billing Agency Name	Name used by OmServer for DORRAN Email Notifications must be updated by EDC Personnel	none	
Num Of Allowed PDS Submissions	Max Number of concurrent submissions to PDS		12
Num Of Allowed SDSRV Submissions	Max Number of concurrent submissions to SDSRV		10
Num Of Allowed Email Submissions	Max Number of concurrent submissions to PDS		10
Child Process Time Limit	Amount of time to wait to kill child process before retrying action	seconds	10
Delete Complete Interventions After	Time in hours Completed Interventions are maintained	hours	10
Delete Complete Actions After	Time in hours Completed Actions are maintained	hours	10
Max Request Granules	Maximum number of granules a request may contain		10
Max Subset Granules	Maximum number of granules a request may contain if it specifies subsetting		50
Max Action Retries	Maximum number of times an action can be retried before the request is FAILED		10
Idle Sleep Time	Length of time between OM Server checks for config parameters	seconds	10
Action Retry Wait	Time in seconds the OmServer waits before attempting to re-dispatch an action	seconds	10
Num Of Allowed Validations	Number of threads the OmServer uses for performing request validations action	threads	10
Action Check Interval	Time in seconds the OmServer waits before checking on actions	seconds	10
Cleanup Check Interval	Time in seconds the OmServer waits before performing cleanup activities	seconds	3600
Suspend Check Interval	Time in seconds the OmServer waits before performing checking suspended queues	seconds	30
Max Concurrent Requests Processed	Number of concurrent requests the Om Server will process at one time	integer	100
Min Moderate Request	min number of tape mounts classified Moderate	number	2
Min Expensive Request	min number of tape mounts classified Expensive	number	5

Figure 4.11.15-23. Server/Database Configuration – Part 1



**Figure 4.11.15-24. Server/Database Configuration – Part 2**

## Media Configuration

To access this page, click on “Media” under the **OM Configuration** menu. These configuration parameters are specific to each media type, and are dynamically loaded just as the Server/Database Configuration parameters. The page displays the current value of the parameter and provides a text box input to change it. Figure 4.11.15-23 shows an example of some the Media Configuration Parameters. See Table 4.11.15-13 for a description of these parameters.

OM GUI - DEV05 MODE - Netscape

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[queue parms]

[cleanup parms]

[email parms]

[staging parms]

[partition parms]

[misc. parms]

Media

FTP Push Policy

Help

Logs

You are logged in as: omgui (read)

Log Out

Order Manager GUI v2.0

[ The OMS Server is running in S4 mode. ]

Mon Mar 29 15:32:53 2004

### Media Configuration

Parameter Name	Value
<b>FtpPull</b> S3 rule	
MediaCapacity (GB)	20.0005
MinRequestSize (GB)	0.0000
MaxRequestSize (GB)	52.0000
PartitionSizeLimit (GB)	54.0000
MinBundleSize (GB)	54.0000
PartitionGranuleLimit	3000
RHWM ?	100
DHWM ?	1000
Pull Gran Dpl Time (days) ?	73
Pull Gran Dpl Ret Pri (number) ?	5
Min Pri To Preempt (number) ?	4
<b>FtpPush</b> S4 rule	
MediaCapacity (GB)	20.0000
MinRequestSize (GB)	0.0000
MaxRequestSize (GB)	47.0000
PartitionSizeLimit (GB)	40.0000
MinBundleSize (GB)	40.0000
PartitionGranuleLimit	3000
<b>CDROM</b> S4 rule	
MediaCapacity (GB)	0.0000
MinRequestSize (GB)	0.0000
MaxRequestSize (GB)	1.2500
PartitionSizeLimit (GB)	1.1000

**Figure 4.11.15-25. Media Configuration – Part 1**



OM GUI - DEV05 MODE - Netscape

File Edit View Go Bookmarks Tools Window Help

Navigation

Home

Request Management

FtpPush Monitor

OM Status Pages

OM Configuration

Aging Parameters

Server/Database

[All]

[queue parms]

[cleanup parms]

[email parms]

[staging parms]

[partition parms]

[misc. parms]

Media

FTP Push Policy

Help

Logs

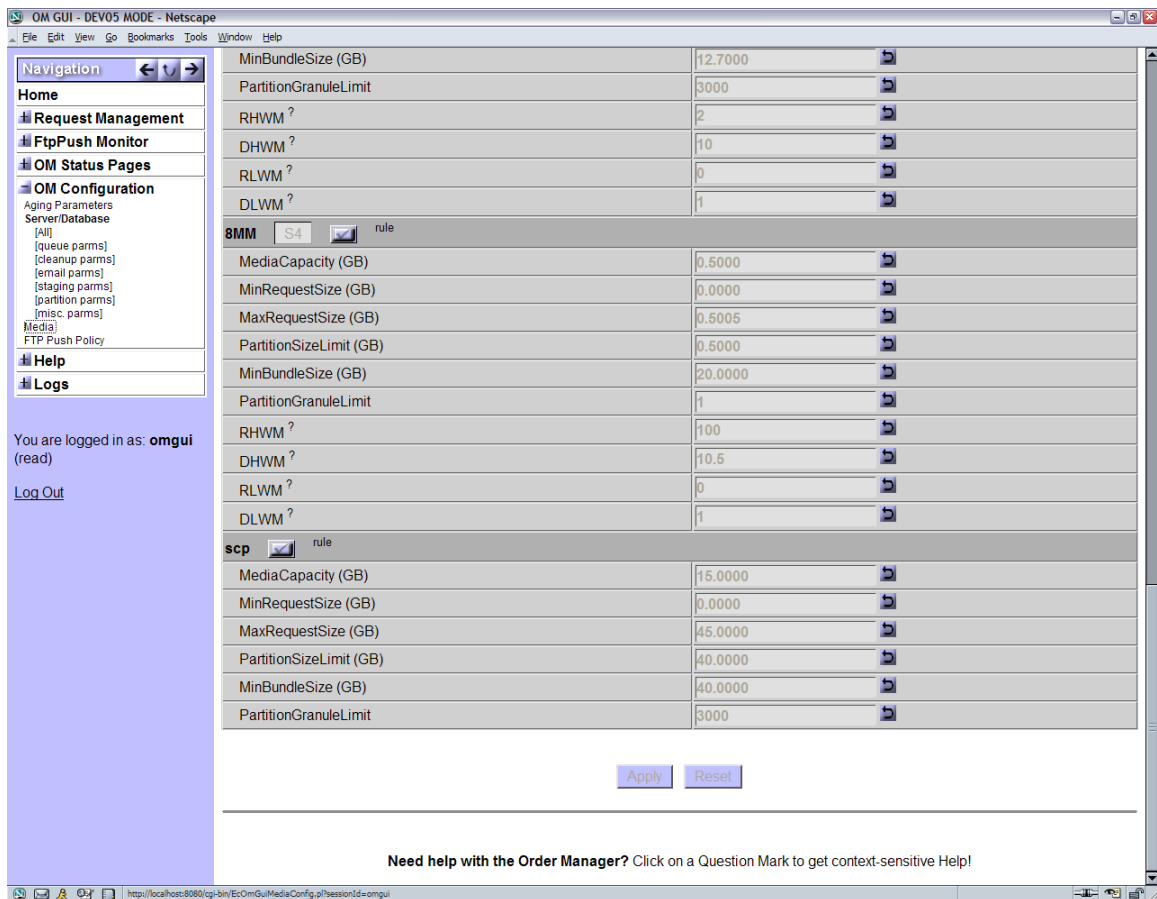
You are logged in as: omgui (read)

[Log Out](#)

PartitionGranuleLimit	3000	
<b>CDROM</b> S4 rule		
MediaCapacity (GB)	0.0000	
MinRequestSize (GB)	0.0000	
MaxRequestSize (GB)	1.2500	
PartitionSizeLimit (GB)	1.1000	
MinBundleSize (GB)	1.0000	
PartitionGranuleLimit	1000	
RHWM ?	2	
DHWM ?	10	
RLWM ?	0	
DLWM ?	0	
<b>DLT</b> S4 rule		
MediaCapacity (GB)	40.0000	
MinRequestSize (GB)	0.0010	
MaxRequestSize (GB)	105.0000	
PartitionSizeLimit (GB)	94.0000	
MinBundleSize (GB)	94.0000	
PartitionGranuleLimit	2	
RHWM ?	2	
DHWM ?	10	
RLWM ?	0	
DLWM ?	1	
<b>DVD</b> S4 rule		
MediaCapacity (GB)	4.7000	
MinRequestSize (GB)	0.0001	
MaxRequestSize (GB)	0.0100	
PartitionSizeLimit (GB)	12.7000	
MinBundleSize (GB)	12.7000	

http://localhost:8080/cgi-bin/ECOMGui/MediaConfig.pl?sessionId=omgui

**Figure 4.11.15-26. Media Configuration – Part 2**



**Figure 4.11.15-27. Media Configuration – Part 3**

**Table 4.11.15-13. OM GUI Configuration Parameters Descriptions (1 of 3)**

Field Name	Data Type	Size	Entry	Description
8mm Media Capacity (MB)	Int	10	Optional	8mm Media Capacity(MB)
8mm Maximum Request Size (MB)	Int	10	Optional	8mm maximum request size(MB)
8mm Minimum Bundle Size (MB)	Int	10	Optional	8mm minimum bundle size(MB)
8mm Granule Partition Limit (MB)	Int	10	Optional	8mm Granule Partition Limit(MB)
CD-ROM Media Capacity (MB)	Int	10	Optional	CD-ROM Media Capacity(MB)
CD-ROM Maximum Request Size (MB)	Int	10	Optional	CD-ROM maximum request size(MB)
CD-ROM Minimum Bundle Size (MB)	Int	10	Optional	CD-ROM minimum bundle size(MB)
CD-ROM Granule Partition Limit (MB)	Int	10	Optional	CD-ROM Granule Partition Limit(MB)

**Table 4.11.15-13. OM GUI Configuration Parameters Descriptions (2 of 3)**

Field Name	Data Type	Size	Entry	Description
DVD Media Capacity (MB)	Int	10	Optional	DVD Media Capacity(MB)
DVD Maximum Request Size (MB)	Int	10	Optional	DVD maximum request size(MB)
DVD Minimum Bundle Size (MB)	Int	10	Optional	DVD minimum bundle size(MB)
DVD Granule Partition Limit (MB)	Int	10	Optional	DVD Granule Partition Limit(MB)
DLT Media Capacity (MB)	Int	10	Optional	DLT Media Capacity(MB)
DLT Maximum Request Size (MB)	Int	10	Optional	DLT maximum request size(MB)
DLT Minimum Bundle Size (MB)	Int	10	Optional	DLT minimum bundle size(MB)
DLT Granule Partition Limit (MB)	Int	10	Optional	DLT Granule Partition Limit(MB)
Ftp Push Media Capacity (MB)	Int	10	Optional	Ftp Push Media Capacity(MB)
Ftp Push Maximum Request Size (MB)	Int	10	Optional	Ftp Push maximum request size(MB)
Ftp Push Minimum Bundle Size (MB)	Int	10	Optional	Ftp Push minimum bundle size(MB)
Ftp Push Granule Partition Limit (MB)	Int	10	Optional	Ftp Push Granule Partition Limit(MB)
Ftp Pull Media Capacity (MB)	Int	10	Optional	Ftp Pull Media Capacity(MB)
Ftp Pull Maximum Request Size (MB)	Int	10	Optional	Ftp Pull maximum request size(MB)
Ftp Pull Minimum Bundle Size (MB)	Int	10	Optional	Ftp Pull minimum bundle size(MB)
Ftp Pull Granule Partition Limit (MB)	Int	10	Optional	Ftp Pull Granule Partition Limit(MB)
Action Queue Cleanup Interval (Hours)	Int	10	Optional	Time in hours in which the OmServer cleans up completed actions
Action Retry Wait (Seconds)	Int	10	Optional	Time in seconds the OmServer waits before attempting to re-dispatch an action
Bundling Order Expiration Period (Hours)	Int	10	Optional	Default expiration period in hours for bundling orders.
Max Child Process Time (Seconds)	Int	10	Optional	Time in seconds to wait to kill child process before retrying an action
Partition Delay Time (Seconds)	Int	10	Optional	Time delay in seconds for dispatching each successive partition
Intervention Display Time (Minutes)	Int	10	Optional	Time in minutes completed interventions are maintained
Max OM Server Idle Time (Seconds)	Int	10	Optional	Time in seconds OmServer is allowed to sleep when there are no active processes
Intervention Cleanup Interval (Days)	Int	10	Optional	Interval in days OmServer will clean up completed interventions
Max Action Retries	Int	10	Optional	Maximum retries for a request before it is failed
Max Bundle Age (Days)	Int	10	Optional	Default maximum bundle age in days or fraction of days

**Table 4.11.15-13. OM GUI Configuration Parameters Descriptions (3 of 3)**

Field Name	Data Type	Size	Entry	Description
Max Granules Per Request	Int	10	Optional	Maximum number of granules a request may contain
Max Granules Per Subsetted Request	Int	10	Optional	Maximum number of granules a request may contain if subsetting is specified
Min Granules Per Bundle	Int	10	Optional	Default minimum bundle granule count
Max E-Mail Submissions	Int	10	Optional	Maximum e-mail submissions
Max Concurrent PDS Submissions	Int	10	Optional	Maximum concurrent submissions to PDS
Max Concurrent SDSRV Submissions	Int	10	Optional	Maximum concurrent submissions to SDSRV

## **FTP Push Policy Configuration**

See Section 4.11.15.2.10

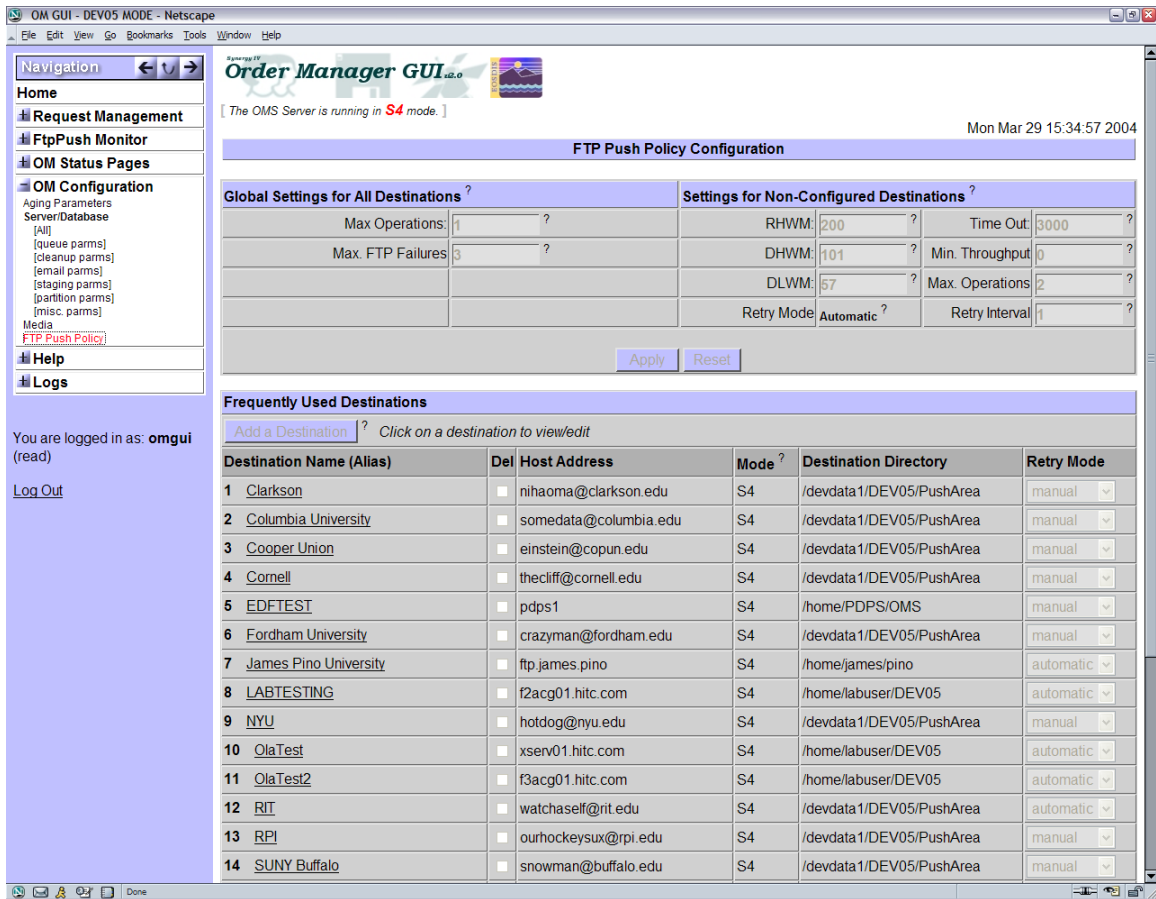
### **4.11.15.2.10 FTP Push Policy Configuration**

**Note:** Limited Capability operators are limited to viewing FTP Push Policy configuration only. They cannot edit, add, or delete destinations.

This page can be accessed by clicking “FTP Push Policy” under the **OM Configuration** menu. This page allows the full-capability operators to define and configure the fine-tuning parameters of an FTP Push destination.

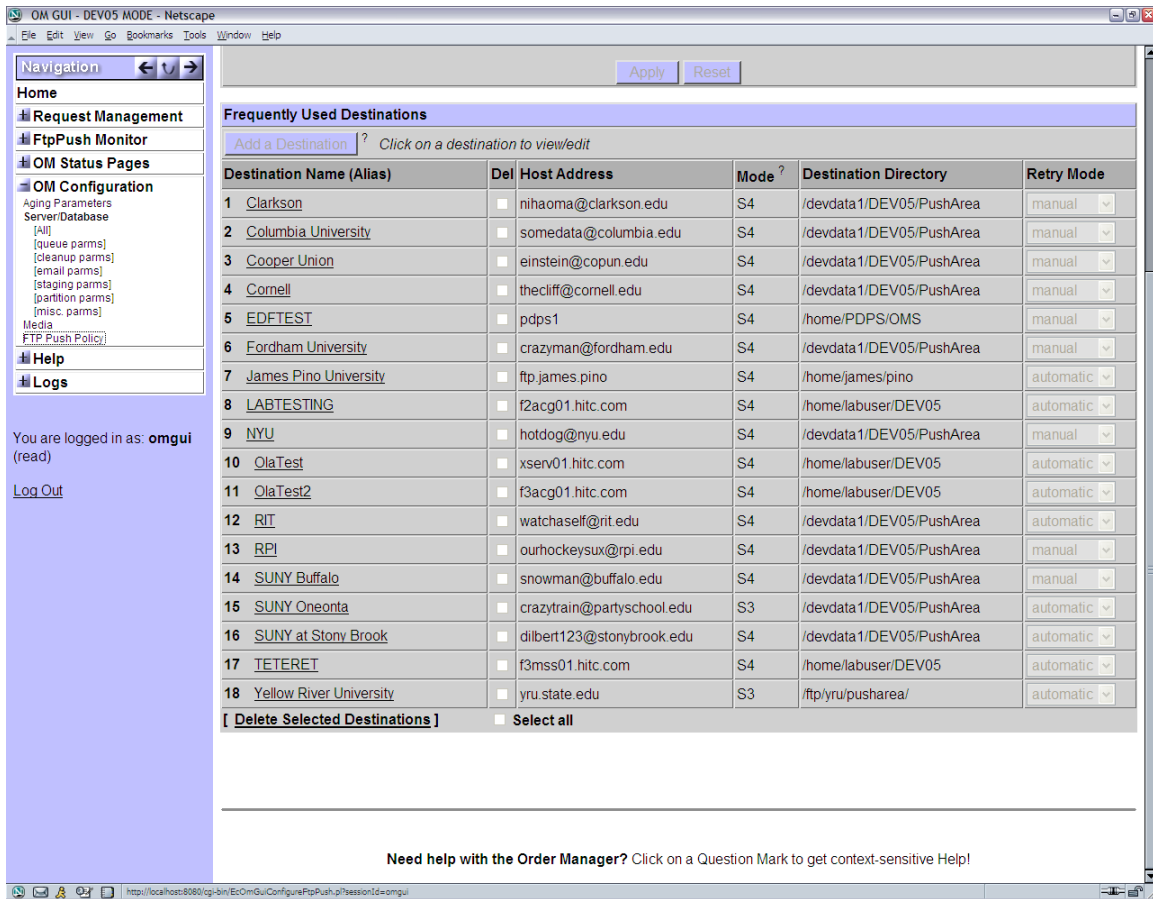
#### **Frequently Used vs. Non-configured Destinations**

All FTP Push destinations belong to either the Frequently Used group, or the general (“unconfigured”) group. All FTP Push destinations not specifically defined as a Frequently Used destination are configured on the front page (see Figure 4.11.15-28) under “Settings for Non-Configured Destinations”. These settings also serve as default values for new destinations.



**Figure 4.11.15-28. FtpPush Policy Configuration (Main Page)**

**Note:** This screen shows how buttons, text boxes, and drop-down lists are disabled for limited-capability operators.



**Figure 4.11.15-29. FtpPush Policy Configuration (Main Page, Part 2)**

## Global Settings for All Destinations

These are parameters that apply to all destinations regardless of their individual settings. They apply to both Frequently Used and Unconfigured destinations.

## Adding a Destination

Click on the “Add a Destination” button under the Frequently Used Destinations section of the main page. This will open up a page, shown in Figure 4.11.15-30, which will allow the operator to define and configure a destination. A destination must already exist (i.e., it must be a destination that is currently in use by one or more Orders).

The definition of a destination is:

- Alias: A descriptive name or handle by which the destination can be easily identified. Aliases must be unique.
- Target Directory: The directory on the remote host to which files will be pushed.

c) Host Address: The remote machine name or IP address.

The combination of these attributes constitutes a Frequently Used Destination. All destinations *must* have exclusive attributes and an exclusive Alias.

The configuration parameters for the destination are already preloaded with default values from the non-configured destinations. The configuration parameters are described in Table 4.11.15-14.

OM GUI - DEV05 MODE - Netscape

Navigation: Home, Request Management, FtpPush Monitor, OM Status Pages, OM Configuration (Aging Parameters, Server/Database, [All], [queue parms], [cleanup parms], [email parms], [staging parms], [partition parms], [misc. parms], Media, FTP Push Policy), Help, Logs

You are logged in as: jpino (readWrite)

Log Out

Order Manager GUI

[ The OMS Server is running in S4 mode. ]

Tue Mar 30 14:47:53 2004

Add New Destination

Destination Details

Name (Alias):	
Target Directory:	
Host/IP Address:	
Processing Mode:	New destinations are always created in S4 mode

Settings for this Destination (Default values loaded)

Max. Operations:	2	Time Out:	3000
RHW:	200	Min. Throughput:	0
DHWM:	101	Retry Interval:	1
DLWM:	57	Retry Mode:	Manual

Notes

0 of 255 Max. characters

Save Reset Done

Need help with the Order Manager? Click on a Question Mark to get context-sensitive Help!

**Figure 4.11.15-30. FtpPush Policy Configuration : Add Frequently Used FtpPush Destination**

## Configuring a Destination

To configure a defined Frequently Used Destination, click on the Destination Name on the main FTP Push Configuration Page. This will display the details of the configuration for that destination, as shown in Figure 4.11.15-30. From there, you can modify the destination attributes (User ID, Target Directory, Host Address) and the configuration parameters for that destination. Once you are finished, click “Save” at the bottom of the screen. Click “Done” to move back to

the main FTP Push Policy Configuration page. **Note:** The “Done” button will *not* save any changes made to the destination – always click “Save”.

OM GUI - DEV05 MODE - Netscape

File Edit View Go Bookmarks Tools Window Help

Navigation

Home

Request Management

FtpPush Monitor

OM Status Pages

OM Configuration

Aging Parameters

Server/Database

[All]

[queue parms]

[cleanup parms]

[email parms]

[staging parms]

[partition parms]

[misc. parms]

Media

FTP Push Policy

Help

Logs

You are logged in as: omgui (read)

Log Out

Order Manager GUI

[ The OMS Server is running in S4 mode. ]

Tue Mar 30 13:39:19 2004

FTP Push Destination Details

Destination Details

Name (Alias):	Fordham University ?
Target Directory:	/devdata1/DEV05/PushArea ?
Host/IP Address:	crazyman@fordham.edu ?
Processing Mode:	S4 ?

Settings for this Destination

Max. Operations:	4 ?	Time Out:	30 ?
RHWM:	0 ?	Min. Throughput:	200 ?
DHWM:	0 ?	Retry Interval:	60 ?
DLWM:	5 ?	Retry Mode:	Manual

Notes

21 of 255 Max. characters

An oasis in the Bronx

Save Reset

Back

Need help with the Order Manager? Click on a Question Mark to get context-sensitive Help!

**Figure 4.11.15-31. FtpPush Policy Configuration: FtpPush Destination Detail**

## Removing a Destination

To remove a destination from the Frequently Used Destination group, go to the main FTP Push Policy configuration page (see Figure 4.11.15-28) and select the destination you wish to delete by checking the box next to the destination name in the Del column. Once you have selected the destinations you wish to remove, click on “Remove Selected Destinations” at the bottom of the screen. You will be prompted for confirmation.

Removing a destination does not actually delete the destination. Rather, it moves that destination to the non-configured group and erases its individual configuration parameters.



**Table 4.11.15-14. FTP Push Policy Configuration Parameters**

Parameter	Scope	Data Type	Description
Max. Operations	Global	int	The maximum number of concurrent FTP Push Operations for <i>all</i> destinations added together.
Max. FTP Failures	Global	int	The maximum number of consecutive FTP transfer failures for any destination, which, when exceeded, causes the suspension of that destination.
RHWM	Destination	int	Request High Watermark: The desired maximum number of requests that may be in the Staging state, or that completed staging but is not in a terminal state (such as Shipped).
DHWM	Destination	float	Data High Watermark: The maximum volume of data in staging or already staged but not yet pushed.
DLWM	Destination	float	Data Low Watermark: The minimum volume of data in staging or already staged but not yet pushed.
Time Out	Destination	int	An extra time allotment that is applied to the expected throughput, such that: expected throughput = min. throughput + timeout.
Min. Throughput	Destination	float	The minimum data throughput in MB/sec for a particular destination.
Max. Operations	Destination	int	The maximum number of concurrent FTP Push Operations for a particular destination (exclusive of but subject to the global Max. Operations).
Retry Interval	Destination	int	The waiting period, in minutes, before FTP Push operations for a suspended destination are automatically retried.

### **A Note on High and Low Watermarks**

Generally, it is ideal to try to keep the amount of work that is in staging or staged just below the high water mark of each output queue. This achieves a good balance among FTP output connections.

The Data and Request High watermarks can be exceeded in the interest of optimizing the use of the archive drives or to get high priority work through distribution quickly. For example, an idle archive would be dispatched even if this means the DHWM or RHWM would be exceeded.

### **4.11.15.2.11 ECS Order Page**

**Note:** Limited Capability operators are limited to viewing the details of an ECS Order. They cannot change the priority of or take actions for Requests.

The operator can click on the **Order ID** link in the Distribution Requests list page (Figure 4.11.15-12) or the Distribution Request details page (Figure 4.11.15-15) to open the **ECS Order** detailed information page, as illustrated in Figure 4.11.15-32a. If the order is a bundling order, the operator can click the **Spatial Subscription Server** link to go to the Spatial Subscription Server Web page to view and update the Bundling Order as illustrated in Figure 4.11.15-32b. The operator can click a **Request ID** to go to **Distribution Request** details page for that request or click the User ID to go to the **User Profile** page (see Figure 4.11.15-33).

The screenshot shows a web browser window titled "OM GUI - DEV05 MODE - Netscape". The page header includes the "Order Manager GUI" logo and a status message: "[ The OMS Server is running in S4 mode. ]". The date and time "Tue Mar 30 13:39:54 2004" are displayed in the top right corner.

The main content area displays the "ECS ORDER 3400002278" information in a table format:

<b>ECS ORDER 3400002278</b>			
<b>Request ID:</b>	3400002402		
<b>Order Type:</b>	MM	<b>Start Date:</b>	Not available
<b>Order Source:</b>	MTMGW	<b>User ID:</b>	labuser
<b>Ext. Requestid</b>	itg_case9_0095	<b>Status:</b>	Pending
<b>Receive Date:</b>	Mar 24 2004 2:29PM	<b>Ship Date:</b>	Not available
<b>Last Update:</b>	Mar 29 2004 2:09PM	<b>Order Home DAAC:</b>	EDC
<b>Description:</b>	Not available		

On the left side, there is a navigation menu with the following items: Home, Request Management (with sub-items: Open Interventions, Completed Interventions, Distribution Requests, FtpPush Distribution Requests, Staging Requests, Operator Alerts), FtpPush Monitor, OM Status Pages, OM Configuration, Help, and Logs. Below the menu, it states "You are logged in as: omgui (read)" and provides a "Log Out" link.

**Figure 4.11.15-32a. ECS Order Information Page**

**Order Manager GUI**  
[ The OMS Server is running in **S4** mode. ]

Tue Mar 30 14:50:00 2004

**ECS ORDER 3400002309**

<b>Request ID:</b>	3400002441		
<b>Order Type:</b>	BO	<b>Start Date:</b>	Not available
<b>Bundling Order ID:</b>	3400002309	Bring up the Spatial Subscription Server for more details on this bundled order.	
<b>Order Source:</b>	SSS	<b>User ID:</b>	labuser
<b>Ext. RequestID</b>	Not available	<b>Status:</b>	Pending
<b>Receive Date:</b>	Mar 29 2004 2:11PM	<b>Ship Date:</b>	Not available
<b>Last Update:</b>	Mar 29 2004 6:32PM	<b>Order Home DAAC:</b>	EDC
<b>Description:</b>	Not available		

**Listing**

Go directly to row  of 1 row Show 20 rows at a time.

first | previous | Showing 1 - 1 of 1 | next | last

Ord Typ	RequestID	Request Size(MB)	Gran Cnt	Media	Priority	Request Status	ESDT	UserID	Resub Cnt	Created	Last Update	Actions
BO	3400002441	0	0	FtpPush	VHIGH	Bundling		labuser	0	Mar 29 2004 2:11PM	Mar 29 2004 6:32PM	Cancel

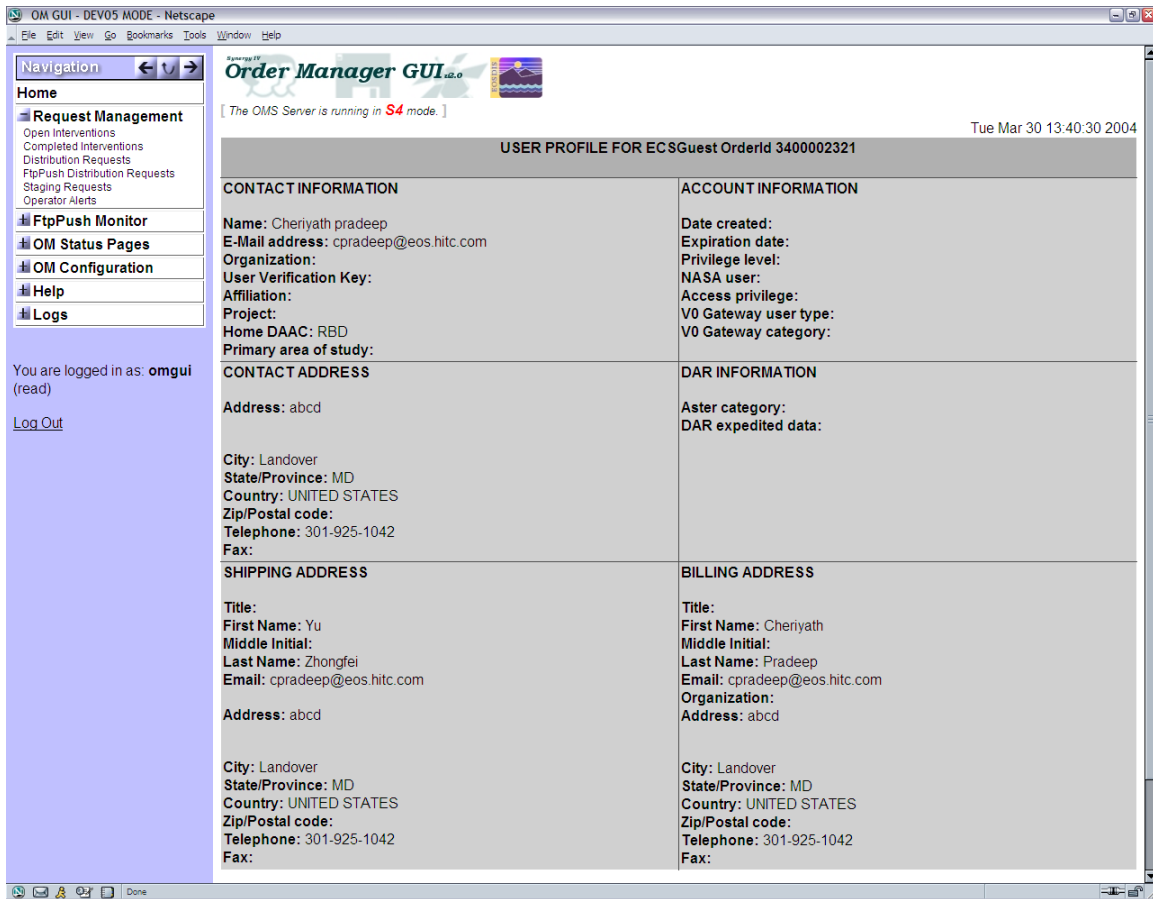
first | previous | Showing 1 - 1 of 1 | next | last

**AutoRefresh Control Panel [ OFF ]**  
Refresh screen every 5 minutes  
AutoRefresh: ☐ on ☒ off

**Figure 4.11.15-32b. ECS Order Information Page for Bundling Order**

#### 4.11.15.2.12 User Profile Page

The operator can click on the **User ID** link in the **Distribution Request** details page or the **ECS Order** details page to view the detailed information for a particular user in a **User Profile** page as shown in Figure 4.11.15-33. This page displays personal information, account information, various address information, and other data on the user.



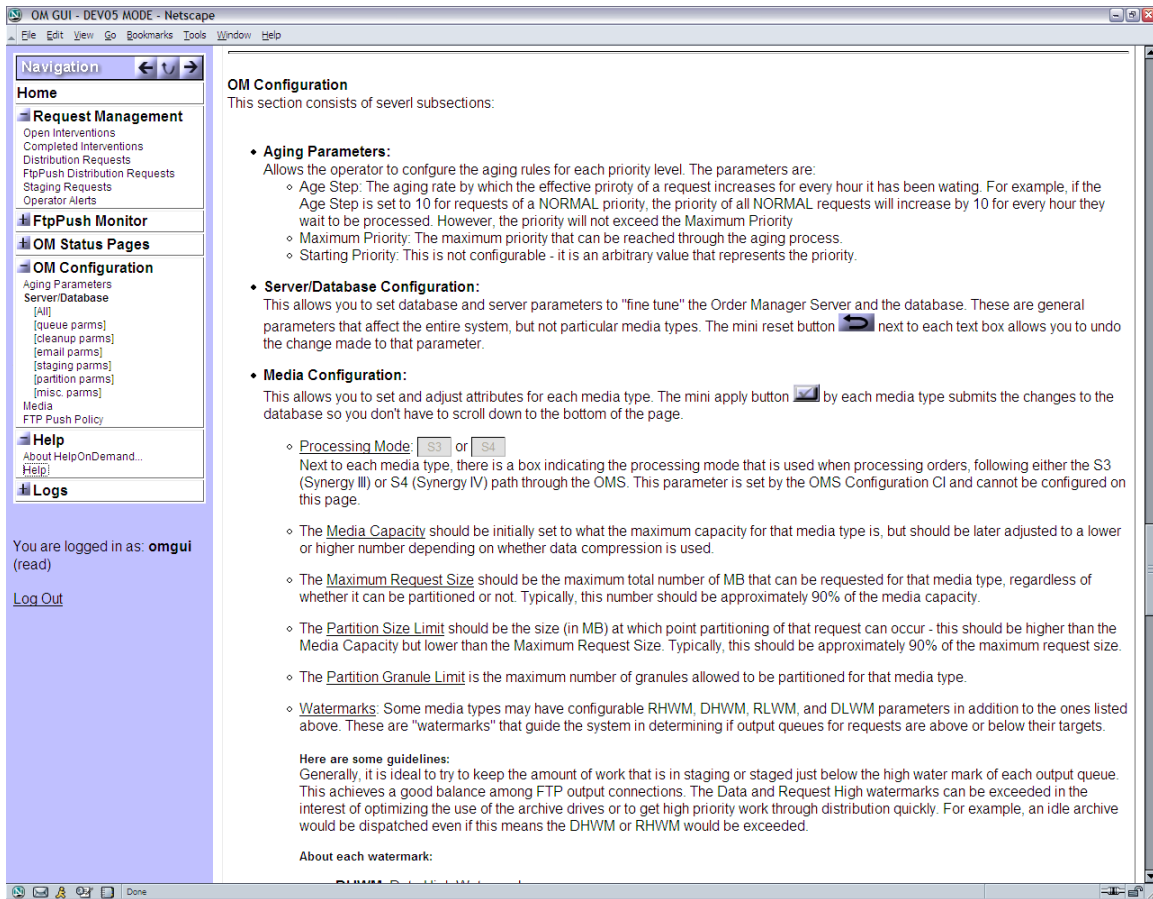
**Figure 4.11.15-33. User Profile Page**

#### 4.11.15.2.13 Help Page

The operator can view the help information on a particular page by clicking on the **Need help with the Order Manager?** link at the bottom of the page which will display a small pop-up window for help on that page. The operator may also click on the **Help** tab at the top of the page. The help information is indexed and also contains links to help on related topics. The index to available topics includes:

- About The Order Manager GUI
- New Features in the Synergy IV Version
- Request Management
  - Open Interventions
    - Viewing Intervention Details
    - Working an Intervention

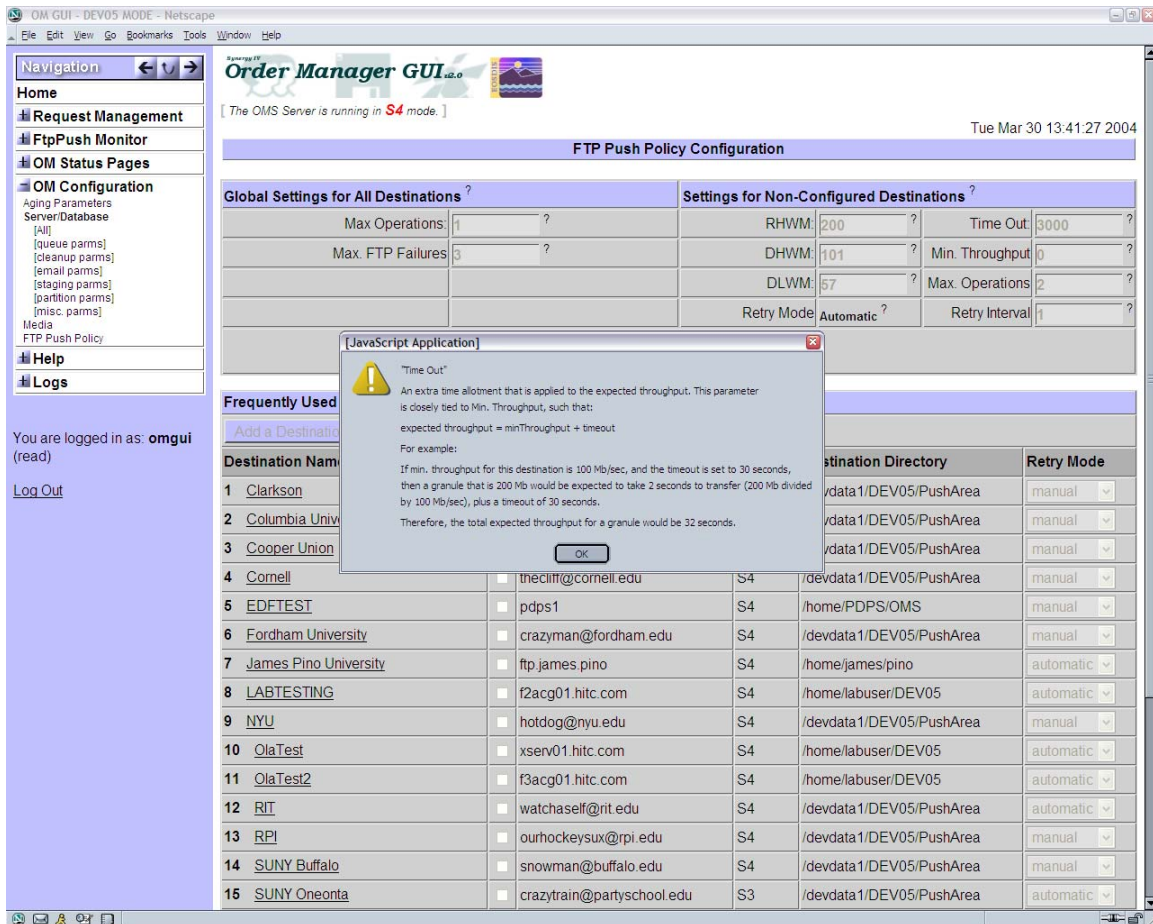
- Operator Alerts
- Completed Interventions
- Distribution Requests
- FtpPush Monitor
  - FtpPush Distributions Requests
  - FtpPush Operations
  - FtpPush Destinations
  - Staging Requests
- OM Status Pages
  - OM Queue Status
  - Staging Operations
  - Staging Status by Media Type
  - Staging by FtpPush Destination
- OM Queue Status
- OM Configuration
  - Aging Parameters
  - Server/Database Configuration
  - Media Configuration
  - FtpPush Policy Configuration
  - Archive Resources
- OM Server Statistics
- OM Log Viewer



**Figure 4.11.15-34. Sample Help Page**

## HelpOnDemand

This is a feature that gives the operator context-sensitive help for each page, but more specifically for particular controls or parameters that may not be entirely self-descriptive. Anywhere there is little question mark next to a button or text field, click on it and a dialog box describing that item will appear. Figure 4.11.15-35 shows an example of HelpOnDemand for the Time Out parameter on the FtpPush Policy Configuration page.

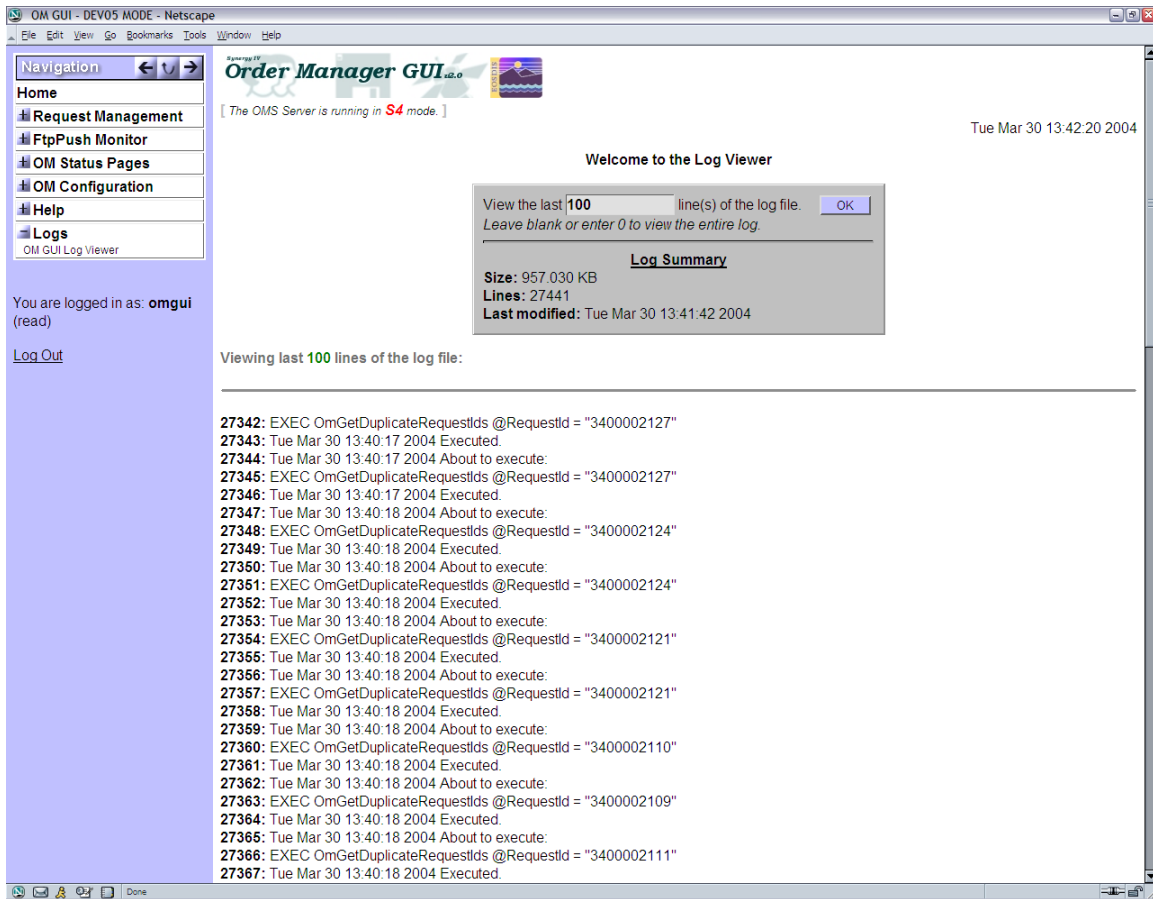


**Figure 4.11.15-35. HelpOnDemand Example**

#### 4.11.15.2.14 OM GUI Log Viewer

The Log viewer is a simple diagnostics tool to aid the operator when an error occurs. It lets you view part or the entire Order Manager Page log file, which is a file specifically generated for the OM GUI by the OM GUI. It is usually sufficient to view the last 200-500 lines for recent activity. Simply enter the last number of lines of the log file you wish to view and click "OK". The entire log may be viewed by leaving the text box empty (or entering 0, or a number greater than or equal to the total number of lines in the file) and clicking on "OK".

Since the log file can grow to a very large size after continued use of the Order Manger Page, it is not recommended to load the entire log file all at once.



**Figure 4.11.15-36. OM GUI Log Viewer Example**

### 4.11.15.3 Required Operating Environment

The following environment is required for the OM GUI to work properly.

The O/S requirements are Solaris 2.5.1 or higher, or SGI IRIX6.5 or higher.

The OM GUI requires the installation of Netscape 7.0 or higher.

### 4.11.15.4 Interfaces and Data types

The OM GUI exchanges data between the Web Browser and Sybase, using Perl CGI and DBI Modules for the interface.

### 4.11.15.5 Databases

The OM GUI accesses the OMS and MSS Accountability databases.



#### **4.11.15.6 Special Constraints**

There are no special constraints to running the OM GUI.

#### **4.11.15.7 Outputs**

There are no outputs from the OM GUI except for status and error messages.

#### **4.11.15.8 Events and Messages**

The OM GUI writes status and error messages to the EcOmGui.log file in the directory /usr/ecs/<MODE>/CUSTOM/WWW/OMS/cgi-bin/logs.

#### **4.11.15.9 Reports**

The OM GUI does not generate reports.

This page intentionally left blank.

#### 4.11.16 Order Manager Command Line Utility

The Order Manager Command Line utility provides a mechanism by which the ECS Operations Staff can submit order requests into the Order Manager System (OMS) database directly without knowing whether the Order Manager Server is up or down. The order request submitted by the Command Line utility is in ODL format, which conforms to the Product Request ODL protocol in the ICD Between the EOSDIS Core System (ECS) and the Version 0 System for Interoperability, with a few extensions.

##### 4.11.16.1 Quick Start Using the Order Manager Command Line Utility

To execute the Order Manager Command line utility, use the command line interface command below.

##### 4.11.16.1.1 Invoking Order Manager from the Command Line Interface

To execute the Order Manager from the command line interface, use the Command Line utility syntax provided below:

```
EcSrOmCliDriverStart <MODE> <rootname of ODL files> <numRequest> [<submissionInterval>  
<dbRetries> <dbRetryInterval>]
```

The mode parameter is required to indicate the mode (i.e., OPS, TS1, or TS2) in which the utility is being run. The command line parameters supported are described in Table 4.11.16-1.

**Table 4.11.16-1. Order Manager Command Line Parameters**

Parameter Name	Required	Description
rootname of ODL files	Yes	Specifies the full pathname of root name of ODL files. For example, if there are two requests to be submitted concurrently, there must be two ODL files with the same root name, say odl.rqst, but different suffixes "0" and "1" for each file (i.e., there must be two files named odl.rqst.0 and odl.rqst.1 on the disk). The root name of ODL files in this case is <fullpath>/odl.rqst. The program automatically appends those suffixes for you, starting from 0.
numRequest	Yes	Specifies the number of requests the Command Line utility submits concurrently.
submissionInterval	No	Specifies how many seconds apart the requests are submitted. The default value 0 means all the requests are submitted with no submission interval (i.e., at the same time).
dbRetries	No	Specifies how many db retries the utility tries when the OMS database is inaccessible. The default value is 2 (times).
dbRetryInterval	No	Specifies how many seconds apart between retries when the OMS database is inaccessible. The default value is 10 (seconds).

#### 4.11.16.1.2 Order Manager Command Line Utility Configuration File

The Command Line Utility has an associated configuration file with values stored in a basic PARAMETER = VALUE format. Table 4.11.16-2 describes its contents:

**Table 4.11.16-2. Order Manager Configuration File Parameters**

Parameter Name	Value Description
Name	EcOmSrCliDriver
ProgramID	1300005
ApplicationID	1300000
Site	DAAC Name
SubSystem	OMS
MajorVersion	1
MinorVersion	0
AppLogSize	The maximum ALOG size
AppLogLevel	ALOG level
DebugLevel	Debug log level
Release	B
PrincipalName	EcOmSrCliDriver
SDSRV_SYBASE_SERVER	Name of OMS Sybase SQL Server
SYBINTERFACES	Location of Sybase open client library interface file
DSSSrUNIXEnv	SYBASE DSQUERY
DBMAXRESULTS	Maximum database return rows
DBNAME	OMS database name
DBPASSWDSEED	1300005 (the seed used to get Command Line utility database login password)
DBUSERNAME	OmSrCliDriver (the database login name of Command Line utility)
MAX_DB_CONNECTIONS	The maximum database connections Command Line utility uses to connect to the OMS Database
DSQUERY	Name of SQS Server
SDSRV_DB_MAX_JOINS	Maximum number of database join operations
DSSSrEnv_DB	DBUSERNAME DBPASSWDSEED DBNAME DBMAXRESULTS SYBINTERFACES SDSRV_SYBASE_SERVER SDSRV_DB_MAX_JOINS
DSSSrEnv	\$DSSSrEnv_DB

#### 4.11.16.1.3 ODL Template File

There are brackets ([ ]), and braces ( { }) around some of the lines and groups. The brackets mean it is optional and subject to change its contents. The braces mean it is not optional but subject to change its contents. The lines or group of lines with no brackets or braces around them mean: “do not change them.”

To use the template file:

Step 1. Copy the template file to a new file.

Step 2. Customize those lines and groups with the brackets or braces in the new file.

Step 3. Remove the brackets and braces around the lines and groups from the new file.

#### 4.11.16.1.4 ODL Template File for “FtpPull” Media Type

```
GROUP = PRODUCT_REQUEST
MESSAGE_ID = "B1027711830"
[REQUEST_ID = "37475:27364"]
```

The above line is optional. If it is there, the value part must be in the format of “order id:request id” which you retrieve from the MSS database, in this case <order id>=37475 and <request id>=27364. If it is not there, command line utility creates an order id and request id for this request.

```
DATA_CENTER_ID = "ECS-TEST"
[ECS_AUTHENTICATOR = "labuser"]
```

The above line is optional. If it is there, the value ought to be a valid ECS user in the ECS User Registration Database. If it is not there, this request is regarded as an “ECSGuest” user.

```
GROUP = USER_AFFILIATION
CATEGORY = "USA"
TYPE = "GOVERNMENT"
```

```
END_GROUP = USER_AFFILIATION
```

```
{
```

```
GROUP = CONTACT_ADDRESS
```

```
TITLE = ""
FIRST_NAME = "Yu"
MIDDLE_INITIAL = ""
LAST_NAME = "Zhongfei"
ORGANIZATION = ""
ADDRESS = ("abcd")
CITY = "Landover"
STATE = "MD"
ZIP = ""
COUNTRY = "UNITED STATES"
PHONE = "301-925-1042"
FAX = ""
EMAIL = "zyu@eos.hitc.com"
```

```
END_GROUP = CONTACT_ADDRESS
```

```
}
```

The above group is not optional, but the contents of each line could be customized.

```
{
```

```
GROUP = SHIPPING_ADDRESS
```

```
TITLE = ""
FIRST_NAME = "Yu"
MIDDLE_INITIAL = ""
LAST_NAME = "Zhongfei"
ORGANIZATION = ""
ADDRESS = ("abcd")
CITY = "Landover"
STATE = "MD"
ZIP = ""
COUNTRY = "UNITED STATES"
PHONE = "301-925-1042"
FAX = ""
EMAIL = "zyu@eos.hitc.com"
```

```

END_GROUP = SHIPPING_ADDRESS
}

```

The above group is not optional, but the contents of each line could be customized.

```

{
GROUP = BILLING_ADDRESS
TITLE = ""
FIRST_NAME = "Yu"
MIDDLE_INITIAL = ""
LAST_NAME = "Zhongfei"
ORGANIZATION = ""
ADDRESS = ("abcd")
CITY = "Landover"
STATE = "MD"
ZIP = ""
COUNTRY = "UNITED STATES"
PHONE = "301-925-1042"
FAX = ""
EMAIL = "zyu@eos.hitc.com"
END_GROUP = BILLING_ADDRESS
}

```

The above group is not optional, but the contents of each line could be customized.

```

GROUP = LINE_ITEM
{DATASET_ID = "LANDSAT-7 LEVEL-0R FLOATING SCENES V002"}
This line could be changed to the ESDT long name matching with the granule given in the next line.
{PACKAGE_ID = "SC:L70R.002:23420"}

```

This line could be customized in the format of "granule type:ESDT shortname:ESDT version id:db id."

```

PROCESSING_OPTIONS = "Native Granule"
{MEDIA_TYPE = "FtpPull"}

```

This line could be customized to any media type such as CDROM, DVD, DLT, or 8MM.

```

{MEDIA_FORMAT = "FILEFORMAT"}

```

This line could be changed to match the media type given in the above line.

```

EST_COST = 777.88
[
GROUP = SUBSET_SPEC
GROUP = SPECIALIZED_CRITERIA
CRITERIA_NAME = "Band Subsetting"
CRITERIA_TYPE = "STRING"
CRITERIA_VALUE = ("QA_BAND2_PRESENT", "QA_BAND3_PRESENT",
"QA_BAND4_PRESENT", "QA_BAND5_PRESENT", "QA_BAND6_PRESENT_F1",
"QA_BAND6_PRESENT_F2", "QA_BAND7_PRESENT", "QA_BAND8_PRESENT")
END_GROUP = SPECIALIZED_CRITERIA
GROUP = SPECIALIZED_CRITERIA
CRITERIA_NAME = "Spatial Subsetting"
CRITERIA_TYPE = "GEO"
CRITERIA_VALUE = "BY_POLYGON_LOC"
GROUP = POLYGON_LOC
TANGENT_LATITUDE = 81.8895
TANGENT_LONGITUDE = 158.423
MAP_PROJECTION_TYPE = "ORTHOGRAPHIC"
LATITUDE = (83.2017, 81.4847, 80.4686, 81.8274)
LONGITUDE = (-175.078, -176.234, 155.986, 151.309)
WG_ZOOM = 2
END_GROUP = POLYGON_LOC
END_GROUP = SPECIALIZED_CRITERIA
GROUP = SPECIALIZED_CRITERIA

```

```

        CRITERIA_NAME = "Scan Line Size"
        CRITERIA_TYPE = "INTEGER"
        CRITERIA_VALUE = 1104
        END_GROUP = SPECIALIZED_CRITERIA
    END_GROUP = SUBSET_SPEC
]

```

This group is optional, indicates the subset option goes along with this granule.

```

    GROUP = PATH_ROW_LOC
        PATH = (119)
        ROW = (233)
    END_GROUP = PATH_ROW_LOC
    GROUP = POLYGON_LOC
        LATITUDE = (70.31, 69.6, 64.78, 65.36)
        LONGITUDE = (-80.91, -85.44, 136.97, 133.18)
        CENTROID_LAT = 81.94
        CENTROID_LON = -170.59
        POLE_INCLUDED = "X"
    END_GROUP = POLYGON_LOC
    END_GROUP = LINE_ITEM

```

The **LINE\_ITEM** group could be repeated if there are more granules to be ordered in one request.

```

    GROUP = MONITOR
        SESSION_ID = "cheyenne.hitc.com:24496:20020726:153027"
        TX_CLIENT = ("1027711832", "939137")
    END_GROUP = MONITOR
    GROUP = VERSION
        SENDER_VERSION = "imswww-3_4b_6"
        PROTOCOL_VERSION = 3.2
        IMS_STAFF = "1"
    END_GROUP = VERSION
    [PRIORITY = "HIGH"]
    [USERSTRING = "TESTFOR"]

```

This line is optional. The default is **LOW** with the possible values being **LOW**, **NORMAL**, **HIGH**, **VHIGH** and **XPRESS**.

This line is optional. But if it is there, the length must be less than 80 characters.

```

    [NOTIFY = "zyu@eos.hitc.com"]

```

This line is optional. But if it is there, the length must be less than 255 characters.

```

    [DDISTNOTIFYTYPE = "MAIL"]

```

This line is optional.

```

    END_GROUP = PRODUCT_REQUEST
END

```

#### 4.11.16.1.5 ODL Template File for "FtpPush" Media Type

```

GROUP = PRODUCT_REQUEST
    MESSAGE_ID = "B1027711830"
    [REQUEST_ID = "37475:27364"]
    DATA_CENTER_ID = "ECS-TEST"
    [ECS_AUTHENTICATOR = "labuser"]
    GROUP = USER_AFFILIATION
        CATEGORY = "USA"
        TYPE = "GOVERNMENT"
    END_GROUP = USER_AFFILIATION
{
    GROUP = CONTACT_ADDRESS
        TITLE = ""
        FIRST_NAME = "Yu"
        MIDDLE_INITIAL = ""

```

```

    LAST_NAME = "Zhongfei"
    ORGANIZATION = ""
    ADDRESS = ("abcd")
    CITY = "Landover"
    STATE = "MD"
    ZIP = ""
    COUNTRY = "UNITED STATES"
    PHONE = "301-925-1042"
    FAX = ""
    EMAIL = "zyu@eos.hitc.com"
END_GROUP = CONTACT_ADDRESS
}
{
GROUP = SHIPPING_ADDRESS
    TITLE = ""
    FIRST_NAME = "Yu"
    MIDDLE_INITIAL = ""
    LAST_NAME = "Zhongfei"
    ORGANIZATION = ""
    ADDRESS = ("abcd")
    CITY = "Landover"
    STATE = "MD"
    ZIP = ""
    COUNTRY = "UNITED STATES"
    PHONE = "301-925-1042"
    FAX = ""
    EMAIL = "zyu@eos.hitc.com"
END_GROUP = SHIPPING_ADDRESS
}
{
GROUP = BILLING_ADDRESS
    TITLE = ""
    FIRST_NAME = "Yu"
    MIDDLE_INITIAL = ""
    LAST_NAME = "Zhongfei"
    ORGANIZATION = ""
    ADDRESS = ("abcd")
    CITY = "Landover"
    STATE = "MD"
    ZIP = ""
    COUNTRY = "UNITED STATES"
    PHONE = "301-925-1042"
    FAX = ""
    EMAIL = "zyu@eos.hitc.com"
END_GROUP = BILLING_ADDRESS
}
GROUP = LINE_ITEM
{DATASET_ID = "JPL-GENERATED ASTER LEVEL 1B DATA - THERMAL IR CHANNELS ONLY
V001"}
{PACKAGE_ID = "SC:AST_L1BT.001:7644"}
PROCESSING_OPTIONS = "Native Granule"
{MEDIA_TYPE = "FtpPush"}
{MEDIA_FORMAT = "FILEFORMAT"}
EST_COST = 777.88

```



```

GROUP = ORDER_SPEC
  GROUP = SPECIALIZED_CRITERIA
    CRITERIA_NAME = "FTPHOST"
    CRITERIA_TYPE = "STRING"
    {CRITERIA_VALUE = "origin"}
  END_GROUP = SPECIALIZED_CRITERIA
  GROUP = SPECIALIZED_CRITERIA
    CRITERIA_NAME = "FTPPASSWORD"
    CRITERIA_TYPE = "STRING"
    {CRITERIA_VALUE = "Sept6A02"}
  END_GROUP = SPECIALIZED_CRITERIA
  GROUP = SPECIALIZED_CRITERIA
    CRITERIA_NAME = "FTPPUSHDEST"
    CRITERIA_TYPE = "STRING"
    {CRITERIA_VALUE = "/devdata1/DEV01/PushArea"}
  END_GROUP = SPECIALIZED_CRITERIA
  GROUP = SPECIALIZED_CRITERIA
    CRITERIA_NAME = "FTPUSER"
    CRITERIA_TYPE = "STRING"
    {CRITERIA_VALUE = "labuser"}
  END_GROUP = SPECIALIZED_CRITERIA
  GROUP = SPECIALIZED_CRITERIA
    CRITERIA_NAME = "USERSTRING"
    CRITERIA_TYPE = "STRING"
    {CRITERIA_VALUE = "ABCD"}
  END_GROUP = SPECIALIZED_CRITERIA
END_GROUP = ORDER_SPEC

```

The **ORDER\_SPEC** group is designed for specifying all the FtpPush parameters, it must be there for the FtpPush Media Type.

```

  GROUP = RANGE_LOC
    NORTH_LATITUDE = 10.12
    WEST_LONGITUDE = -130.12
    SOUTH_LATITUDE = -10.12
    EAST_LONGITUDE = 63.1
  END_GROUP = RANGE_LOC
END_GROUP = LINE_ITEM
GROUP = MONITOR
  SESSION_ID = "cheyenne.hitc.com:24496:20020726:153027"
  TX_CLIENT = ("1027711832", "939137")
END_GROUP = MONITOR
GROUP = VERSION
  SENDER_VERSION = "imswww-3_4b_6"
  PROTOCOL_VERSION = 3.2
  IMS_STAFF = "1"
END_GROUP = VERSION
[PRIORITY = "HIGH"]
[USERSTRING = "TESTFOR"]
[NOTIFY = "zyu@eos.hitc.com"]
[DDISTNOTIFYTYPE = "MAIL"]
END_GROUP = PRODUCT_REQUEST
END

```

#### 4.11.16.1.6 ODL Template File for “CDROM” Media Type

```

GROUP = PRODUCT_REQUEST
  MESSAGE_ID = "B1027711830"

```

```

[REQUEST_ID = "37475:27364"]
DATA_CENTER_ID = "ECS-TEST"
[ECS_AUTHENTICATOR = "labuser"]
GROUP = USER_AFFILIATION
  CATEGORY = "USA"
  TYPE = "GOVERNMENT"
END_GROUP = USER_AFFILIATION
{
GROUP = CONTACT_ADDRESS
  TITLE = ""
  FIRST_NAME = "Yu"
  MIDDLE_INITIAL = ""
  LAST_NAME = "Zhongfei"
  ORGANIZATION = ""
  ADDRESS = ("abcd")
  CITY = "Landover"
  STATE = "MD"
  ZIP = ""
  COUNTRY = "UNITED STATES"
  PHONE = "301-925-1042"
  FAX = ""
  EMAIL = "zyu@eos.hitc.com"
END_GROUP = CONTACT_ADDRESS
}
{
GROUP = SHIPPING_ADDRESS
  TITLE = ""
  FIRST_NAME = "Yu"
  MIDDLE_INITIAL = ""
  LAST_NAME = "Zhongfei"
  ORGANIZATION = ""
  ADDRESS = ("abcd")
  CITY = "Landover"
  STATE = "MD"
  ZIP = ""
  COUNTRY = "UNITED STATES"
  PHONE = "301-925-1042"
  FAX = ""
  EMAIL = "zyu@eos.hitc.com"
END_GROUP = SHIPPING_ADDRESS
}
{
GROUP = BILLING_ADDRESS
  TITLE = ""
  FIRST_NAME = "Yu"
  MIDDLE_INITIAL = ""
  LAST_NAME = "Zhongfei"
  ORGANIZATION = ""
  ADDRESS = ("abcd")
  CITY = "Landover"
  STATE = "MD"
  ZIP = ""
  COUNTRY = "UNITED STATES"
  PHONE = "301-925-1042"

```

```

    FAX = ""
    EMAIL = "zyu@eos.hitc.com"
    END_GROUP = BILLING_ADDRESS
}
GROUP = LINE_ITEM
{DATASET_ID = "JPL-GENERATED ASTER LEVEL 1B DATA - THERMAL IR CHANNELS ONLY
V001"}
{PACKAGE_ID = "SC:AST_L1BT.001:7644"}
{PROCESSING_OPTIONS = "Native Granule"}
{MEDIA_TYPE = "CDROM"}
The above line specifies the CDROM media type, and the next line specifies the matching media format.
{MEDIA_FORMAT = "RockRidge"}
EST_COST = 777.88
END_GROUP = LINE_ITEM
GROUP = MONITOR
    SESSION_ID = "cheyenne.hitc.com:24496:20020726:153027"
    TX_CLIENT = ("1027711832", "939137")
END_GROUP = MONITOR
GROUP = VERSION
    SENDER_VERSION = "imswww-3_4b_6"
    PROTOCOL_VERSION = 3.2
    IMS_STAFF = "1"
END_GROUP = VERSION
[PRIORITY = "HIGH"]
[USERSTRING = "TESTFOR"]
[NOTIFY = "zyu@eos.hitc.com"]
[DDISTNOTIFYTYPE = "MAIL"]
END_GROUP = PRODUCT_REQUEST
END

```

#### 4.11.16.1.7 ODL Template File for DataPool-only granules

```

GROUP = PRODUCT_REQUEST
    MESSAGE_ID = "B1027711830"
    [REQUEST_ID = "37475:27364"]
    DATA_CENTER_ID = "ECS-TEST"
    [ECS_AUTHENTICATOR = "labuser"]
    [METADATA_FLAG = "Y"]

```

The above line specifies the whether the Meta Data file associated with the granule in LINE\_ITEM group is ordered or not.

```

GROUP = USER_AFFILIATION
    CATEGORY = "USA"
    TYPE = "GOVERNMENT"
END_GROUP = USER_AFFILIATION
{
    GROUP = CONTACT_ADDRESS
        TITLE = ""
        FIRST_NAME = "Yu"
        MIDDLE_INITIAL = ""
        LAST_NAME = "Zhongfei"
        ORGANIZATION = ""
        ADDRESS = ("abcd")
        CITY = "Landover"
        STATE = "MD"
        ZIP = ""
        COUNTRY = "UNITED STATES"
    }

```

```

        PHONE = "301-925-1042"
        FAX = ""
        EMAIL = "zyu@eos.hitc.com"
    END_GROUP = CONTACT_ADDRESS
}
{
    GROUP = SHIPPING_ADDRESS
        TITLE = ""
        FIRST_NAME = "Yu"
        MIDDLE_INITIAL = ""
        LAST_NAME = "Zhongfei"
        ORGANIZATION = ""
        ADDRESS = ("abcd")
        CITY = "Landover"
        STATE = "MD"
        ZIP = ""
        COUNTRY = "UNITED STATES"
        PHONE = "301-925-1042"
        FAX = ""
        EMAIL = "zyu@eos.hitc.com"
    END_GROUP = SHIPPING_ADDRESS
}
{
    GROUP = BILLING_ADDRESS
        TITLE = ""
        FIRST_NAME = "Yu"
        MIDDLE_INITIAL = ""
        LAST_NAME = "Zhongfei"
        ORGANIZATION = ""
        ADDRESS = ("abcd")
        CITY = "Landover"
        STATE = "MD"
        ZIP = ""
        COUNTRY = "UNITED STATES"
        PHONE = "301-925-1042"
        FAX = ""
        EMAIL = "zyu@eos.hitc.com"
    END_GROUP = BILLING_ADDRESS
}
    GROUP = LINE_ITEM
        {DATASET_ID = "Non-ECS granule"}
        {PACKAGE_ID = "WB:AST_L1BT.001:7644"}
The above line specifies the DataPool-only granule, the granule type must be "WB"
        PROCESSING_OPTIONS = "Native Granule"
        {MEDIA_TYPE = "8MM"}
        {MEDIA_FORMAT = "TARFORMAT"}
        EST_COST = 777.88
    END_GROUP = LINE_ITEM
    GROUP = LINE_ITEM
        {DATASET_ID = "JPL-GENERATED ASTER LEVEL 1B DATA - THERMAL IR
CHANNELS ONLY V001"}
        {PACKAGE_ID = "DP:AST_L1BT.001:7645"}
        PROCESSING_OPTIONS = "Native Granule"
        {MEDIA_TYPE = "8MM"}
        {MEDIA_FORMAT = "TARFORMAT"}

```

```

        EST_COST = 777.88
END_GROUP = LINE_ITEM
GROUP = MONITOR
    SESSION_ID = "cheyenne.hitc.com:24496:20020726:153027"
    TX_CLIENT = ("1027711832", "939137")
END_GROUP = MONITOR
GROUP = VERSION
    SENDER_VERSION = "imswww-3_4b_6"
    PROTOCOL_VERSION = 3.2
    IMS_STAFF = "1"
END_GROUP = VERSION
[PRIORITY = "HIGH"]
[USERSTRING = "TESTFOR"]
[NOTIFY = "zyu@eos.hitc.com"]
[DDISTNOTIFYTYPE = "MAIL"]
END_GROUP = PRODUCT_REQUEST
END

```

#### 4.11.16.1.8 Examples

##### Example 1

EcSrOmCliDriverStart <MODE> /usr/ecs/<MODE>/CUSTOM/data/OMS/template/odl.rqst 1

This means one file called **odl.rqst.0** in directory /usr/ecs/<MODE>/CUSTOM/data/OMS/template/

##### Example 2

EcSrOmCliDriverStart <MODE> /usr/ecs/<MODE>/CUSTOM/data/OMS/template/odl.rqst 10

This means ten files must be named, **odl.rqst.0, odl.rqst.1, odl.rqst.2, odl, rqst.3, odl.rqst.4, odl.rqst.5, odl.rqst.6, odl.rqst.7, odl.rqst.8, odl.rqst.9** in directory /usr/ecs/<MODE>/CUSTOM/data/OMS/template/

##### Example 3

EcSrOmCliDriverStart <MODE> /usr/ecs/<MODE>/CUSTOM/data/OMS/template/odl.rqst 3 5

There are 3 requests to be submitted with 5 seconds submission interval.

##### Example 4

EcSrOmCliDriverStart <MODE> /usr/ecs/<MODE>/CUSTOM/data/OMS/template/odl.rqst 3 5  
10 20

There are 3 requests to be submitted with 5 seconds submission interval and 5 db retries and 20 seconds db retry interval if database is inaccessible.

#### 4.11.16.2 Order Manager Command Line Utility Main Screen

There is no main screen for this utility. This is a command line interface only.

#### 4.11.16.3 Required Operating Environment

The Command Line Utility runs on the Sun Solaris platform.

#### 4.11.16.4 Databases

Table 4.11.16-3 lists the databases, stored procedures and tables used by the Command Line utility.

**Table 4.11.16-3. Order Manager Data Bases**

Database	Stored Procedure	Table(s)
EcOmDB_<MODE>	OmCreateRequest	OmRequest
		OmRequestOptions
	OmInsertGranule	OmGranule
	OmInsertSubSetInfo	OmSubSettingInfo
	OmInsertAction	OmActionQueue
mss_acct_db_<MODE>		EcAcRequest
		EcAcAddress

#### 4.11.16.5 Special Constraints

Table 4.11.16-4 lists the COTS product dependencies for the Command Line Utility.

**Table 4.11.16-4. Order Manager COTS Products Dependencies**

Product Dependency	Protocols Used	Comments
OMS Database	SQL	Via SQL server machine
Sybase Open Client library	Sybase client/server communication	Requires proper baseline version of Open Client library

#### 4.11.16.6 Outputs

The Command Line Utility does not produce any reports but sends messages to the operator via a log file.

#### 4.11.16.7 Event and Error Messages

The Command Line Utility writes information useful to the operator to a log file. The file is stored in the /usr/ecs/<MODE>/CUSTOM/logs directory and is named

EcOmSrCliDriverDebug.log and EcOmSrCliDriver.ALOG. The utility renames the debug log and ALOG files to the name with current time stamp suffixes if they already exist and create new debug log and ALOG files.

There are two types of messages written to the utility's log file: errors and informative messages. Error messages include information about program internal/external faults, unplanned disconnects with the Sybase Server, general database errors, unable to open ODL files due permission or nonexistence, and configuration file problems. Informative messages include when the utility starts and stops and progress messages. All messages are date and time stamped.

If there are syntax errors in command-line invocation, a usage message is printed to the screen.

#### **4.11.16.8 Reports**

The Command Line Utility does not produce any reports.

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#### **4.11.17 OMS Configuration Command Line Interface**

The Synergy IV OMS Configuration Command Line Interface (hereafter referred to as the OMS Configuration CI) provides DAAC operators with the ability to configure specific parameters for the OMS Server and Database that are not configurable via the OMS GUI. The ability to configure these parameters and settings in this utility is restricted to limited-capability operators.

The OMS Configuration CI is a new capability for Synergy IV. Like most other ECS utilities, the OMS Configuration CI interacts directly with the OMS Database. However unlike many ECS command-line interfaces, the OMS Configuration CI uses an interactive menu system in addition to the ability to pass in command-line options.

Because of the nature and scope of the parameters and settings configurable with this utility, it should be rarely used. Most of the parameters and settings that would commonly and frequently be configured for the OMS as a system are done so via the OMS GUI.

##### **Notes on Operator Capability Levels**

In accordance with new Operator GUI security standards, the OMS GUI implements two levels of permissions such that only Full Capability operators have the ability to configure parameters and perform certain actions, while Limited Capability operators are limited to basic functionality as outlined in the OMS GUI section. The intention for the OMS Configuration CI is that it should be limited to operators of this “full capability” level. Certain parameters and capabilities were purposefully omitted from the OMS GUI to further restrict operator interaction due to the sensitivity of these parameters.

**The Synergy IV OMS Configuration CI provides Full Capability operators with the ability to:**

- Configure Synergy III mode exceptions. The operator can specify which media types, ESDT Collections, and FTP Push destinations should be processed using the Synergy III Processing Mode
- Set the Processing Mode of the OMS Server (i.e., toggle between Synergy III and Synergy IV)
- Configure Order Tracking Details for MSS and OMS

##### **4.11.17.1 Starting the OMS Configuration CI**

**Note:** Although this utility is not protected in the same way as the OMS GUI, it was designed to be limited to Full Capability operators. Because it is a UNIX utility, it will employ standard UNIX security by protecting the execute permissions.

**Script name:** EcOmConfig.pl

**Script path:** /usr/ecs/<MODE>/CUSTOM/utilities/

**Installation location:** Installed onto the same machine as the OMS Server

**Usage:** EcOmConfig.pl [-s3dest <file> -s3esdt <file> -ot <file>] [-help]

No mode is required.

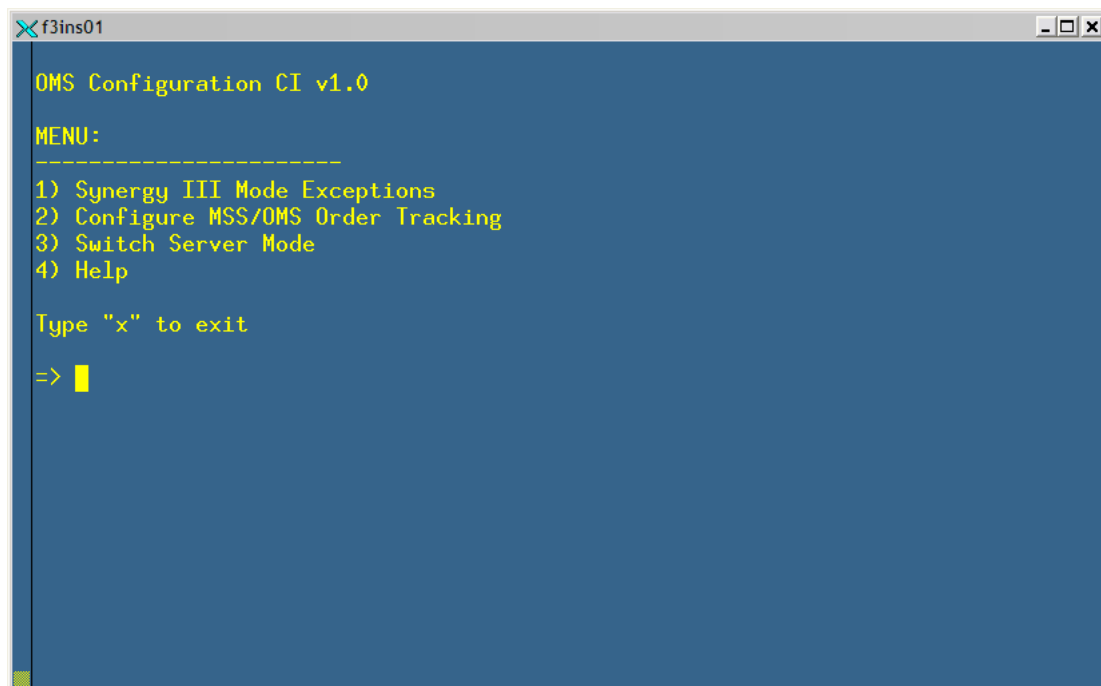
**Table 4.11.17-1. Option Summary**

Option	Description
-s3esdt <file>	The flat file containing the list of ESDT collections to be added or deleted for processing in Synergy III mode, depending on the selection made by the operator
-s3dest <file>	The flat file containing the list of FTP Push destinations to be added or deleted for processing in Synergy III mode, depending on the selection made by the operator
-ot <file>	The flat file containing edited order tracking configuration for update in the OMS database (see formatting instructions below)
-help	Gives a brief overview of the input options that can be used with this utility.

**Note:** All the above options can be used concurrently.

#### 4.11.17.2 OMS Configuration CI Operational Overview

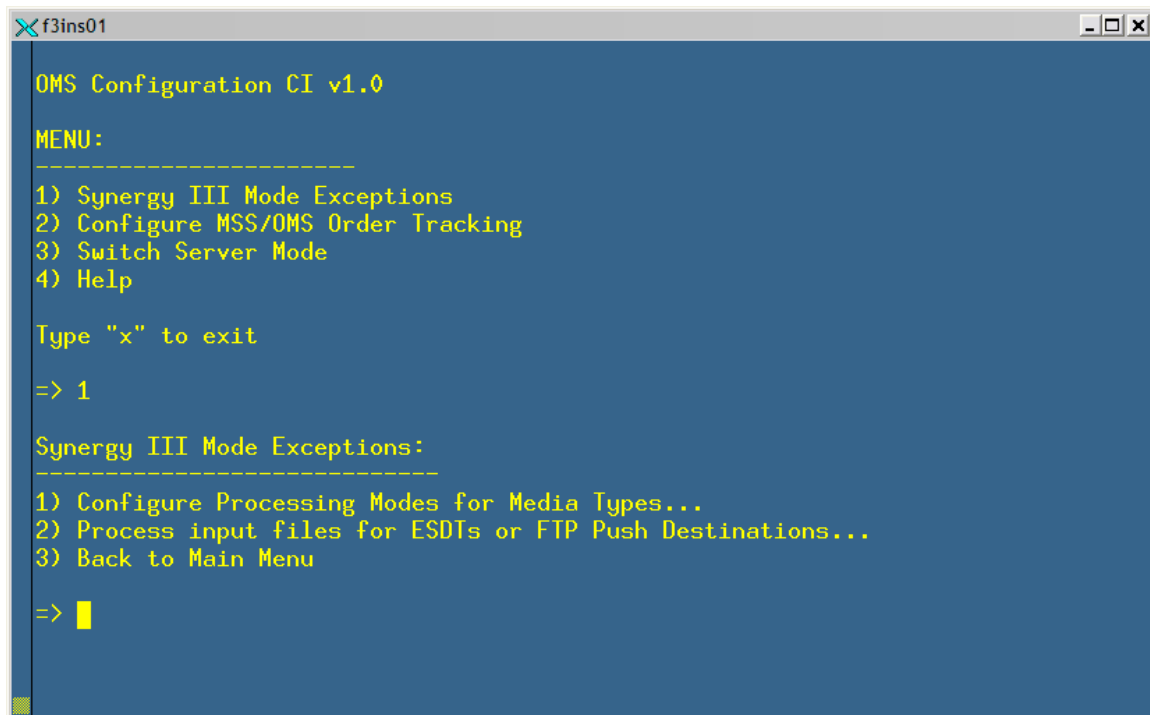
Start the CI as specified above, passing in the options and any required flat files. The CI menu will interactively prompt the operator to take certain actions with those files (it will never automatically process files). Select the type of configuration desired from the menu by typing the corresponding number at the prompt.



```
f3ins01
OMS Configuration CI v1.0
MENU:
-----
1) Synergy III Mode Exceptions
2) Configure MSS/OMS Order Tracking
3) Switch Server Mode
4) Help
Type "x" to exit
=> █
```

**Figure 4.11.17-1. Synergy III Mode Exceptions Menu Screen**

When this item is selected, a submenu appears with the following selections.



**Figure 4.11.17-2. Synergy III Mode Exceptions Selection Screen (1 of 3)**

To process any of the input files specified for Synergy III Exceptions (e.g., -s3esdt), type item 2. The utility will determine which file was specified for which purpose and ask for confirmation.

```
f3ins01
OMS Configuration CI v1.0

MENU:
-----
1) Synergy III Mode Exceptions
2) Configure MSS/OMS Order Tracking
3) Switch Server Mode
4) Help

Type "x" to exit

=> 1

Synergy III Mode Exceptions:
-----
1) Configure Processing Modes for Media Types...
2) Process input files for ESDTs or FTP Push Destinations...
3) Back to Main Menu

=> 2
"ESDTExcpetions.dat" has been specified as the file containing ECS Collections
Use this file? [y/n] █
```

**Figure 4.11.17-2. Synergy III Mode Exceptions Selection Screen (2 of 3)**

Type 'y' to confirm. You will then need to select an action to take (add or delete the specified items in the list contained in the input file).

```
f3ins01
-----
1) Synergy III Mode Exceptions
2) Configure MSS/OMS Order Tracking
3) Switch Server Mode
4) Help

Type "x" to exit

=> 1

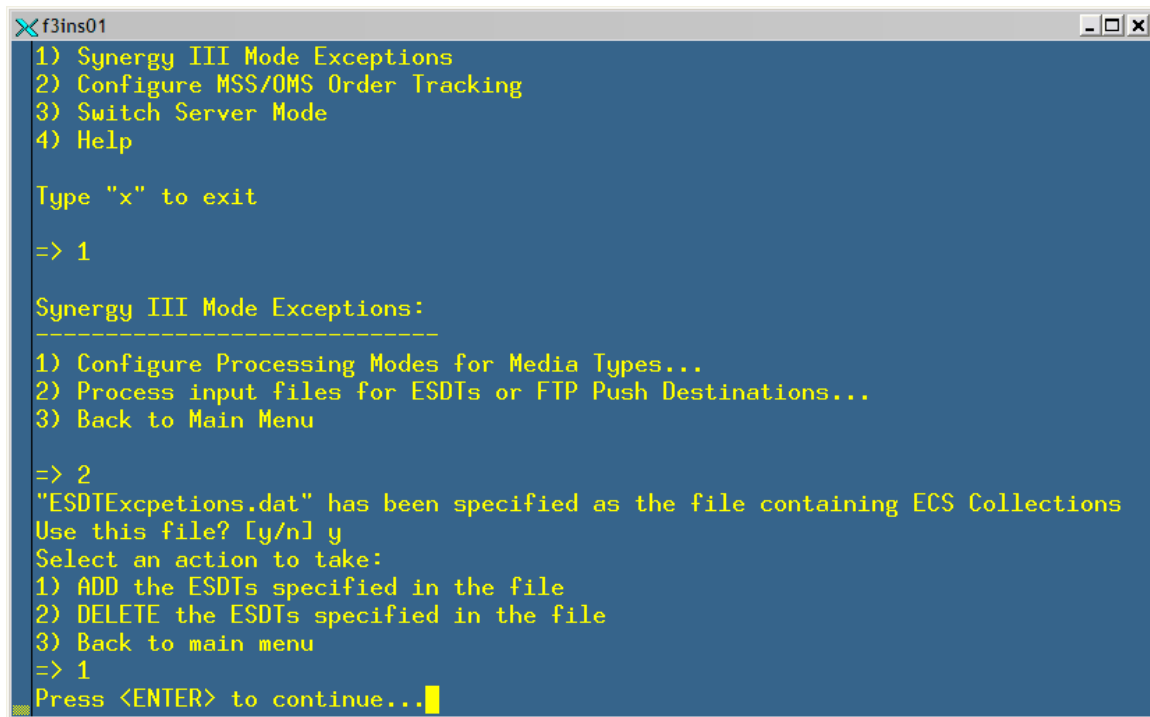
Synergy III Mode Exceptions:
-----
1) Configure Processing Modes for Media Types...
2) Process input files for ESDTs or FTP Push Destinations...
3) Back to Main Menu

=> 2
"ESDTExcpetions.dat" has been specified as the file containing ECS Collections
Use this file? [y/n] y
Select an action to take:
1) ADD the ESDTs specified in the file
2) DELETE the ESDTs specified in the file
3) Back to main menu
=> █
```

**Figure 4.11.17-2. Synergy III Mode Exceptions Selection Screen (3 of 3)**

If you want the ESDTs specified in the file to be processed in Synergy III mode, select ADD (item 1), otherwise if you want those ESDTs *not* to be processed in Synergy III mode (i.e., they will be processed in Synergy IV mode), selected DELETE (item 2).

In this example, we chose to ADD the ESDTs.



```
f3ins01
1) Synergy III Mode Exceptions
2) Configure MSS/OMS Order Tracking
3) Switch Server Mode
4) Help

Type "x" to exit

=> 1

Synergy III Mode Exceptions:
-----
1) Configure Processing Modes for Media Types...
2) Process input files for ESDTs or FTP Push Destinations...
3) Back to Main Menu

=> 2
"ESDTExceptions.dat" has been specified as the file containing ECS Collections
Use this file? [y/n] y
Select an action to take:
1) ADD the ESDTs specified in the file
2) DELETE the ESDTs specified in the file
3) Back to main menu
=> 1
Press <ENTER> to continue...
```

**Figure 4.11.17-3. Synergy III Mode Exceptions Selection Screen:  
Adding ESDTs**

This same process is applied to FTP Push destinations– the operator will be prompted to ADD or DELETE in the same way.

### 4.11.17.3 File Formats

The flat files containing the media, destination, or ESDT information should consist of one item per line.

Examples:

ESDT file: *White space is ignored, so multiple lines can separate groups of collection.*

```
MOD11_I2.001
MOD11_I2.002
GDAS_OZF.001
GDAS_OZF.002
.
.
.
```

#### FTP Push Destinations file:

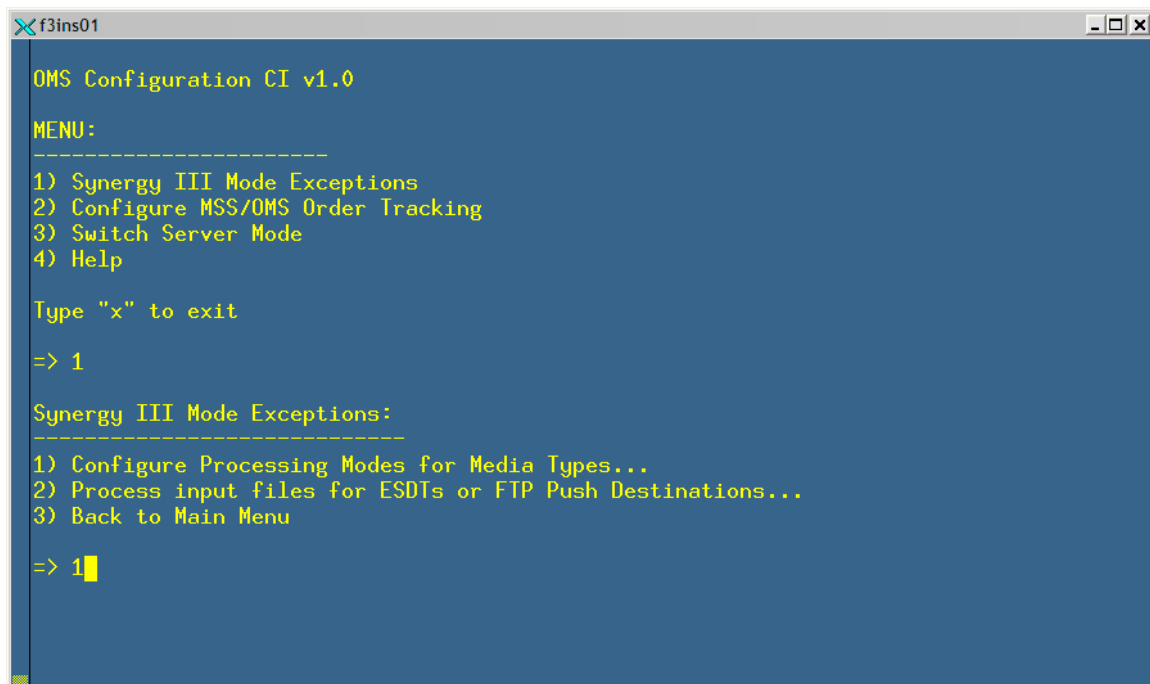
Fordham University  
Yale University  
Goddard DAAC Site 1

:  
.

#### **4.11.17.4 Synergy III Mode Exceptions – Media Types**

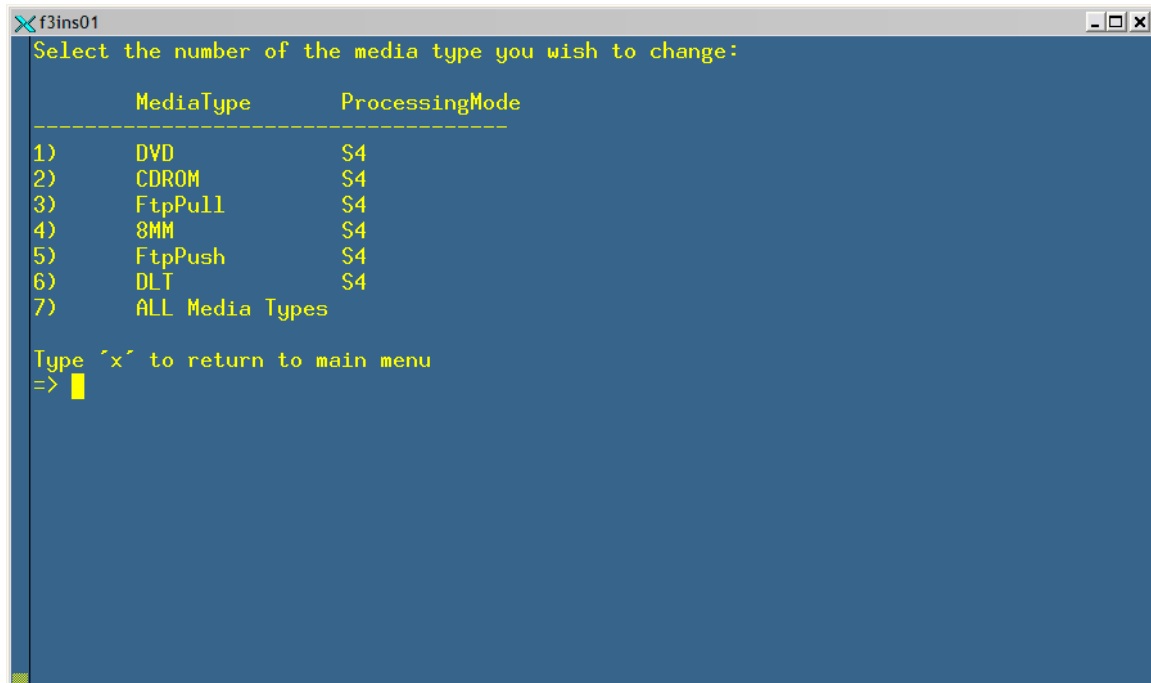
Changing the processing mode for a media is different than for FTP Push destinations or ESDTs. In this case the operator does not provide an input file. Instead it is changed through an interactive menu system.

From the main menu, select “Synergy III Mode Exceptions” and then “Configure Processing Modes for Media Types...” from the subsequent menu:



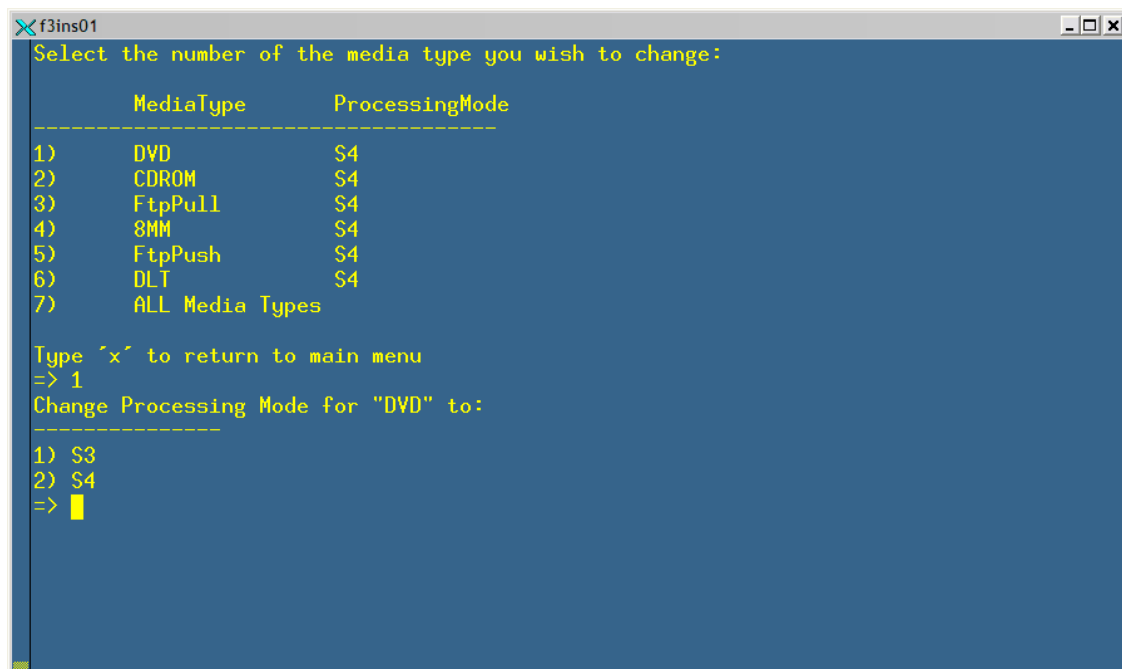
**Figure 4.11.17-4. Synergy III Mode Exceptions Selection Screen: Selecting Media Type.**

The Media Type configuration screen will then display all available media types and their current processing modes. You can then select the media type you wish to configure.



**Figure 4.11.17-5. Processing Modes for Media Type Menu Screen**

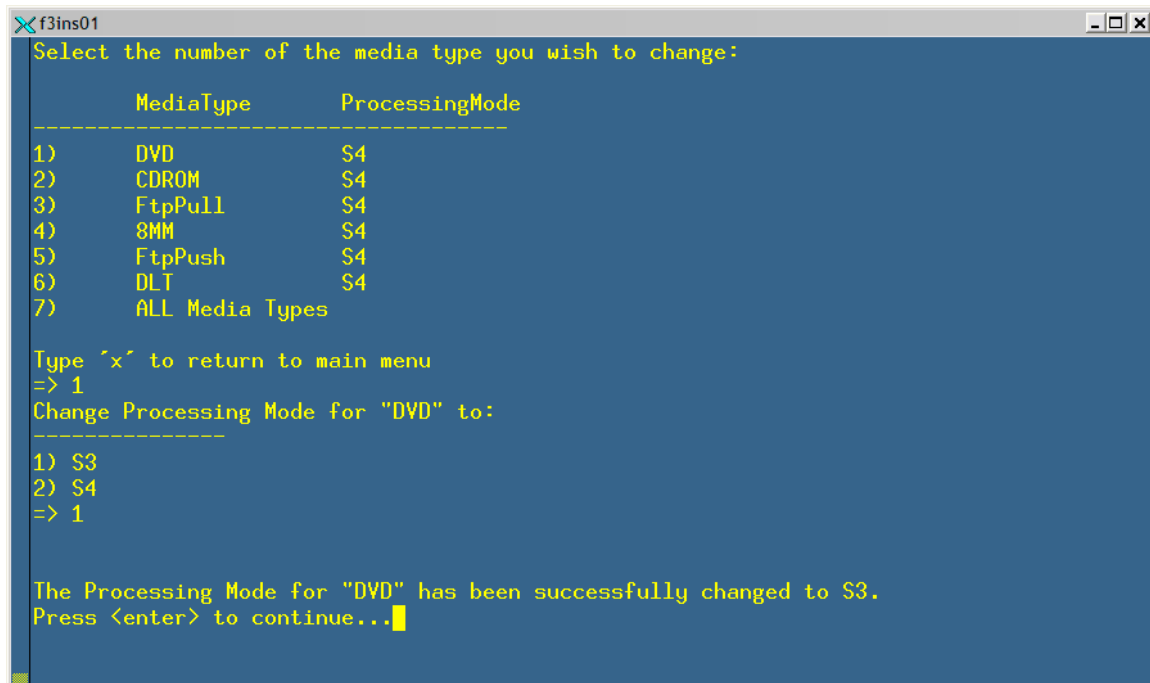
If for example we want to change “DVD” to the S3 processing mode, we would select the number for that media type, 1. We then get a prompt to choose its new processing mode.



**Figure 4.11.17-6. Change Processing Mode for the Media Type (1 of 2)**



After selecting S3 or S4, a success message is displayed (otherwise a Sybase error will be displayed).

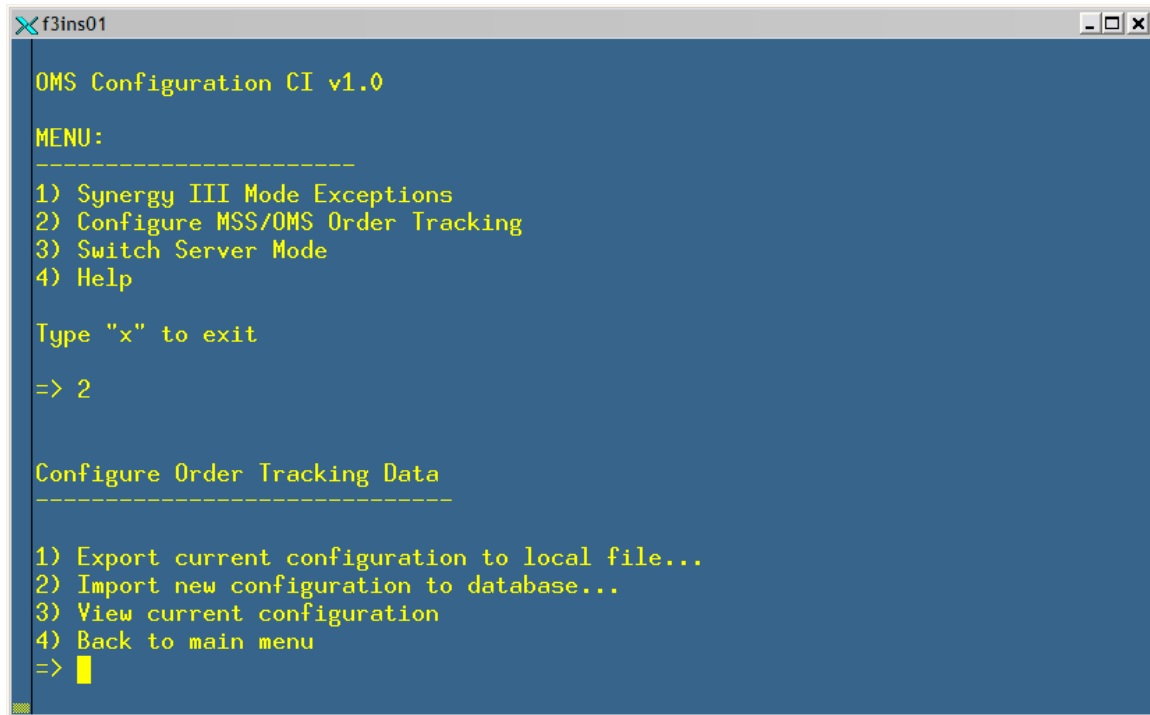


**Figure 4.11.17-6. Change Processing Mode for the Media Type (2 of 2)**

#### **4.11.17.5 MSS/OMS Order Tracking Configuration**

This feature allows the operator to configure how long order-tracking information is kept in the database. This can be configured by media type and order source.

When this item is selected from the main menu, the following submenu appears:



```
f3ins01
Oms Configuration CI v1.0

MENU:
-----
1) Synergy III Mode Exceptions
2) Configure MSS/Oms Order Tracking
3) Switch Server Mode
4) Help

Type "x" to exit

=> 2

Configure Order Tracking Data
-----
1) Export current configuration to local file...
2) Import new configuration to database...
3) View current configuration
4) Back to main menu
=> █
```

**Figure 4.11.17-7. Configure Order Tracking Data Menu Screen (1 of 3)**

The process here is to export the current configuration to a local file, edit that file, and import it back into the database.

To **export**, select item 1 (“Export current configuration to local file...”). The utility will create a unique file in the current directory.

```

f3ins01
-----
1) Synergy III Mode Exceptions
2) Configure MSS/OMS Order Tracking
3) Switch Server Mode
4) Help

Type "x" to exit

=> 2

Configure Order Tracking Data
-----

1) Export current configuration to local file...
2) Import new configuration to database...
3) View current configuration
4) Back to main menu
=> 1
Exporting to local file "MssOmsOrderTracking.1078352320"...
Export OK. Please edit this file and use this utility to import the new configuration.

```

**Figure 4.11.17-7. Configure Order Tracking Data Menu Screen (2 of 3)**

The saved file contains the configuration for all media types and *all* order sources. It will be in the following format

D	FtpPull	0
S	FtpPull	0
V	FtpPull	0
M	FtpPull	0
D	FtpPush	0
S	FtpPush	0
V	FtpPush	0
M	FtpPush	0
D	CDROM	0
S	CDROM	0
V	CDROM	0
M	CDROM	0
D	DLT	0
S	DLT	0
V	DLT	0
M	DLT	0

D	DVD	0
S	DVD	0
V	DVD	0
M	DVD	0
D	8MM	0
S	8MM	0
V	8MM	0
M	8MM	3
D	scp	0
S	scp	0
V	scp	1.5
M	scp	0

The first item is the order source (D, S, V, or M), followed by the media type, followed by the retention time period in DAYS. See Table 4.11.17-2 below for the order source mappings.

**Table 4.11.17-2. Order Source Mappings**

Order Source Abbreviation	Order Source
D	Data Pool
S	Spatial Subscription Server
V	V0-Gateway
M	SIPS Machine-to-Machine Gateway

The file can be edited for any changes and then exported to the database. The file will be parsed out and the changes will be submitted to the database by “importing” the file:

To **import** the file, run the utility again and pass in the edited file using the **-ot** option (see the beginning of this section). Select “Configure MSS/OMS Order Tracking” from the main menu and “Export new configuration to database...” from the subsequent menu.

```
f3ins01
MENU:
-----
1) Synergy III Mode Exceptions
2) Configure MSS/OMS Order Tracking
3) Switch Server Mode
4) Help

Type "x" to exit
=> 2

Configure Order Tracking Data
-----
1) Export current configuration to local file...
2) Import new configuration to database...
3) View current configuration
4) Back to main menu
=> 2
You are about to import an edited configuration file. Please make sure the fields
are properly edited. These changes will be submitted to the OMS database.

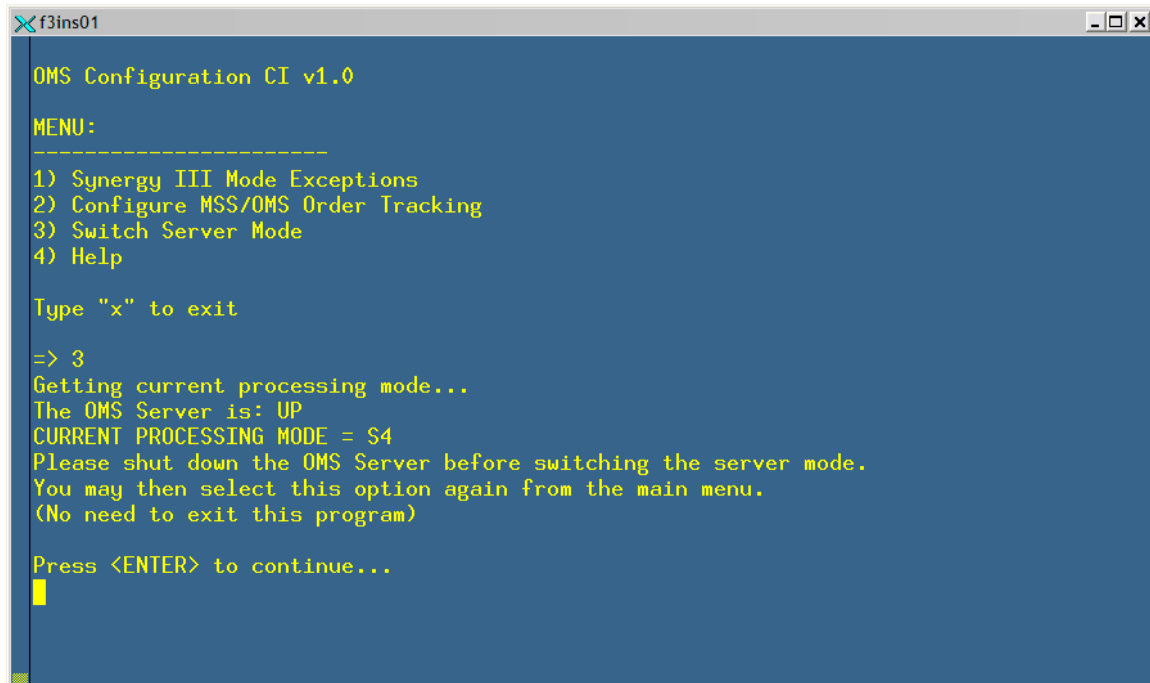
"MssOmsOrderTracking.1078352320" was specifed as the export file. Do you want to use th
is one? [y/n]
```

**Figure 4.11.17-7. Configure Order Tracking Data Menu Screen (3 of 3)**

The file will be checked for correct syntax and the changes will then be submitted.

### **Switch Server Mode**

Select “Switch Server Mode” from the main menu. This option allows the operator to switch the OMS Server processing between S3 (Synergy III) and S4 (Synergy IV). This feature will work like a toggle. If the current mode is S3, the operator will only be given the option to switch to s4 and vice versa. See the following screenshot:



```
f3ins01
OMS Configuration CI v1.0

MENU:
-----
1) Synergy III Mode Exceptions
2) Configure MSS/OMS Order Tracking
3) Switch Server Mode
4) Help

Type "x" to exit

=> 3
Getting current processing mode...
The OMS Server is: UP
CURRENT PROCESSING MODE = S4
Please shut down the OMS Server before switching the server mode.
You may then select this option again from the main menu.
(No need to exit this program)

Press <ENTER> to continue...
█
```

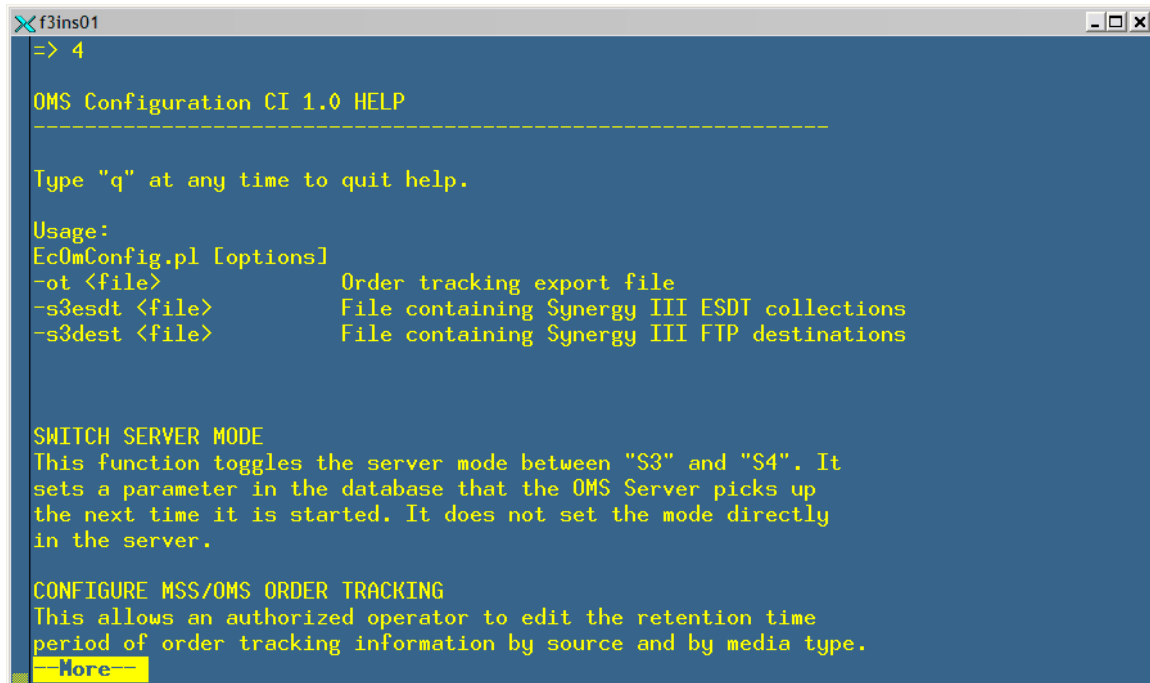
**Figure 4.11.17-8. Switch Server Mode Selection Screen**

This function also displays the current status of the OMS Server (if it is up or down).

**Note:** The server mode can only be changed if the OMS Server is **down**. Shut down the server, run this utility to change the server mode, and restart the server again.

### **OMS Configuration CI Help**

Select “Help” from the main menu for a complete synopsis of the options and all available functions of the CI. The **-help** option also displays a brief overview of the input options. Below is part of the help text.



```
f3ins01
=> 4

OMS Configuration CI 1.0 HELP
-----

Type "q" at any time to quit help.

Usage:
Ec0mConfig.pl [options]
-ot <file>           Order tracking export file
-s3esdt <file>       File containing Synergy III ESDT collections
-s3dest <file>       File containing Synergy III FTP destinations

SWITCH SERVER MODE
This function toggles the server mode between "S3" and "S4". It
sets a parameter in the database that the OMS Server picks up
the next time it is started. It does not set the mode directly
in the server.

CONFIGURE MSS/OMS ORDER TRACKING
This allows an authorized operator to edit the retention time
period of order tracking information by source and by media type.
More--
```

**Figure 4.11.17-9. Switch Server Mode Screen**

### **4.11.17.3 Required Operating Environment**

The following environment is required for the OMS Configuration CI to work properly.

The O/S requirements are Solaris 2.5.1 or better, or SGI IRIX6.5 or better.

### **4.11.17.4 Interfaces and Data types**

The OMS Configuration CI exchanges data between the Application (interaction w/ operator) and Sybase, using Perl DBI Modules.

### **4.11.17.5 Databases**

The OMS Configuration CI accesses the OMS and MSS Accountability databases.

### **4.11.17.6 Special Constraints**

There are no special constraints to running the OMS Configuration CI.

### **4.11.17.7 Outputs**

The Configuration CI is an interactive system, so messages and prompts are displayed to the operator on the screen. Error messages are displayed to the screen as well as printed to the log.

#### **4.11.17.8 Events and Messages**

The Configuration CI writes status and error messages to the EcOmConfig.log file in the directory /usr/ecs/<MODE>/CUSTOM/logs.

#### **4.11.17.9 Reports**

The Configuration CI does not generate reports.